

Welcome to BSI Online!



Backflow Solutions Inc. (BSI) is the Nation's most recognized firm in the backflow management industry. For over 15 years, BSI has partnered with communities, municipalities and businesses to develop comprehensive backflow prevention programs with the aim of protecting our precious water resources.

As a backflow testing company, we would like to thank you for the work that you perform in keeping our water safe, and we would like to take this opportunity to introduce you to BSI Online, which is our web-based, backflow tracking program that is being implemented across the country.

There are many benefits to the testing community with BSI Online, including:

- All annual backflow test due notifications sent to water customers will contain the testing company name and phone number for the last contractor of record (when available). This will allow your customers to easily contact you to set appointments for testing.
- Upon notification being sent to water customers, BSI Online will also email you, if you are the last contractor of record, that your customer is due for testing. This allows you to anticipate your customer's phone call.
- BSI Online will also provide you with a means to track and store all past test reports performed by your company in communities using the system. These records are maintained indefinitely at no additional cost to you. (Please note - you will only be able to access reports your company has filed, and no other company will have access to your records).
- BSI's award winning customer service will be on hand to answer any questions you may have regarding test due dates, new assemblies, etc.

To better assist you with utilizing BSI Online, instructions on how the system operates are included on the following pages. We appreciate you using BSI Online and continuing to protect our water resources. We look forward to working with you and your company. Should you have any additional questions, please contact us at:

Email: bsionline@backflow.com

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BSI Online

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Automated



Trusted



Green



Seamless

