

# City of Round Rock Community Survey

## GIS Maps

*...helping organizations make better decisions since 1982*

2020

**Submitted to the City of Round Rock, TX**

**by:**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**February 2021**



**ETC**  
INSTITUTE

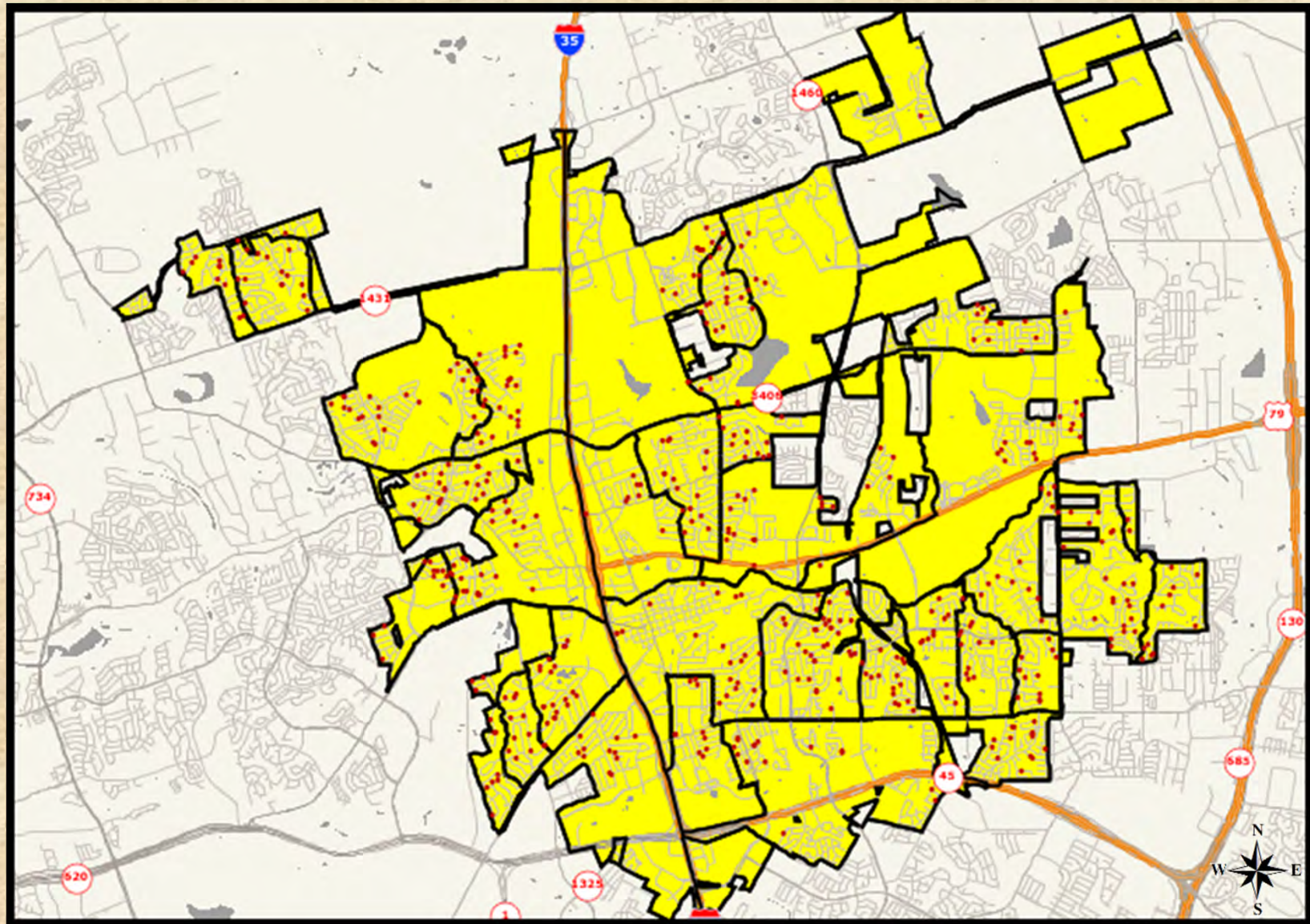
## Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

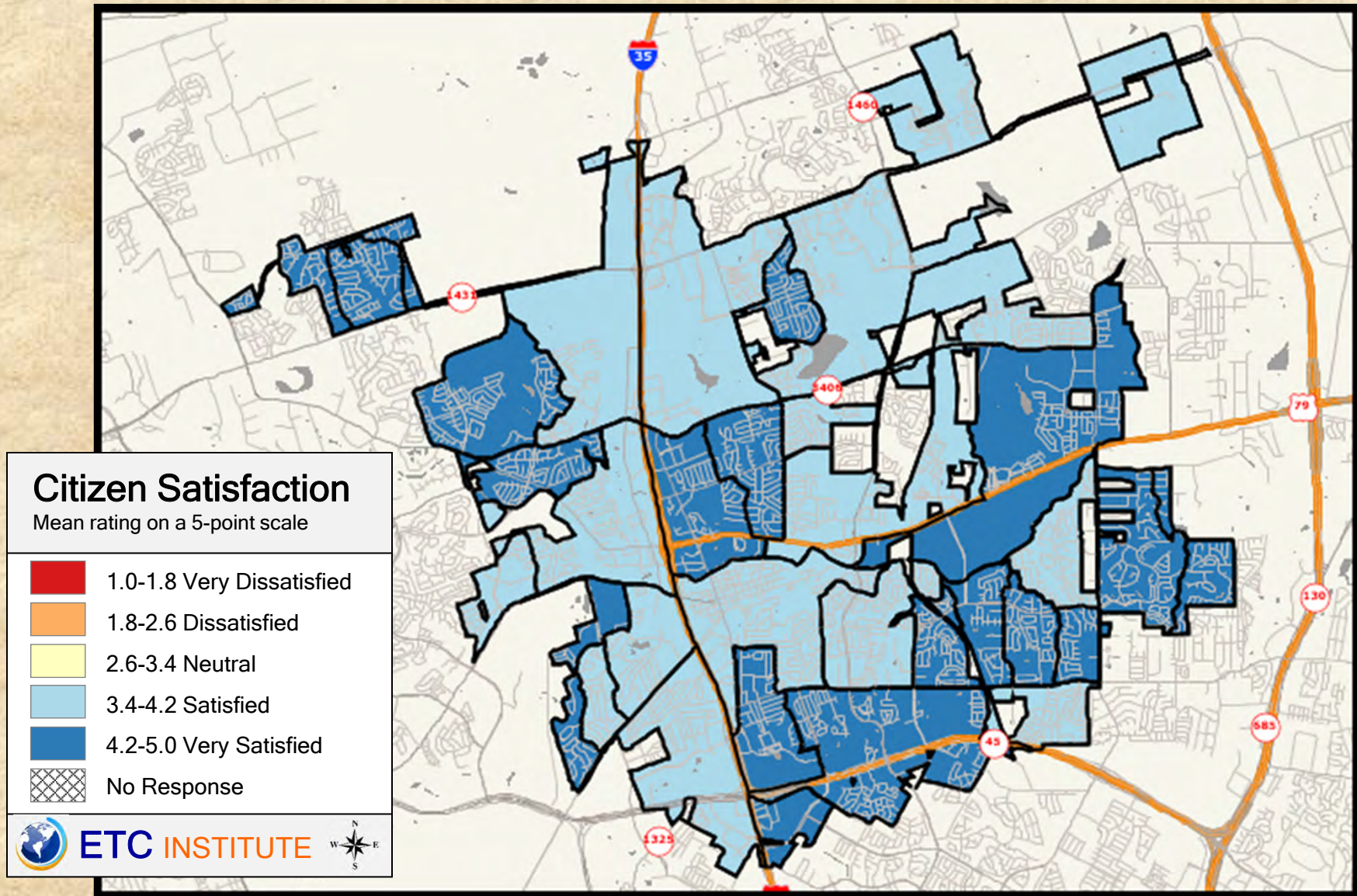
## Location of Survey Respondents



## 2020 City of Round Rock Community Survey



## Q1-01 Satisfaction with Parks and Recreation programs

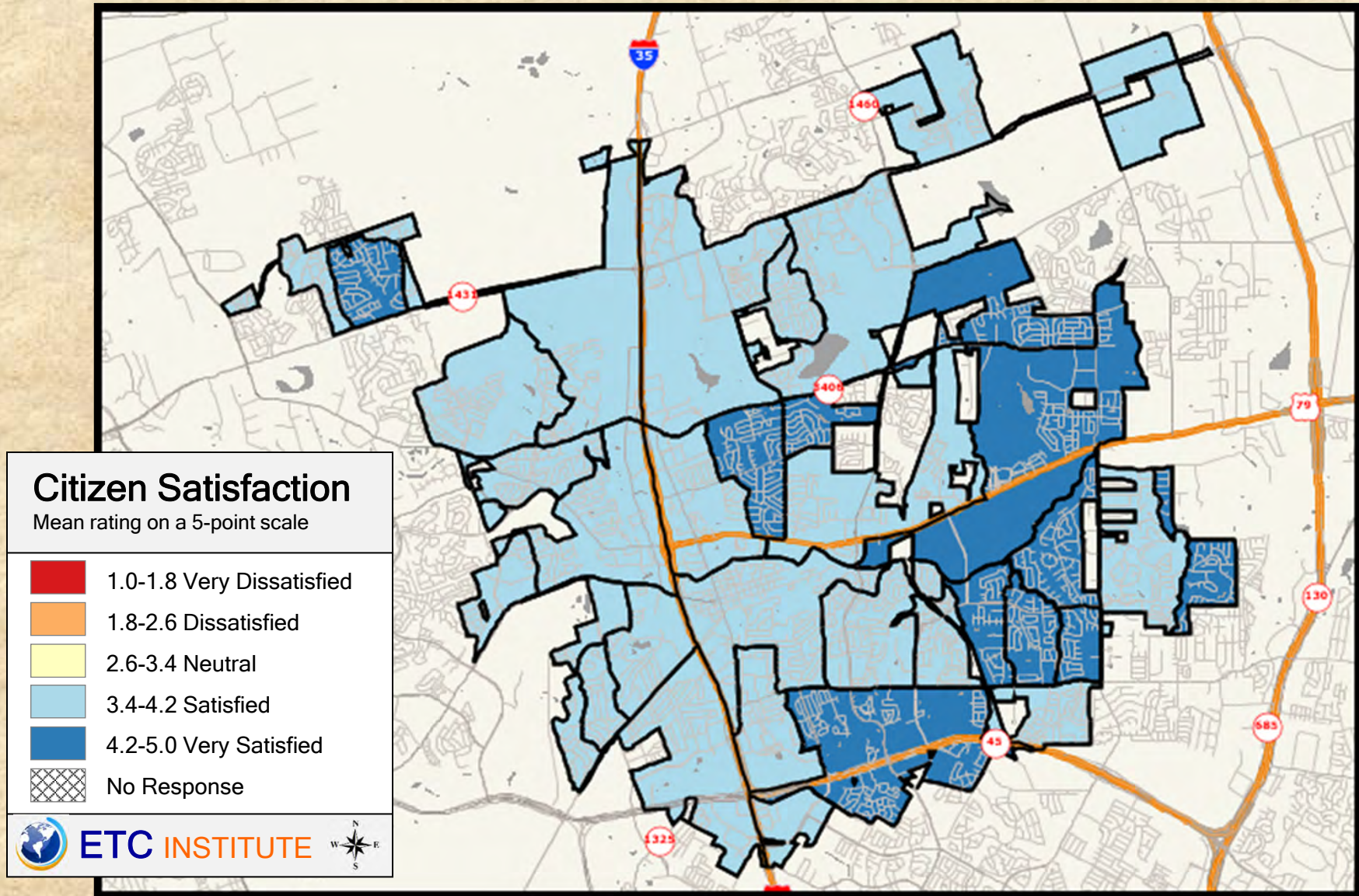


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-02 Satisfaction with water and wastewater services

