



March 23, 2010

Google, Inc.  
1600 Amphitheatre Parkway  
Mountain View, CA 94043

Re: Google Ultra-High Speed Connectivity Test

Dear Google:

On behalf of Seton Medical Center Williamson, I strongly recommend that the City of Round Rock be selected as a test site for the "Google Fiber for Communities" Project.

Seton Medical Center Williamson (SMCW), located on a 74-acre site in northeast Round Rock, is the largest medical center in Williamson County. Our 365,000-square-foot facility, as part of the campus's first phase, includes a 181-bed acute, complex care hospital, diagnostic and imaging center, outpatient women's center, cancer center and a medical office complex. A new ambulatory surgery center is expected to begin operations within the next year.

Seton's mission inspires us to care for and improve the health of those we serve with a special concern for the sick and the poor. One of the ways that we fulfill our mission is to provide the highest standard of care in a healing environment where nature, technology and spirituality co-exist.

The use of technology in providing high quality complex care is demonstrated throughout our medical center. For example, SMCW was the first medical center within the Seton Family of Hospitals to integrate electronic medical records into its operations on a whole hospital basis. Other examples of applied technology are evident in our interventional cardiology program (including open heart surgery), the use of da Vinci robotic assisted surgery, the providing of Level II trauma services, and many other hospital based services. We believe that being at the forefront of applied medical technology produces better clinical outcomes, improves patient safety, and produces high quality patient care in efficient and effective ways.

The use of ultra high-speed connectivity would be especially beneficial to the delivery of high quality clinical care in the following areas:

- Access to Patient Information via Electronic Medical Records. The ability to access patient information (including images, documentation and test results) in a secure and timely manner holds tremendous promise for improving the efficiency and effectiveness of healthcare service delivery. Inefficiencies currently associated with the use of EMR without ultra high-speed connectivity constitute significant barriers to adoption and integration. Significantly reducing the time required to access patient information would improve the overall quality of care, elevate patient safety, and leverage healthcare resources. Currently, only eight percent of the nation's 5,000 hospitals and 17 percent of physicians use EMR. Ultra-high speed connectivity could accelerate implementation and more effectively leverage limited resources with potential savings measured in the billions of dollars.
- Telemedicine. The use of telemedicine to improve the timeliness of healthcare services is especially relevant to outlying community hospitals and clinics. Its use is of special interest to the Seton Family of Hospitals because of our critical assess and other hospitals that would benefit from connections to Seton's two Level I trauma centers (as part of a regional trauma system) and its pediatric specialty hospital, which serves over 46 counties in the Central Texas Region. The ability to provide consults, exchange high definition video conferencing capabilities and imaging via reliable, high-speed connectivity to other hospital networks and clinics in the geographic region would effectively leverage expertise in the broader community.

Thank you in advance for considering the City of Round Rock as a test site for Google's experimental ultra high-speed connectivity project. In addition to having healthcare organizations in the area that have the capability and desire to participate, the City of Round Rock is comprised of "can-do" leaders and citizens who would enthusiastically support the project with their time, talents, capabilities and commitment.

Sincerely,

Mark L. Hazelwood

**Our mission** inspires us to care for and improve the health of those we serve with a special concern for the sick and the poor.

We are called to be a sign of God's unconditional love for all and believe that all persons by their creation are endowed with dignity. Seton continues the catholic tradition of service established by our founders: Vincent de Paul, Louise de Marillac and Elizabeth Ann Seton.

**Mark L. Hazelwood**  
President & CEO

**North Market**

- Seton Medical Center Williamson
- Seton Highland Lakes Hospital
- Seton Northwest Hospital
- Seton Facilities & Support Services

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**Members of the**  
**Seton Family of Hospitals:**

Dell Children's Medical  
Center of Central Texas

Seton Cove

Seton Edgar B. Davis Hospital

Seton Health Plan

Seton Highland Lakes  
Hospital

Seton Medical Center Austin

Seton Medical Center Hays

Seton Medical Center  
Williamson

Seton Northwest Hospital

Seton Shoal Creek Hospital

Seton Southwest Hospital

University Medical Center  
Brackenridge

Clinical Education Center  
at Brackenridge

