

- Cancellation Policy

- Cancellations 30 days or more in advance renter can receive the rental and deposit fee refund minus a \$25 cancellation fee or a credit for the full amount can be placed on the renter's account for future use.
- Cancellations 29-15 days in advance renter can receive a 50% refund of the rental fees and will lose the deposit or a credit of the 50% rental fee can be placed on the renter's account for future use.
- Cancellations 14 days or less renter will forfeit all rental and deposit fees.

*Credits placed on the renter's account for future use must be used with the City of Round Rock within 1 year. Renter can request a payout in the form of a check. A \$25 cancellation fee will be processed if the full amount was credited to the account.