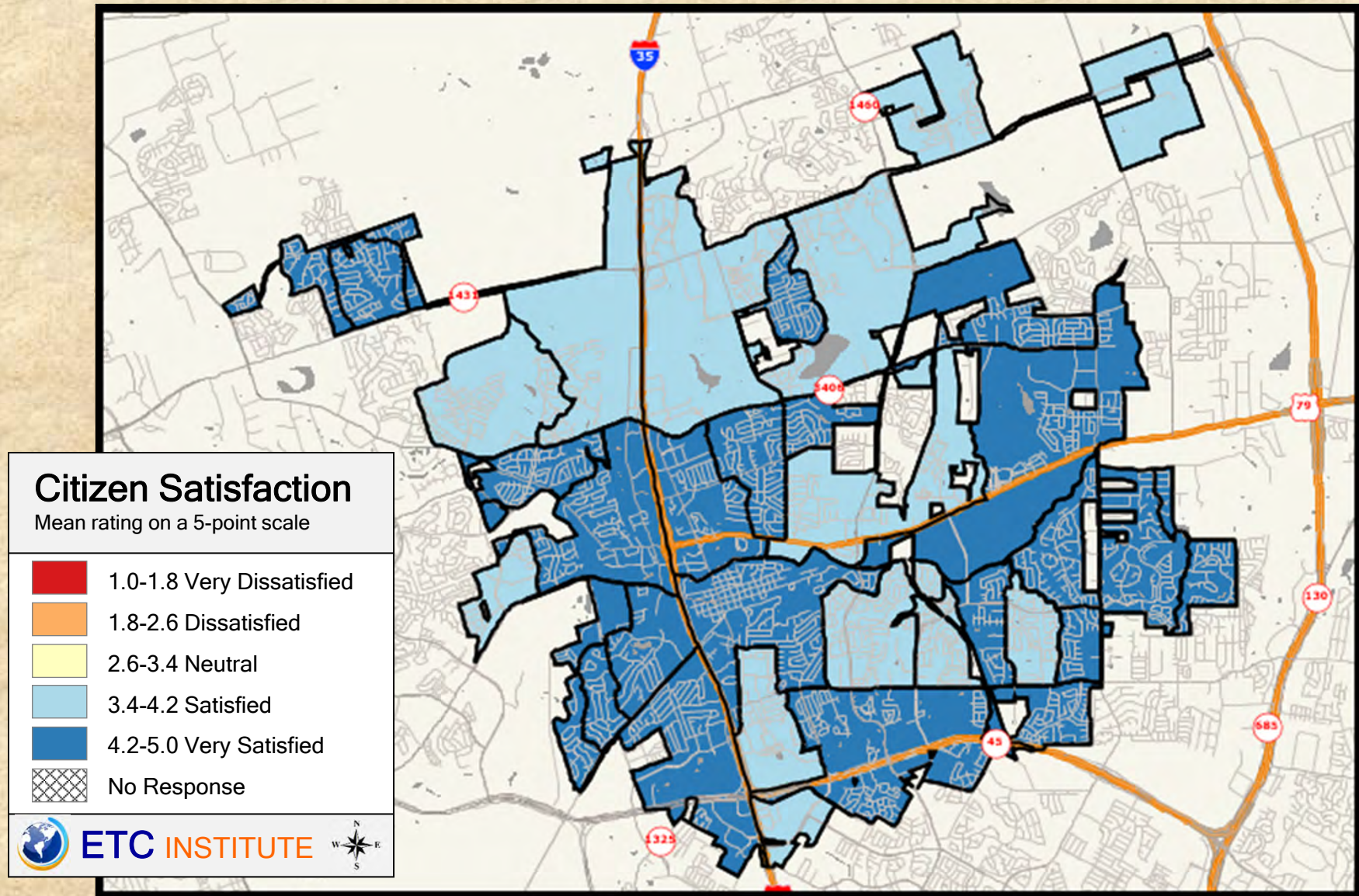


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-03 Satisfaction with emergency medical services

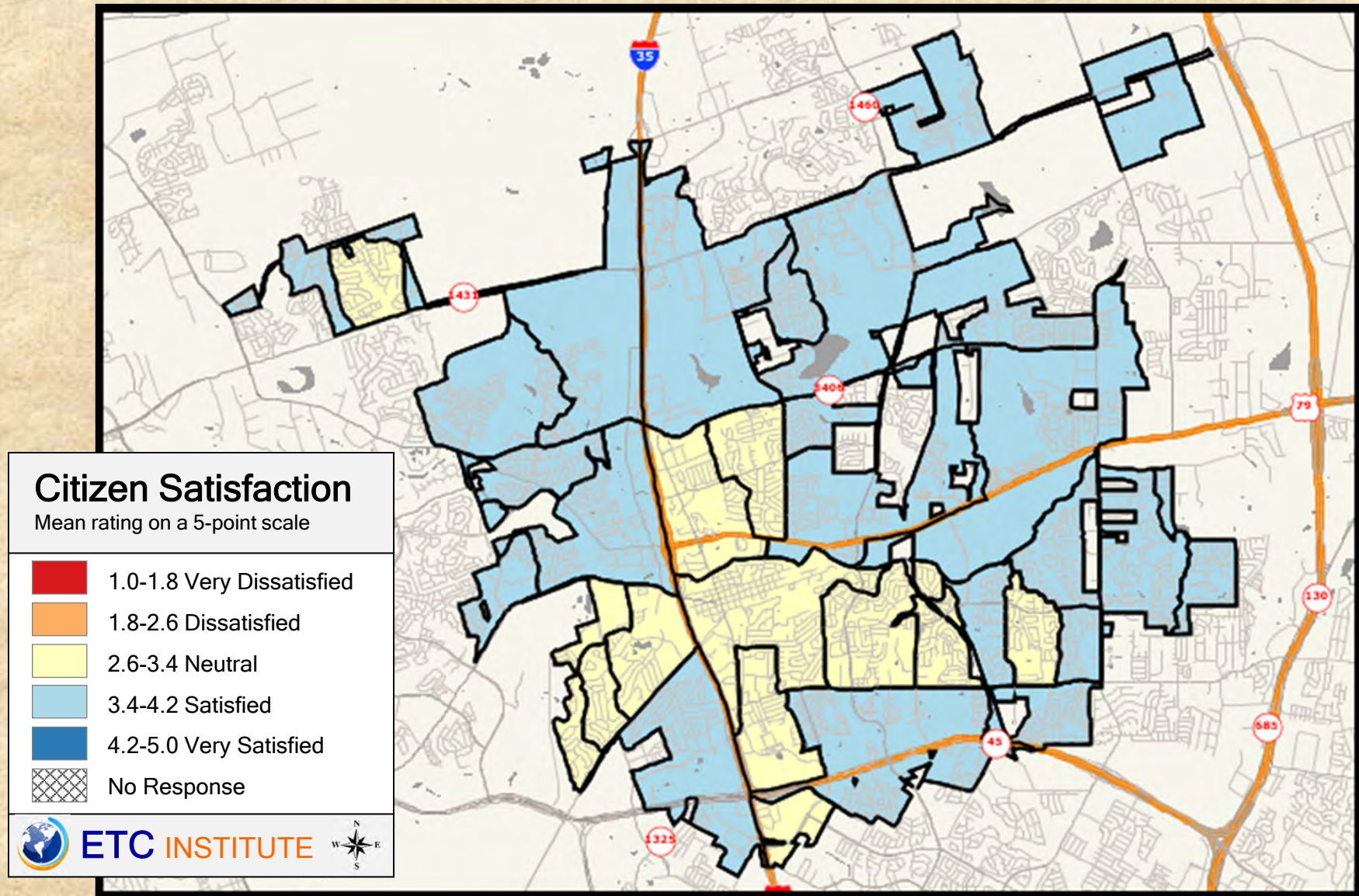


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-04 Satisfaction with enforcement of city codes and ordinances

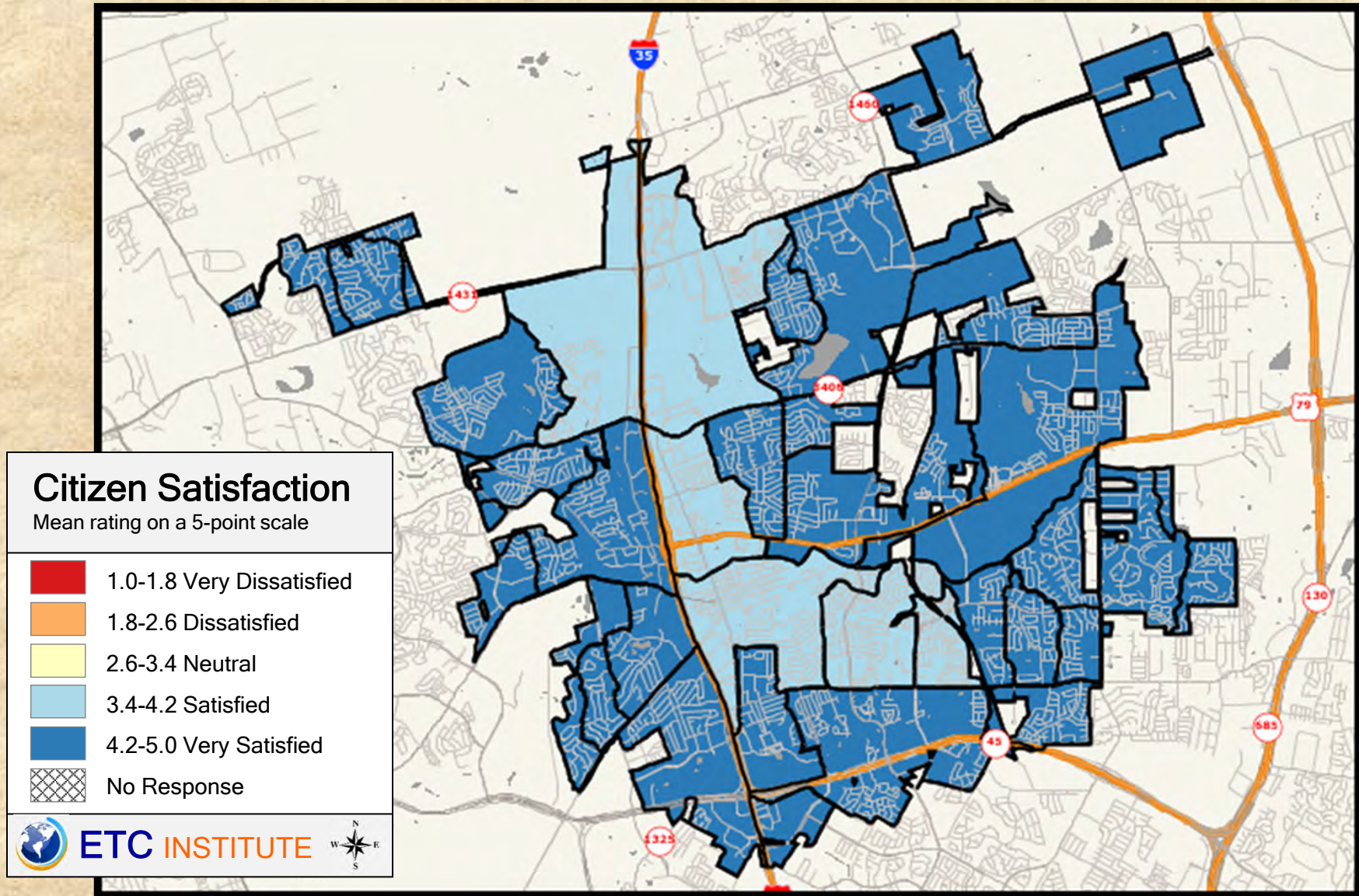


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-05 Satisfaction with fire services

