



Round Rock Municipal Court  
 301 West Bagdad Ave., Suite 120  
 Round Rock, Texas 78664  
 Phone: (512) 218-5480  
 Fax: (512) 218-7079

### Customer Survey & Comment Card

**Please rate the following:**

When calling Municipal Court, how would you rate the court "Message Director"?:  
 Additional Comments:

Low				High
1	2	3	4	5

How did you feel after serving jury duty?  
 Additional Comments:

Low				High
1	2	3	4	5

How would you rate the information provided on the Municipal Court Webpage:  
 Additional Comments:

Low				High
1	2	3	4	5

How would you rate your visit to Municipal Court?  
 Additional Comments:

Low				High
1	2	3	4	5

Did you find the information provided on the citation form helpful?  
 Additional Comments:

Low				High
1	2	3	4	5

Was there adequate staff available to assist you?  
 Additional Comments:

Low				High
1	2	3	4	5

Was the information provided by staff adequate and informative?  
 Additional Comments:

Low				High
1	2	3	4	5

Were the staff friendly and demonstrate a good attitude & tone of voice:  
 Additional Comments:

Low				High
1	2	3	4	5

**Check each place you appeared:**

- ( ) Municipal Clerk's office    ( ) Juvenile Court    ( ) Adult appearance docket    ( ) Pre-trial Docket
- ( ) Jury Trial Docket    ( ) Indigent Docket    ( ) Conference with the Prosecutor    ( ) Judge Trial Docket

Is there anyone you would like to recognize who was especially helpful?

Do you have other comments or suggestions?

**If you would like the Court Administrator to contact you, please complete the following:**

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

**\*\*Please mail to the address listed above or e-mail to [cvaldovino@roundrocktexas.gov](mailto:cvaldovino@roundrocktexas.gov)\*\***