



**CITY OF ROUND ROCK
RFP No. 17-008**

Request for Proposal for Utility and Customer Engagement Software Solution

RFP Solicitation No.: 17-008

Addendum No: 2

Date: April 14, 2017

Please be advised that Addendum No. 2 is being issued to provide additional clarification and/or information regarding RFP No. 17-008 for Utility and Customer Engagement Software Solutions as follows:

Question No. 1 – Please clarify RFP Section 3.6 (tracking water conservation program details). Is this requirement a “must-have” for the City or is the requirement more of a “wish-list” item?

Answer: Desirable, but not mandatory.

Question No. 2 – Please clarify RFP Section 3.8 push messages (via a mobile app?). Is this requirement a “must-have” for the City or is the requirement more of a “wish-list” item?

Answer: Mandatory.

Question No. 3 – Please clarify RFP Sections 3.9 - 3.11 measuring water conservation efforts. Are these requirements a “must-have” for the City or is the requirement more of a “wish-list” item?

Answer: Desirable, but not mandatory.

Question No. 4 – Please clarify RFP Section 3.17 dashboard analytical tool. Is this requirement a “must-have” for the City or is the requirement more of a “wish-list” item?

Answer: Desirable, but not mandatory.

Approved by:

A handwritten signature in black ink, appearing to read "Lorie Lankford", written over a horizontal line.

Lorie Lankford

Deputy Chief Financial Officer

Date:

A handwritten date "4/14/17" written in black ink over a horizontal line.

By the signatures affixed below this addendum is hereby incorporated into and made a part of the above referenced solicitation.

ACKNOWLEDGED:

Vendor

Authorized Signature

Date

RETURN ONE COPY SIGNED COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE WITH YOUR SEALED PROPOSAL. FAILURE TO DO SO MAY AUTOMATICALLY DISQUALIFY YOUR RESPONSE FROM CONSIDERATION FOR AWARD.