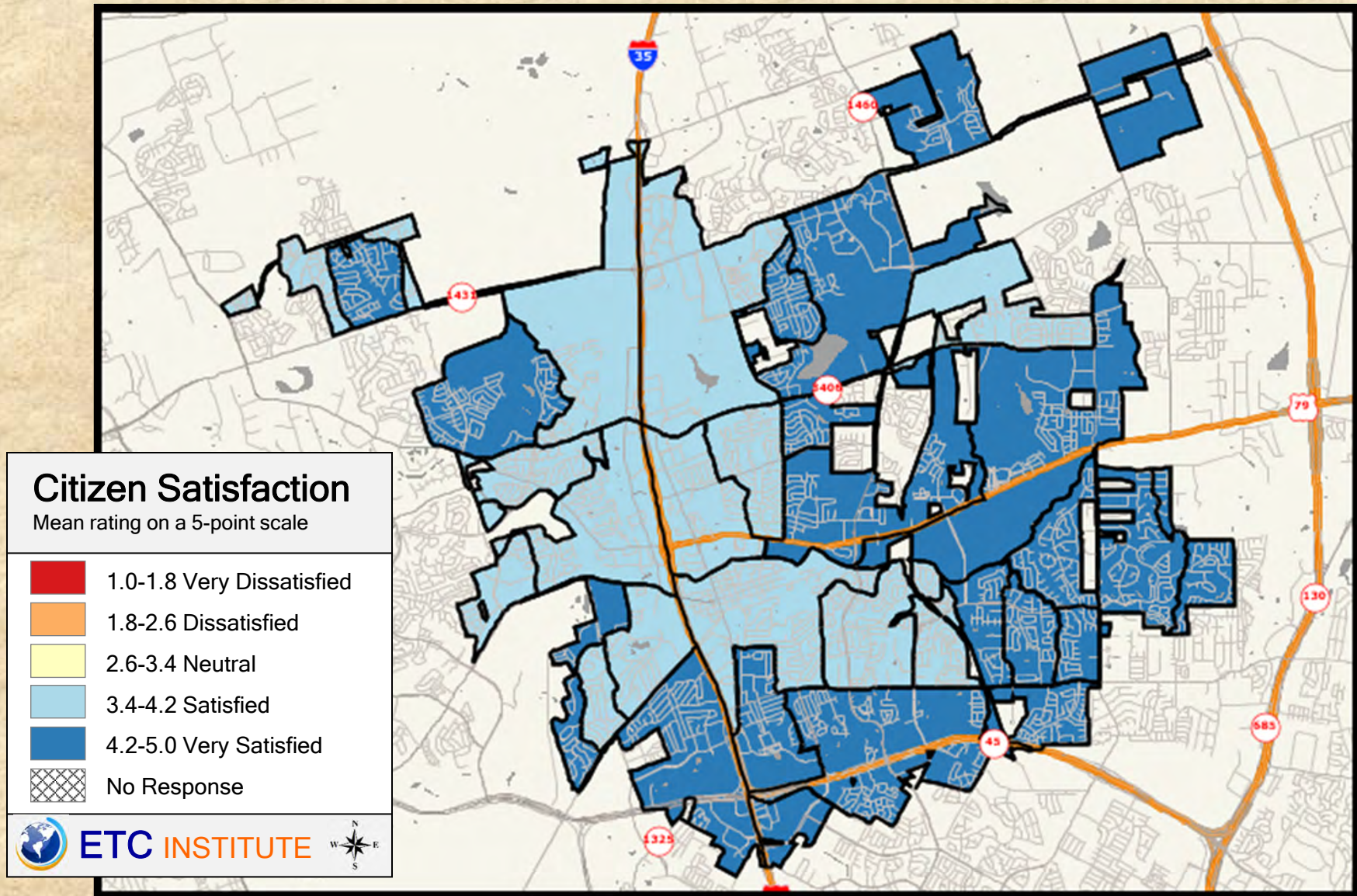


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-06 Satisfaction with library services

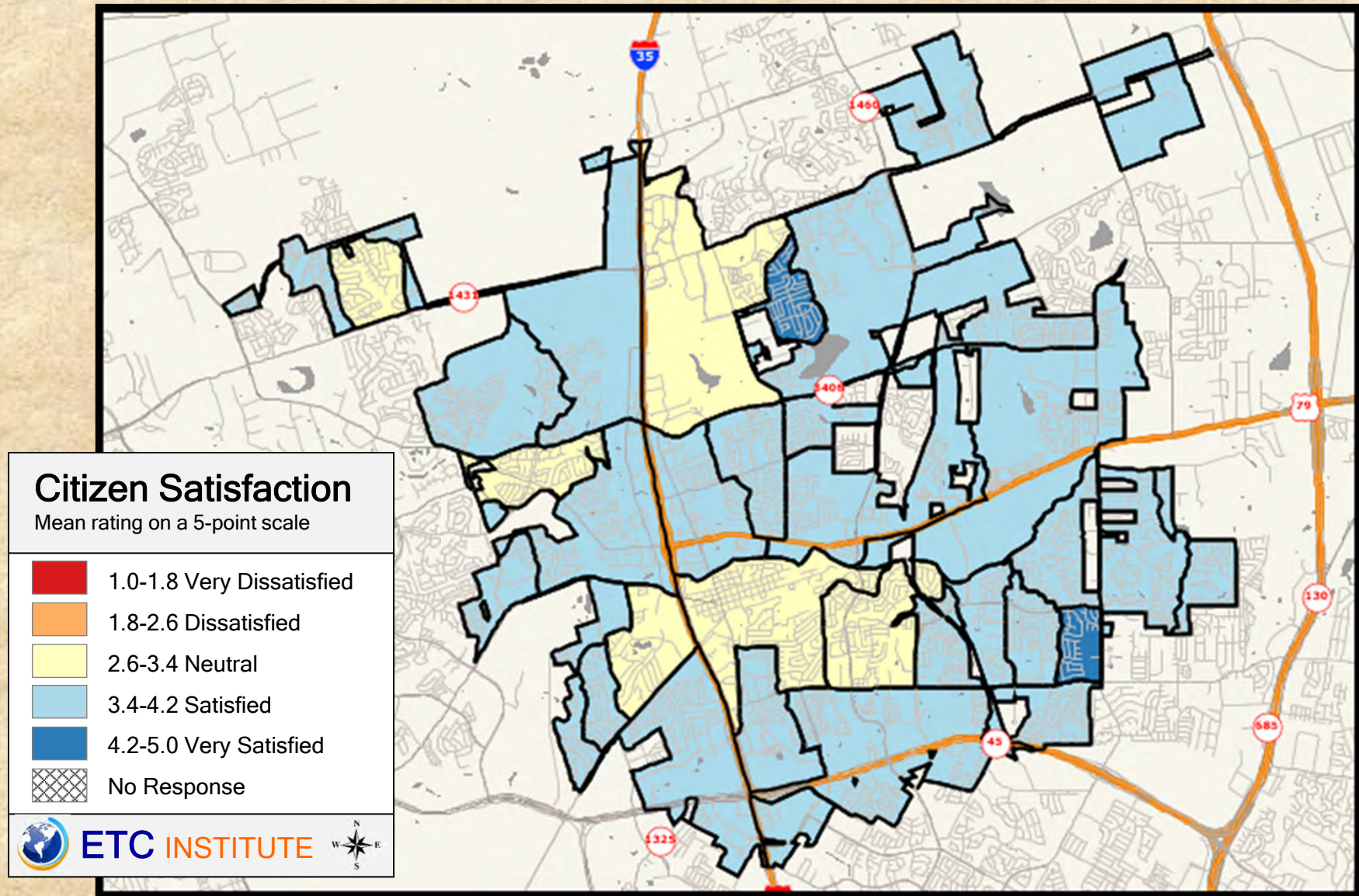


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-07 Satisfaction with maintenance of city streets and sidewalks

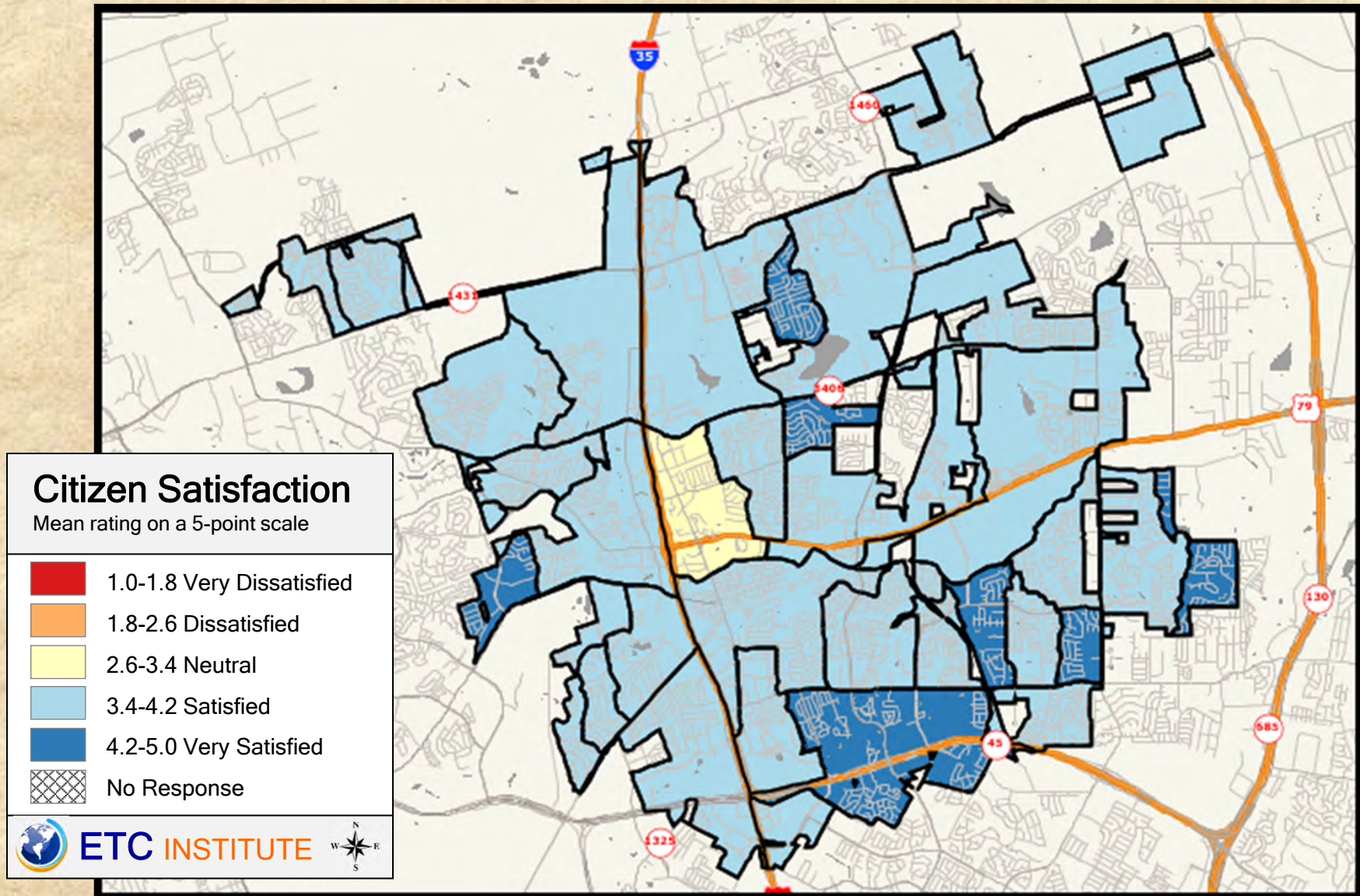


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-08 Satisfaction with management of storm water runoff and flood prevention

