

City of Round Rock Nutrition Fare Policy

This policy applies to you if you use the Demand Response Bus Service (Star Shuttle) to ride to the Baca Center or AGE for the discounted lunch program.

The Area Agency on Aging provides the City of Round Rock funding for your trips, provided you have filled out the required paperwork, Intake Form (2 pages) and Client's Rights & Responsibilities (2 pages). **You must fill out the required forms to ride free of charge.** Forms can be obtained from your bus driver or Caren Lee by calling her at (512) 218-7074.

Completed paperwork must be turned into Caren Lee via fax, e-mail, mail or in person to:

Fax: (512) 218-5563
Email: clee@roundrocktexas.gov
Mail or In Person: 2008 Enterprise Drive, Round Rock, TX 78664

New Riders

From the date of your first ride you have two (2) weeks to turn in the required paperwork. If the paperwork is not turned in within the allotted timeframe you will pay the required fare. Please see the Ride Guide or visit www.roundrocktexas.gov/demandresponse for more information on fares.

Existing Riders

If you have been using the service for at least three (3) months and have not turned in the required paperwork you will immediately start paying fares until the paperwork has been submitted to Caren Lee.