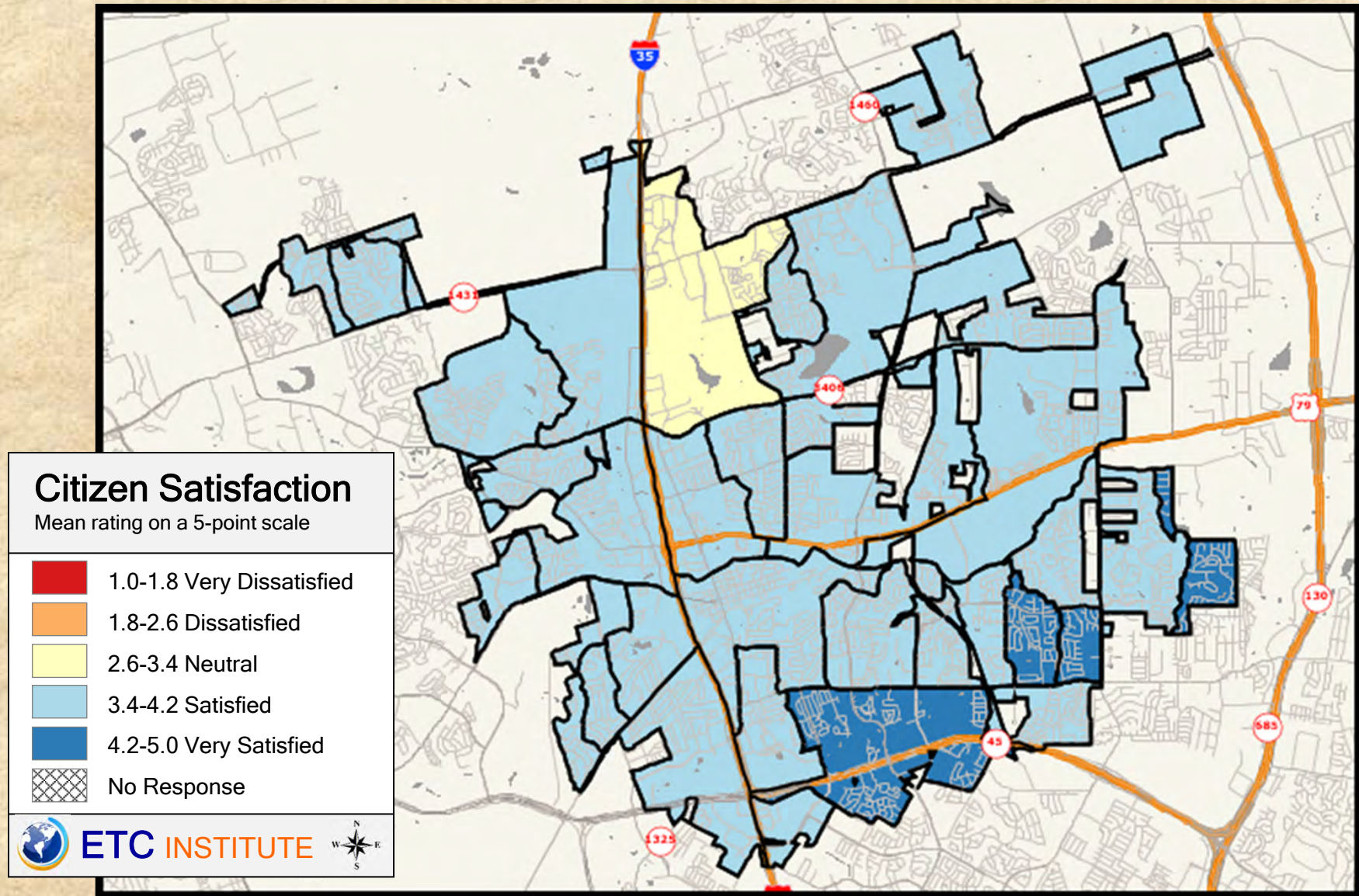


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-09 Satisfaction with municipal court services

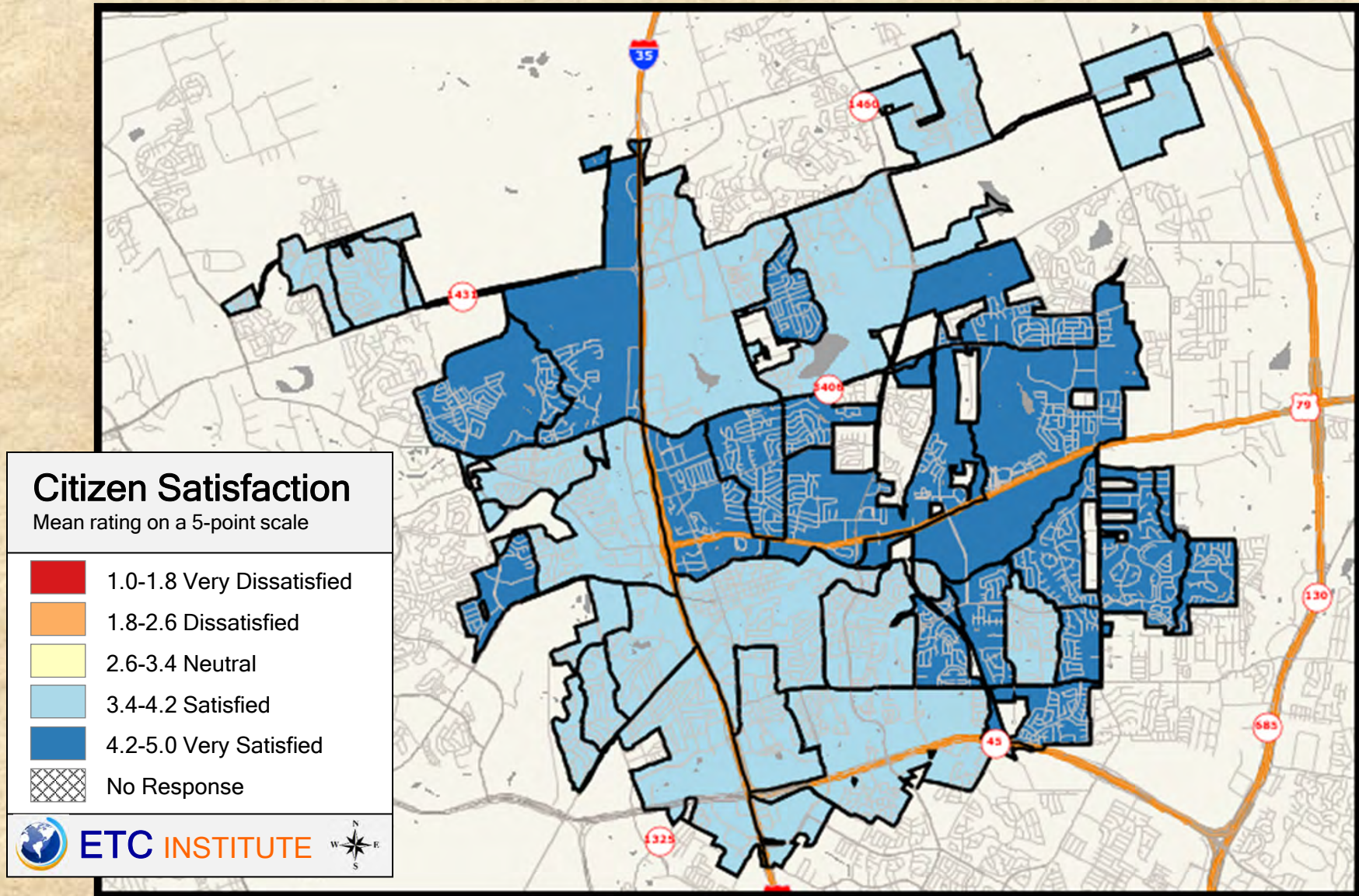


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-10 Satisfaction with police services

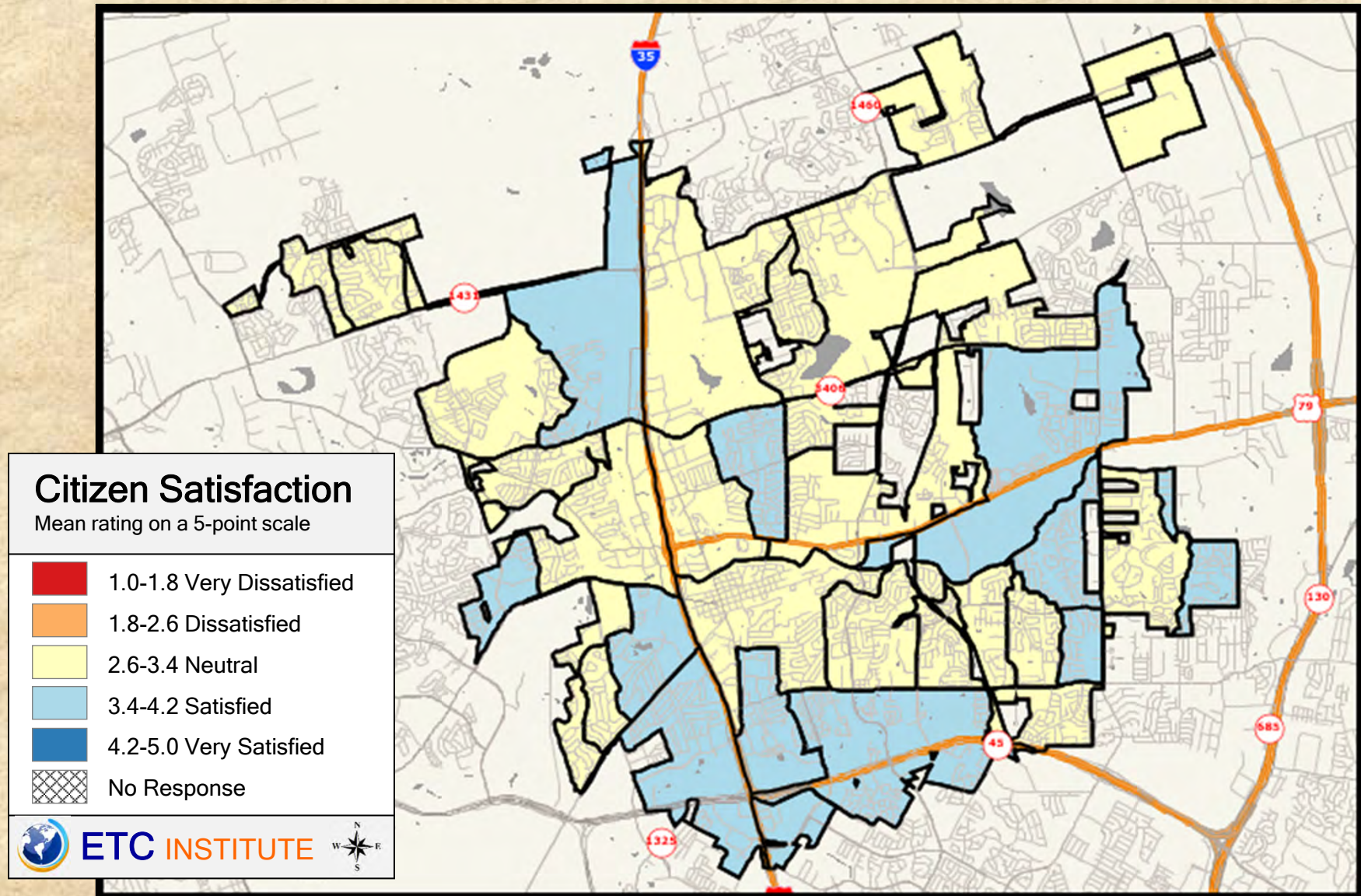


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-11 Satisfaction with transportation planning in the city

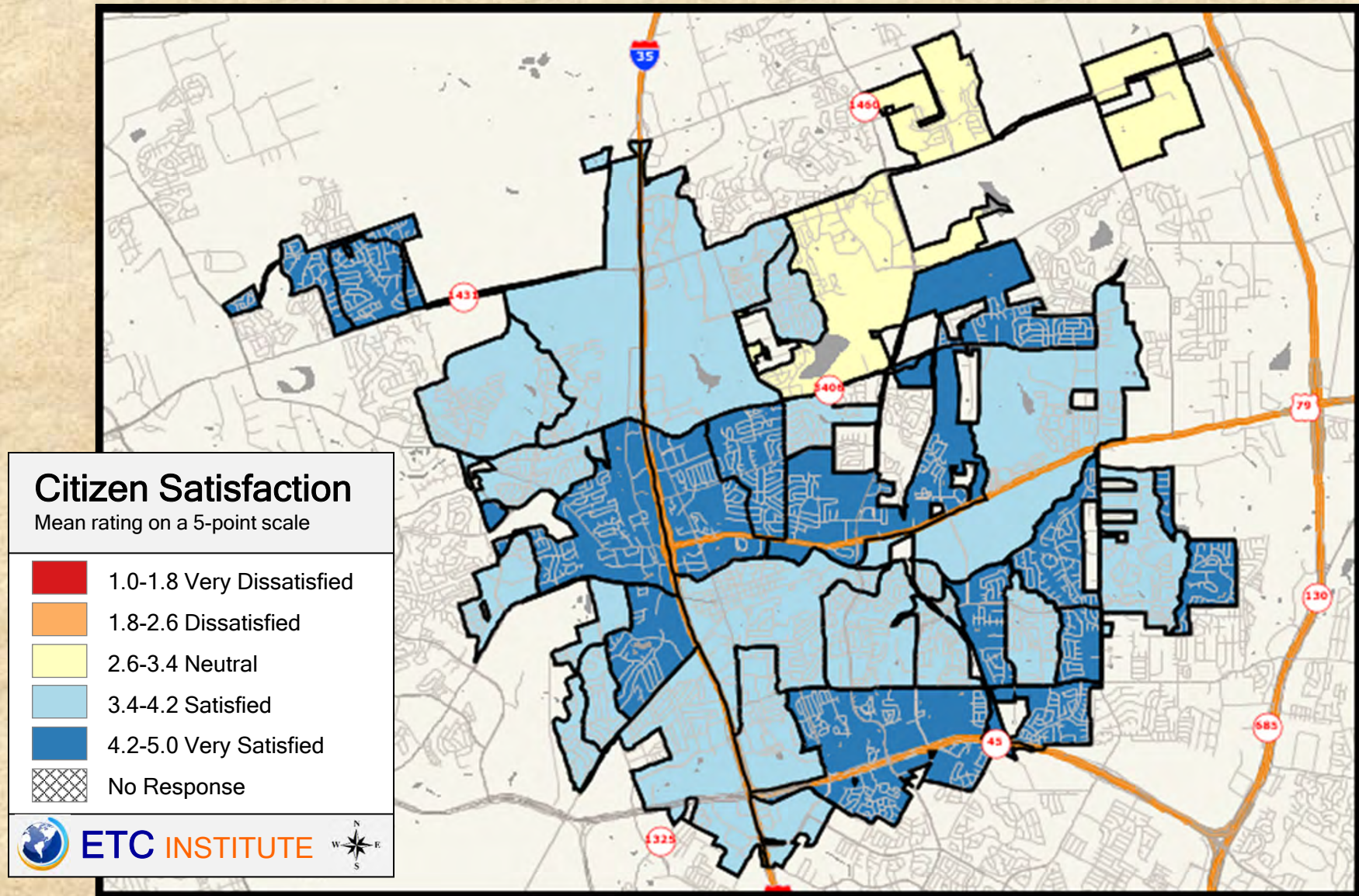


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-12 Satisfaction with trash, recycling, and yard waste collection services

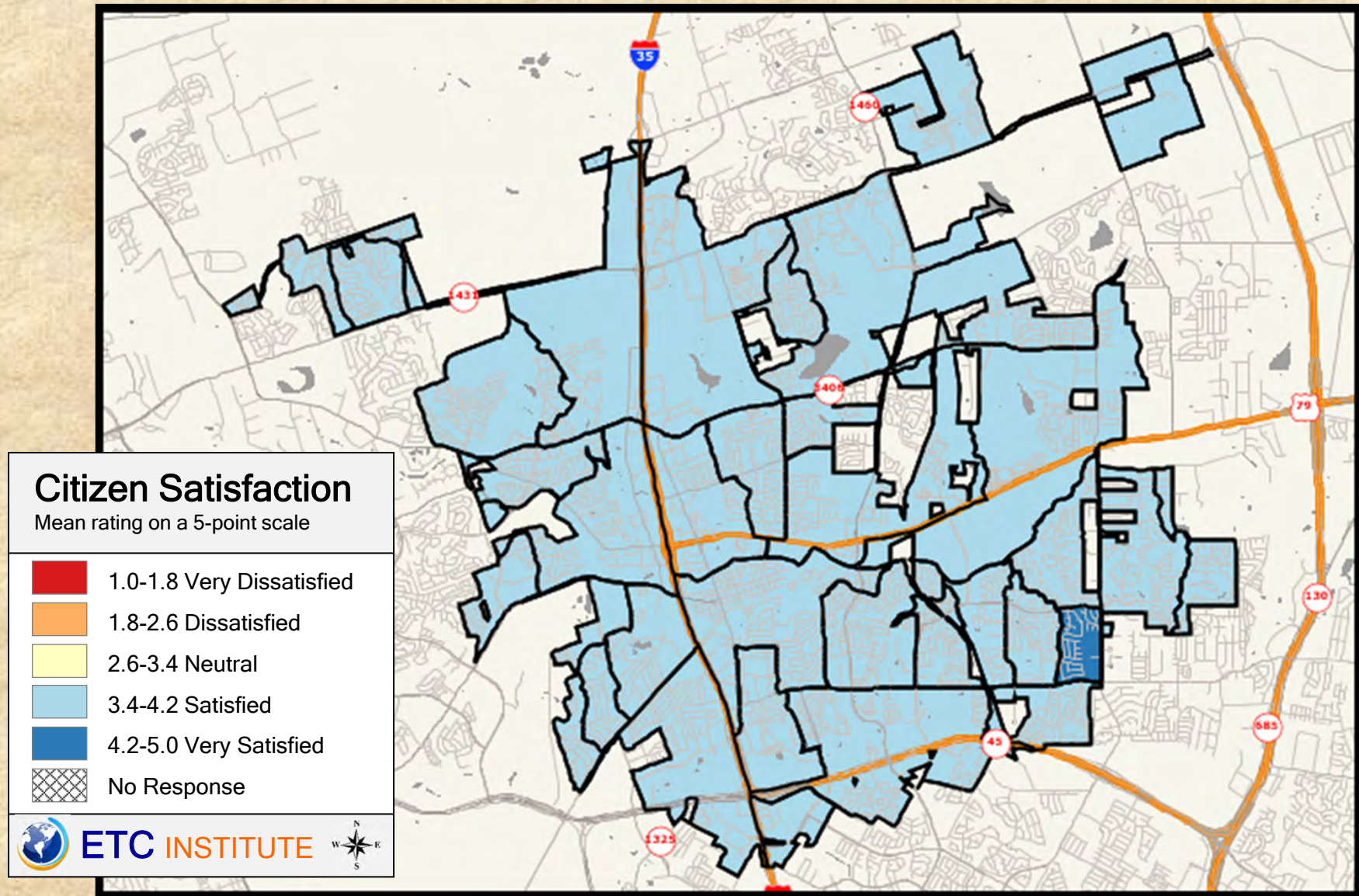


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-13 Satisfaction with City communication with the public

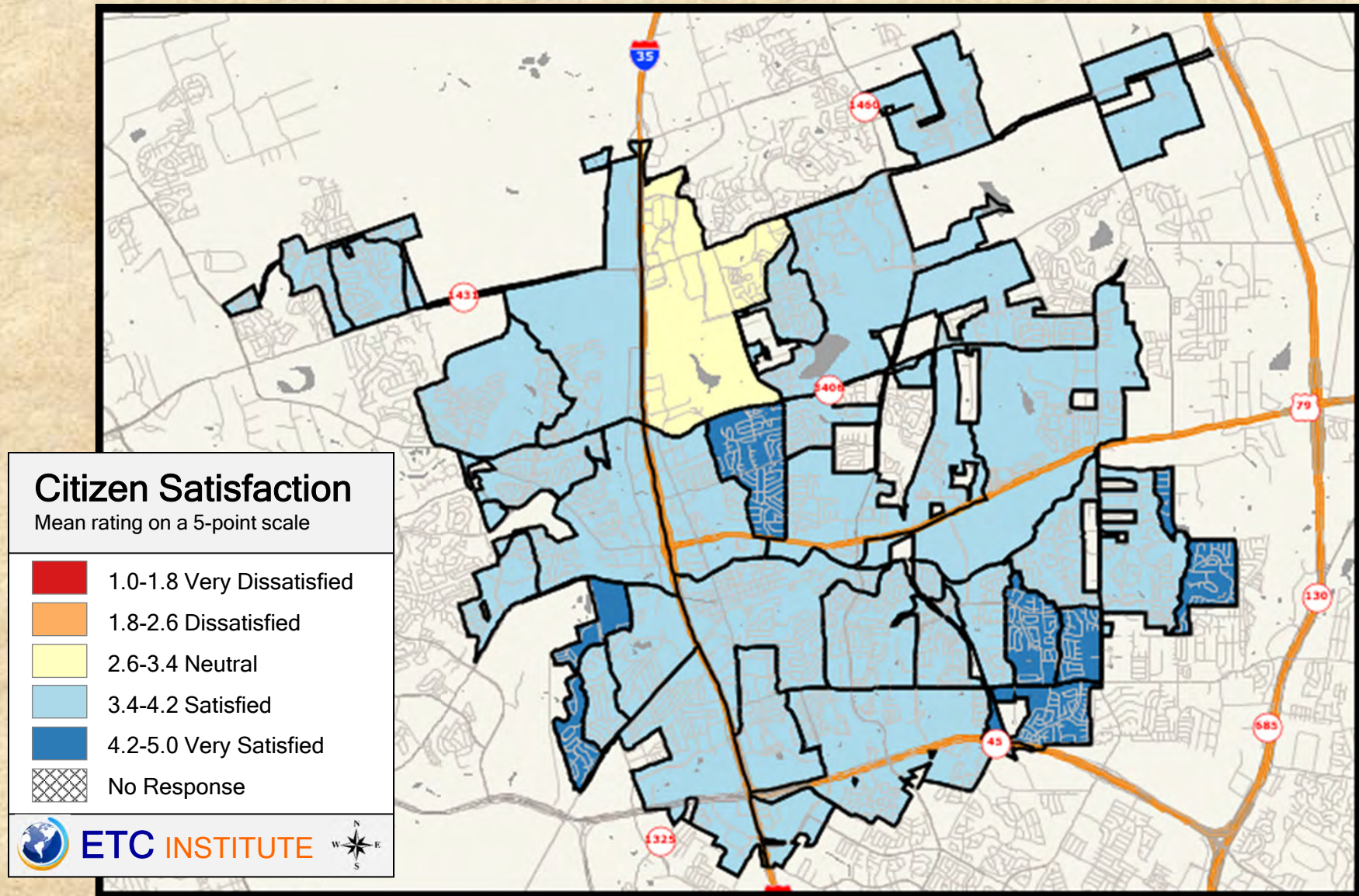


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q1-14 Satisfaction with customer service provided by city

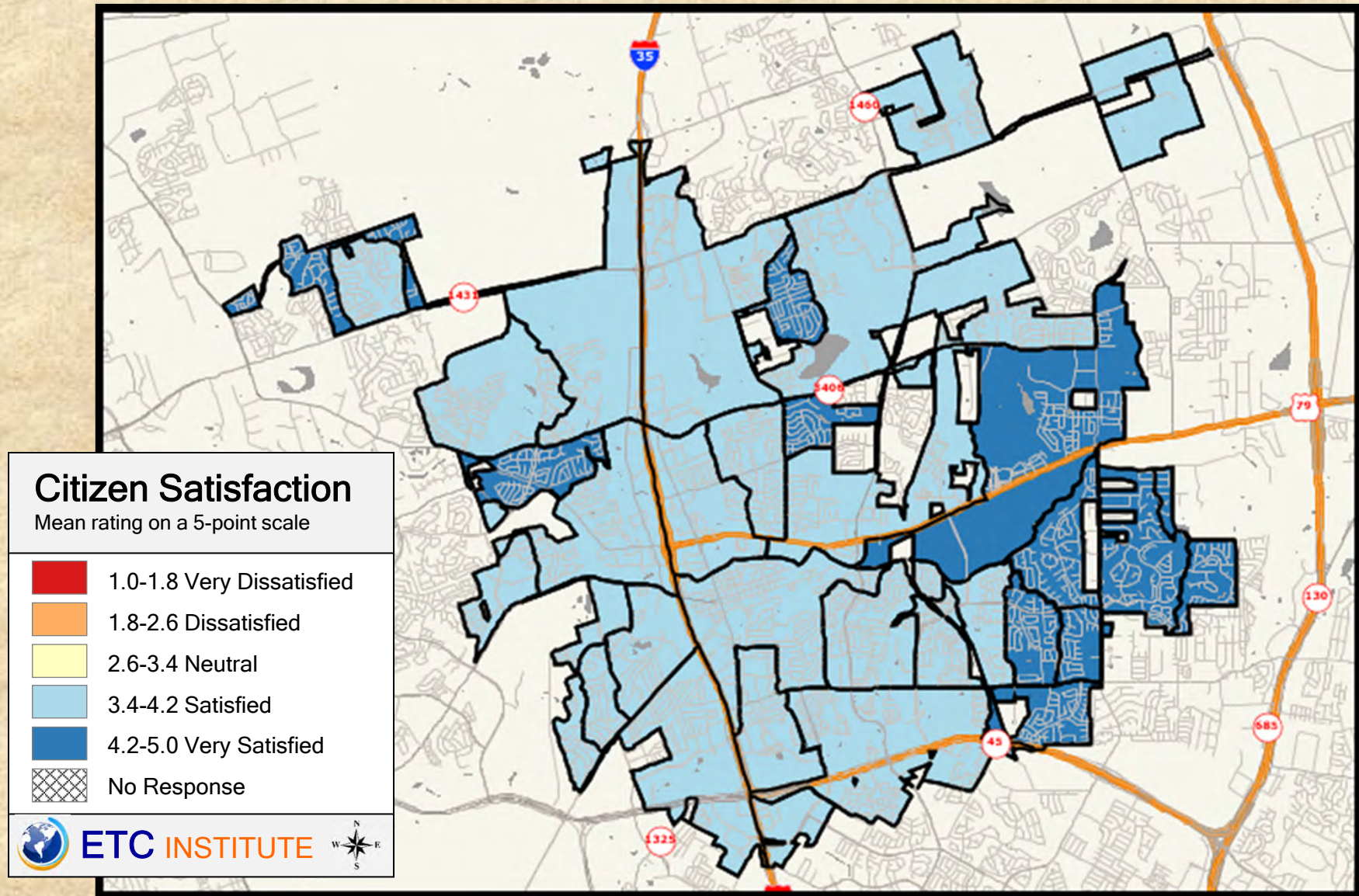


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-01 Satisfaction with overall quality of services provided by the city

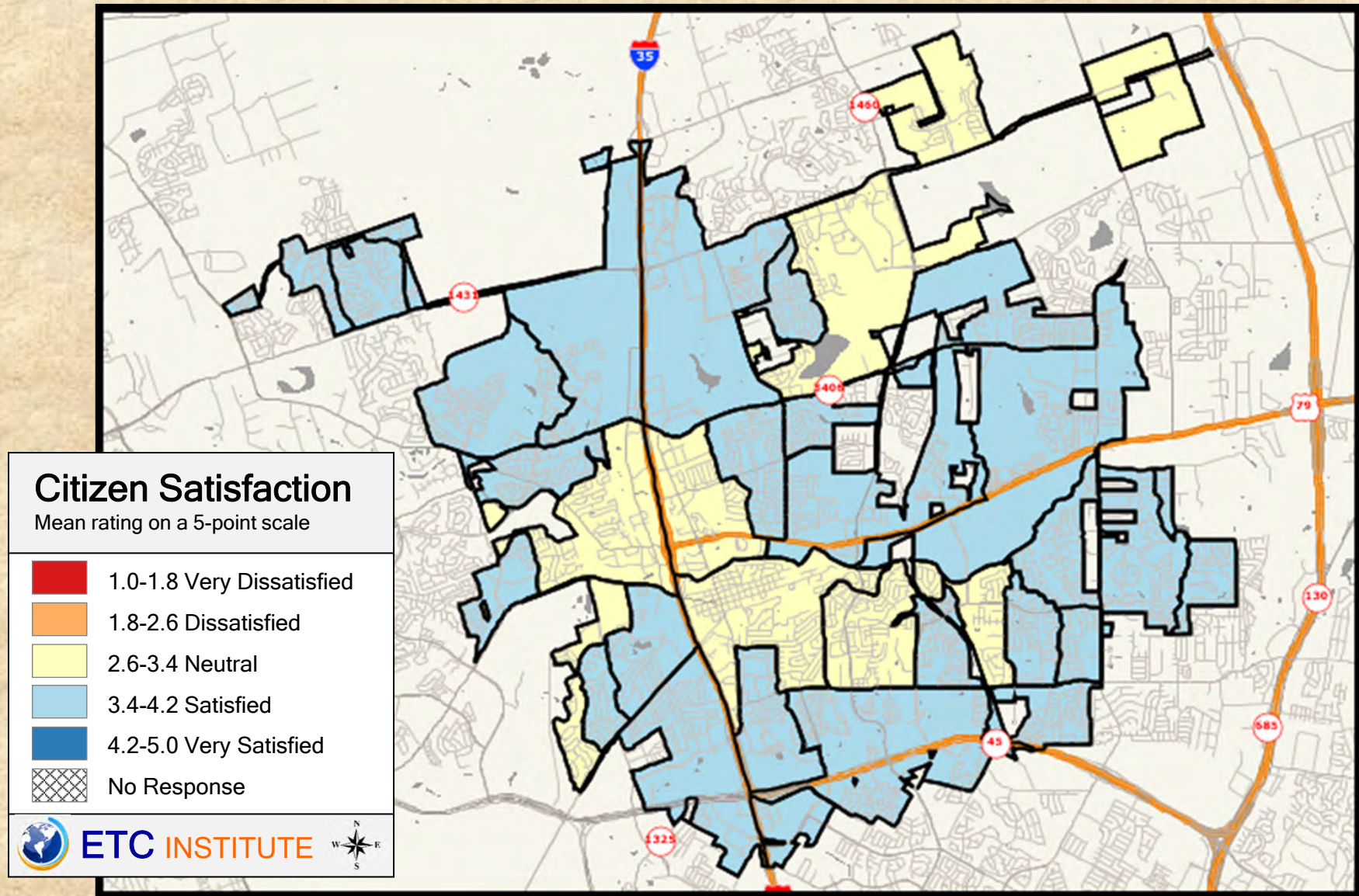


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-02 Satisfaction with how well the city is planning for growth

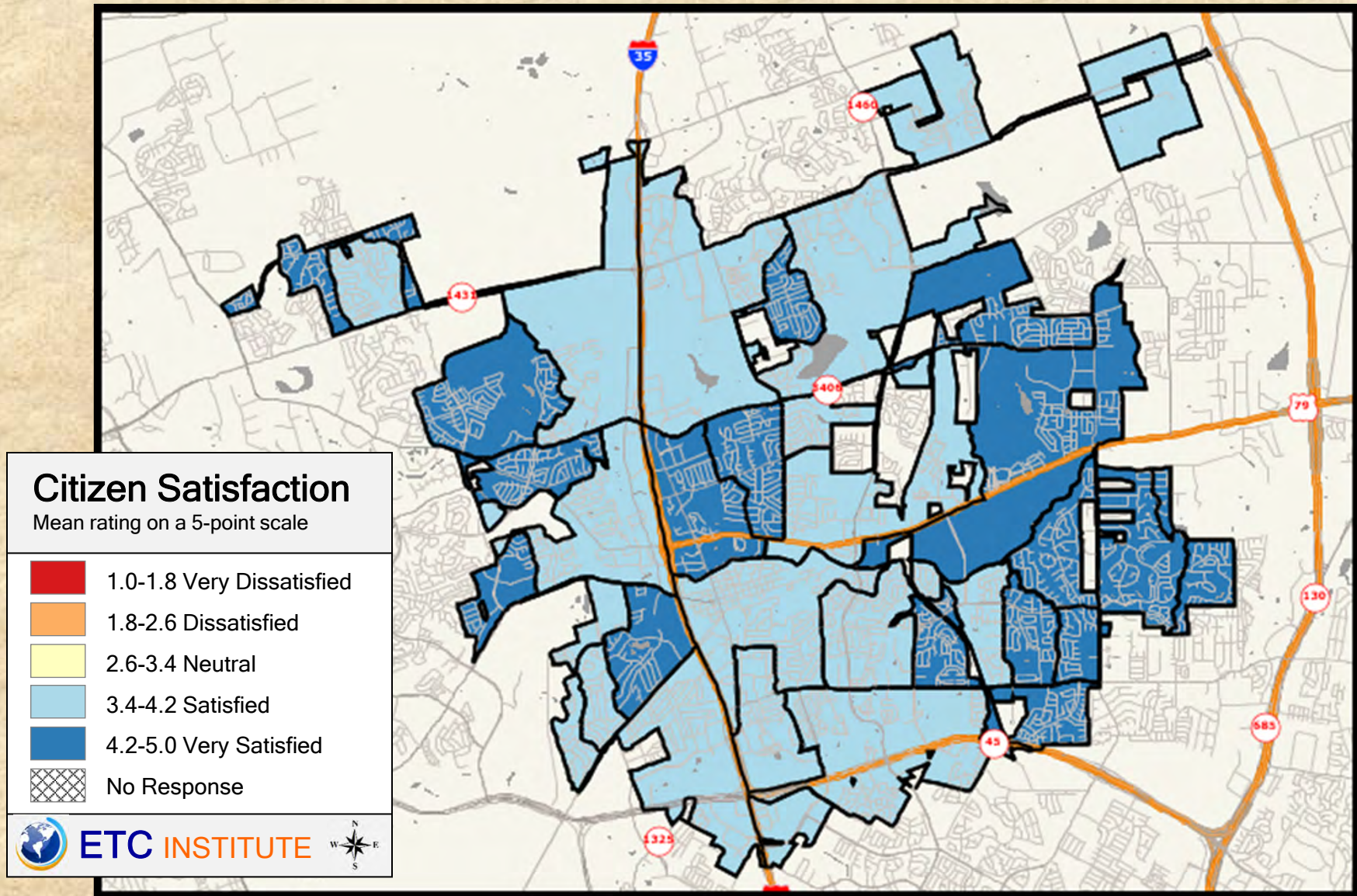


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-03 Satisfaction with overall quality of life in the city

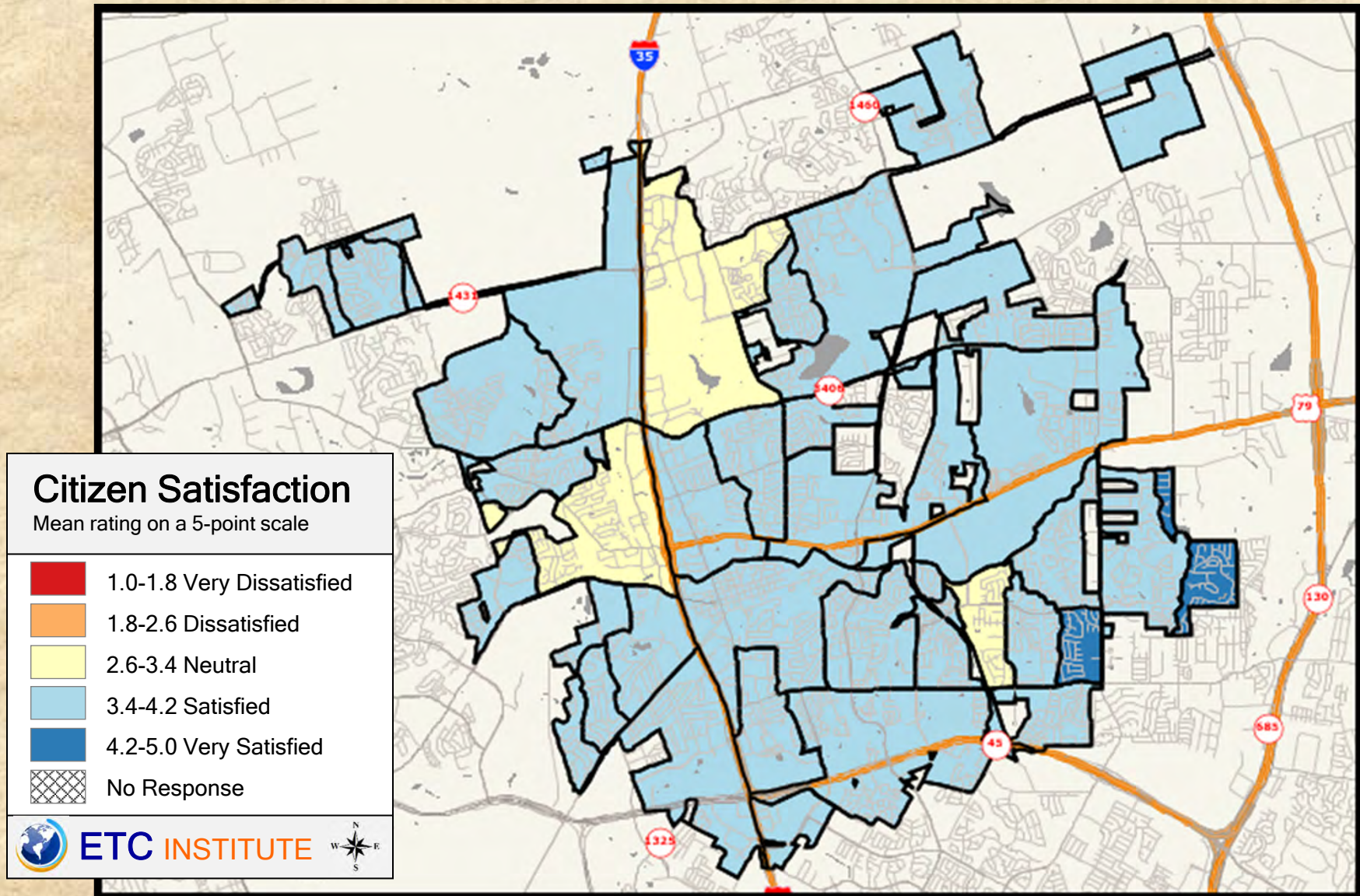


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-04 Satisfaction with availability of job opportunities

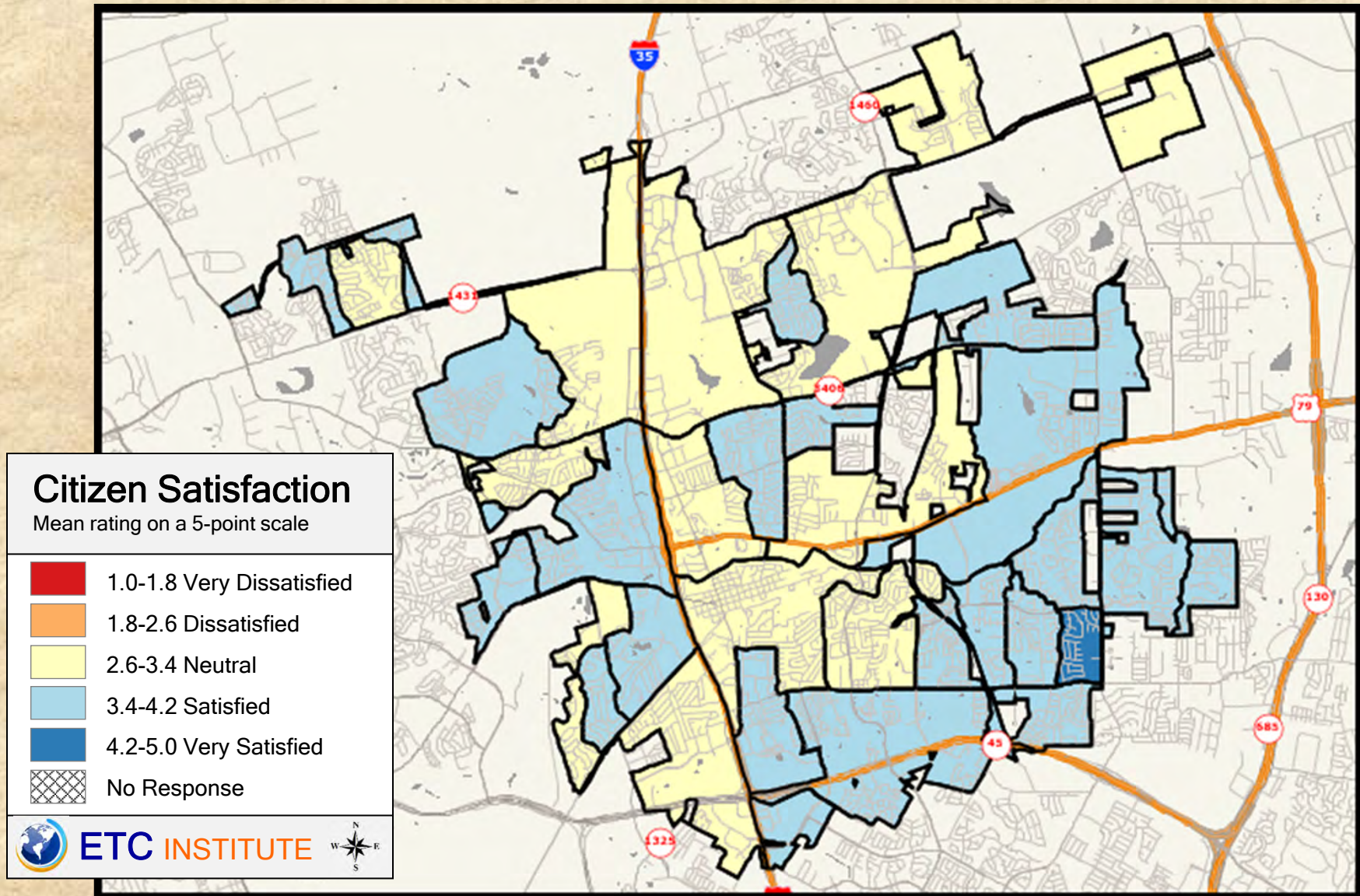


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-05 Satisfaction with overall value received for city taxes and fees

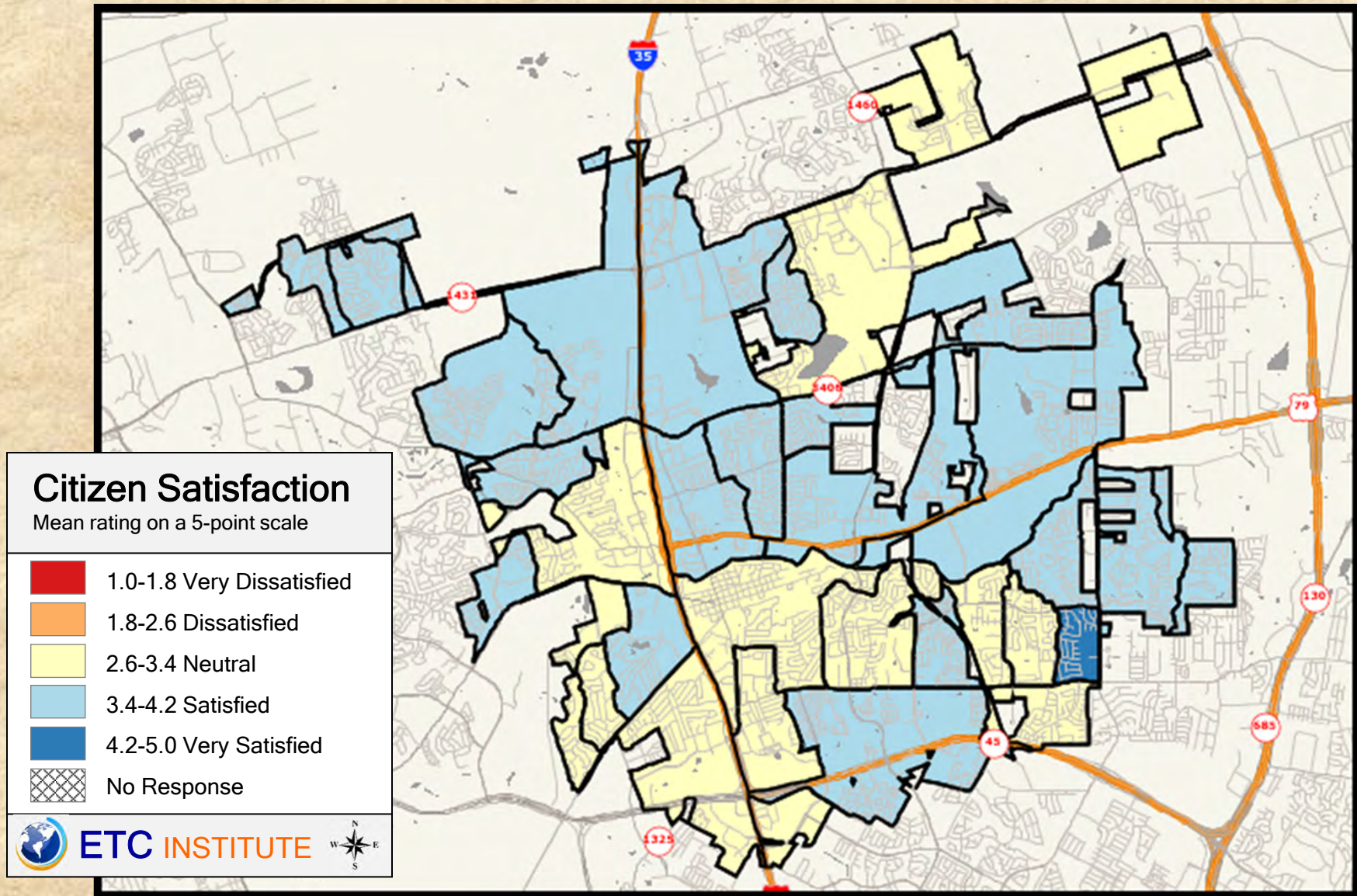


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-06 Satisfaction with overall quality of new development

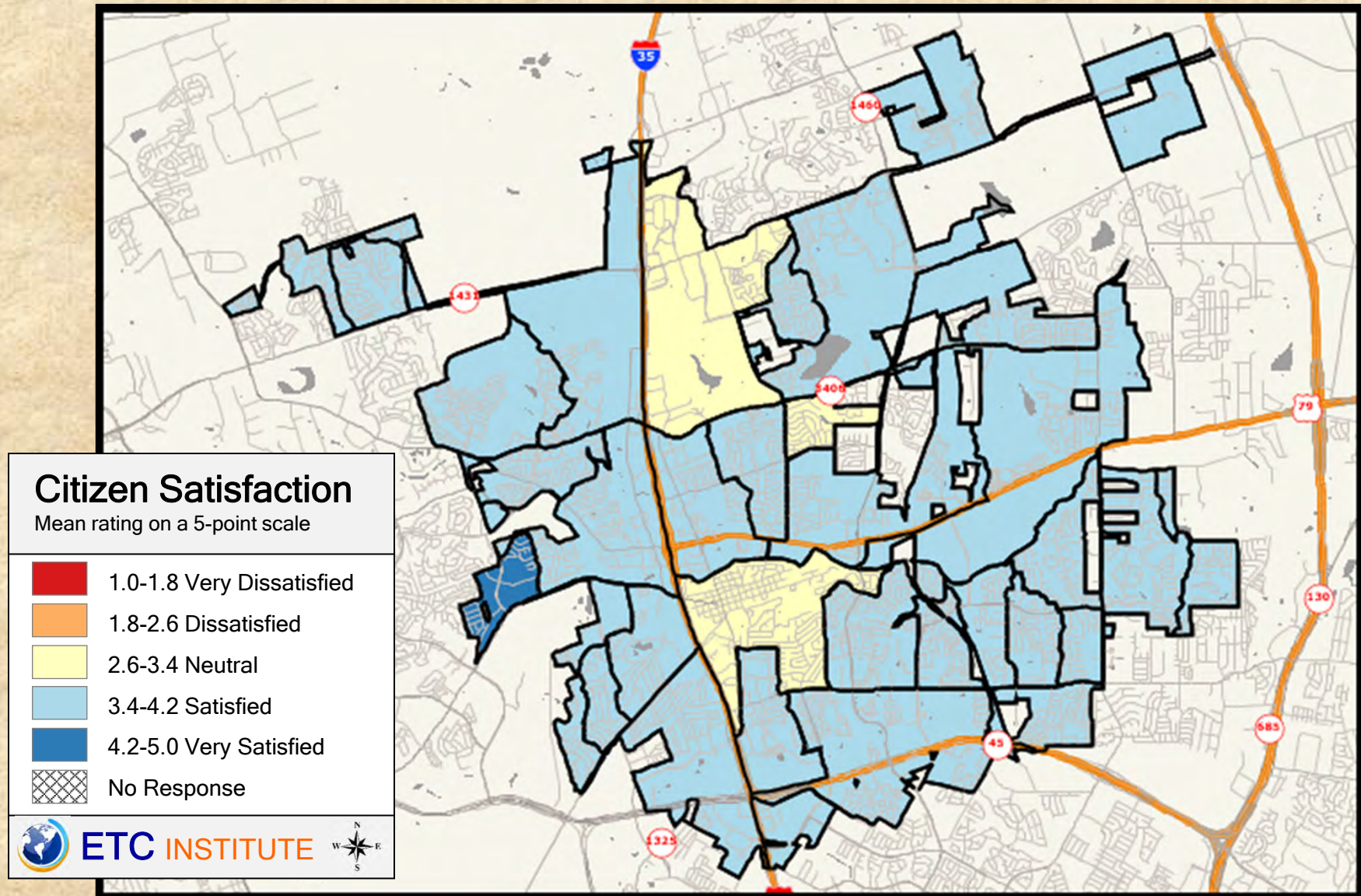


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-07 Satisfaction with appearance of residential property in the city

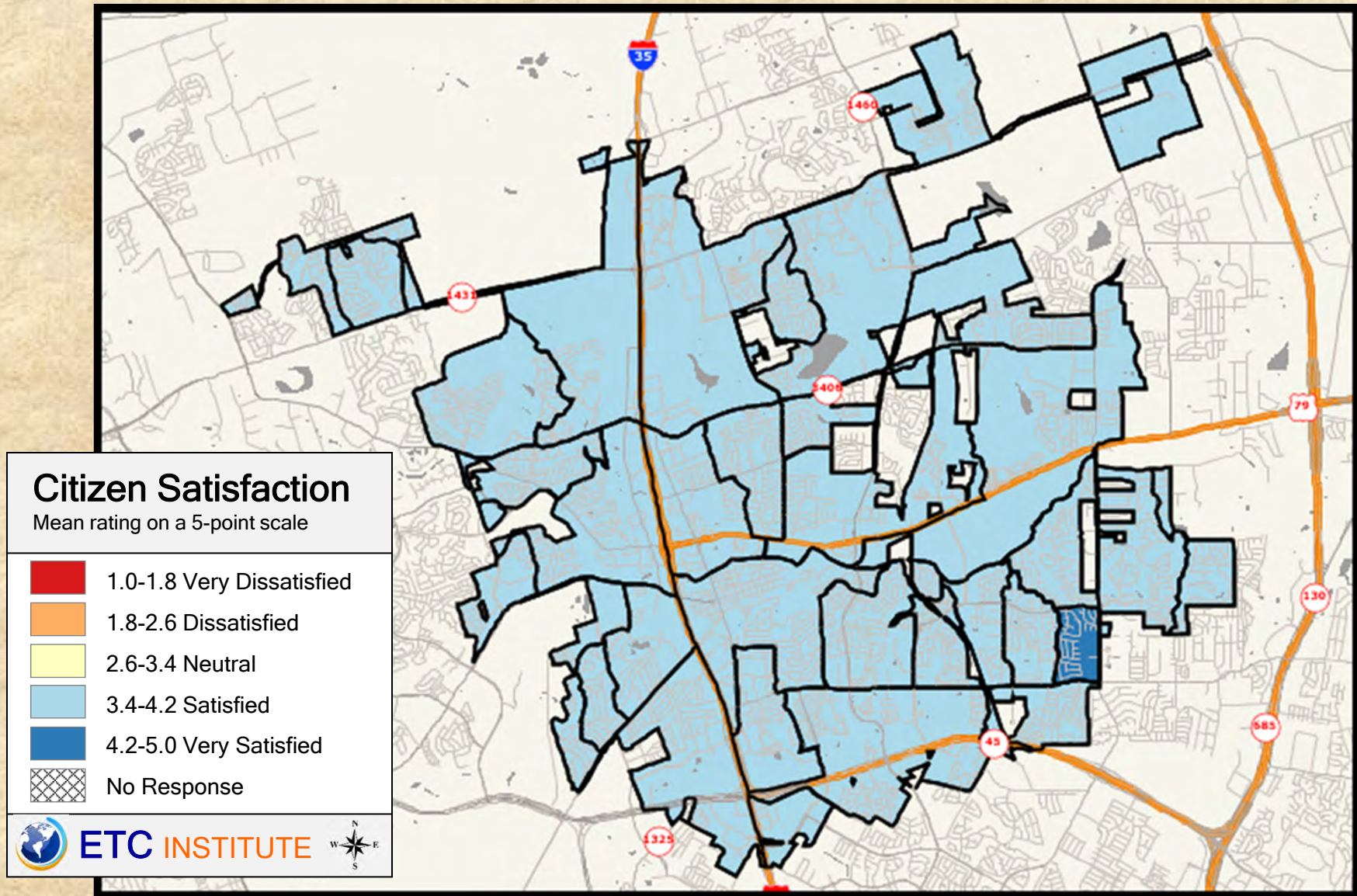


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-08 Satisfaction with appearance of commercial property in the city

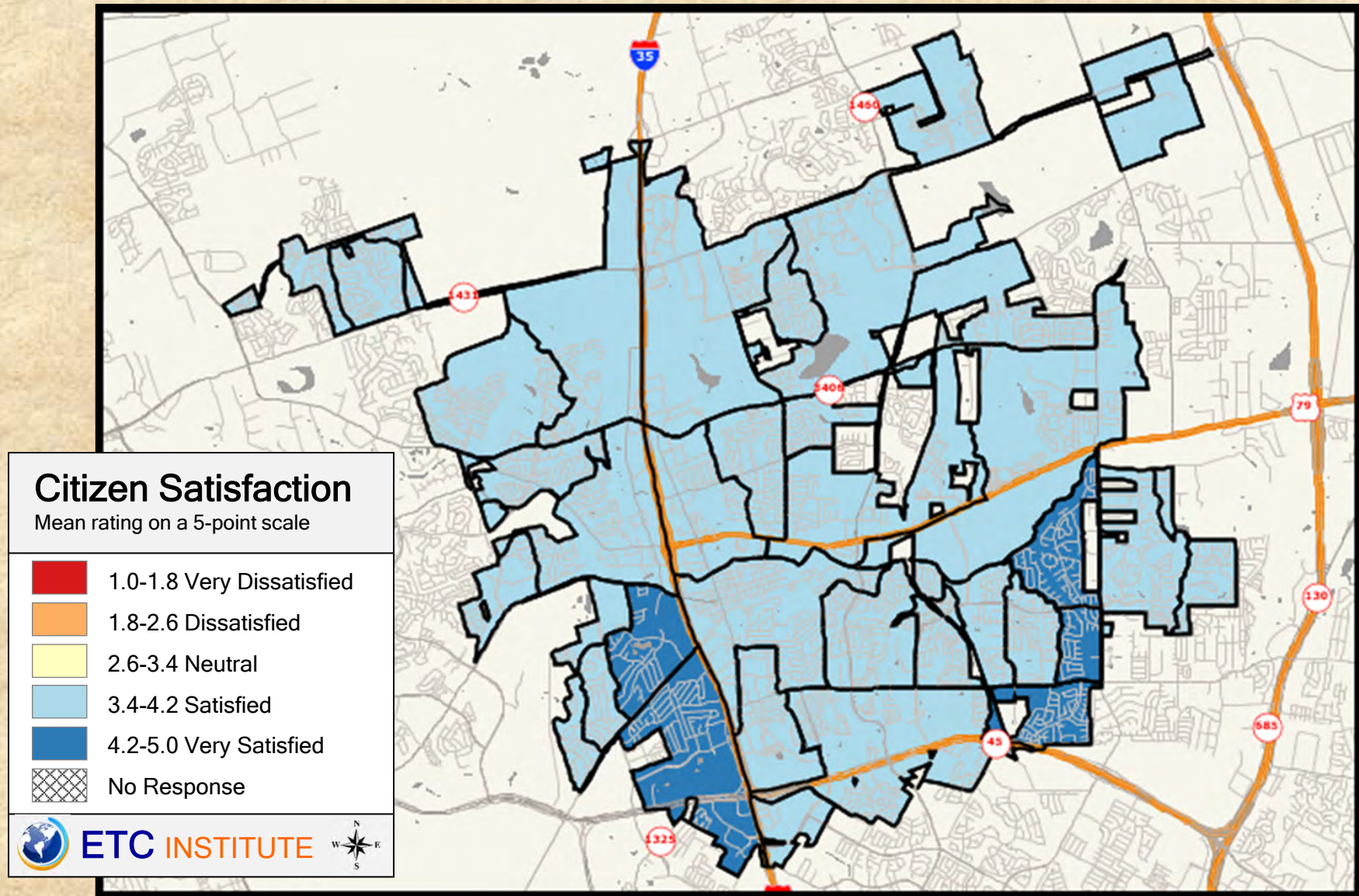


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q3-09 Satisfaction with overall appearance of the city

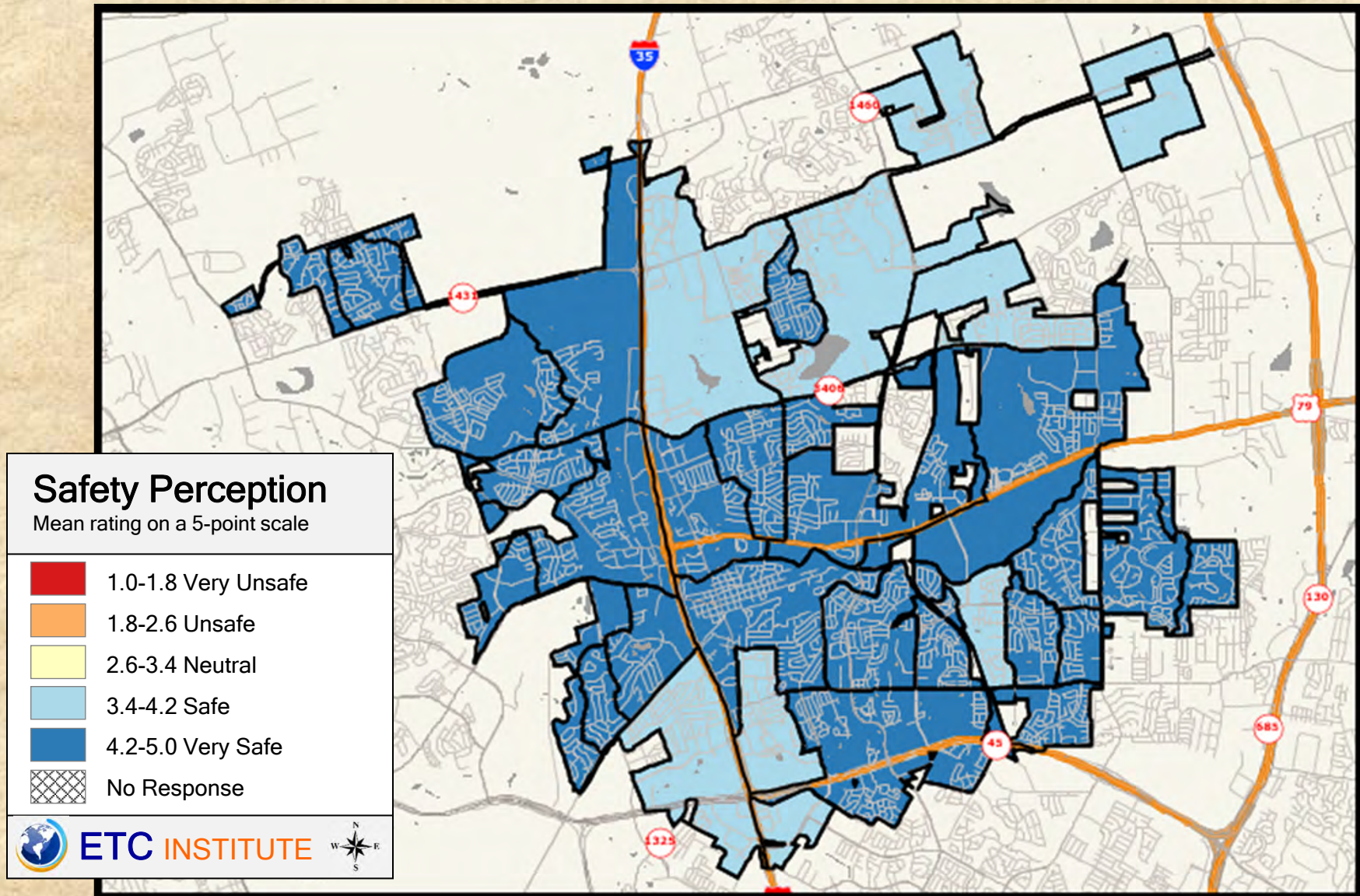


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-01 Feeling of safety in Downtown Round Rock

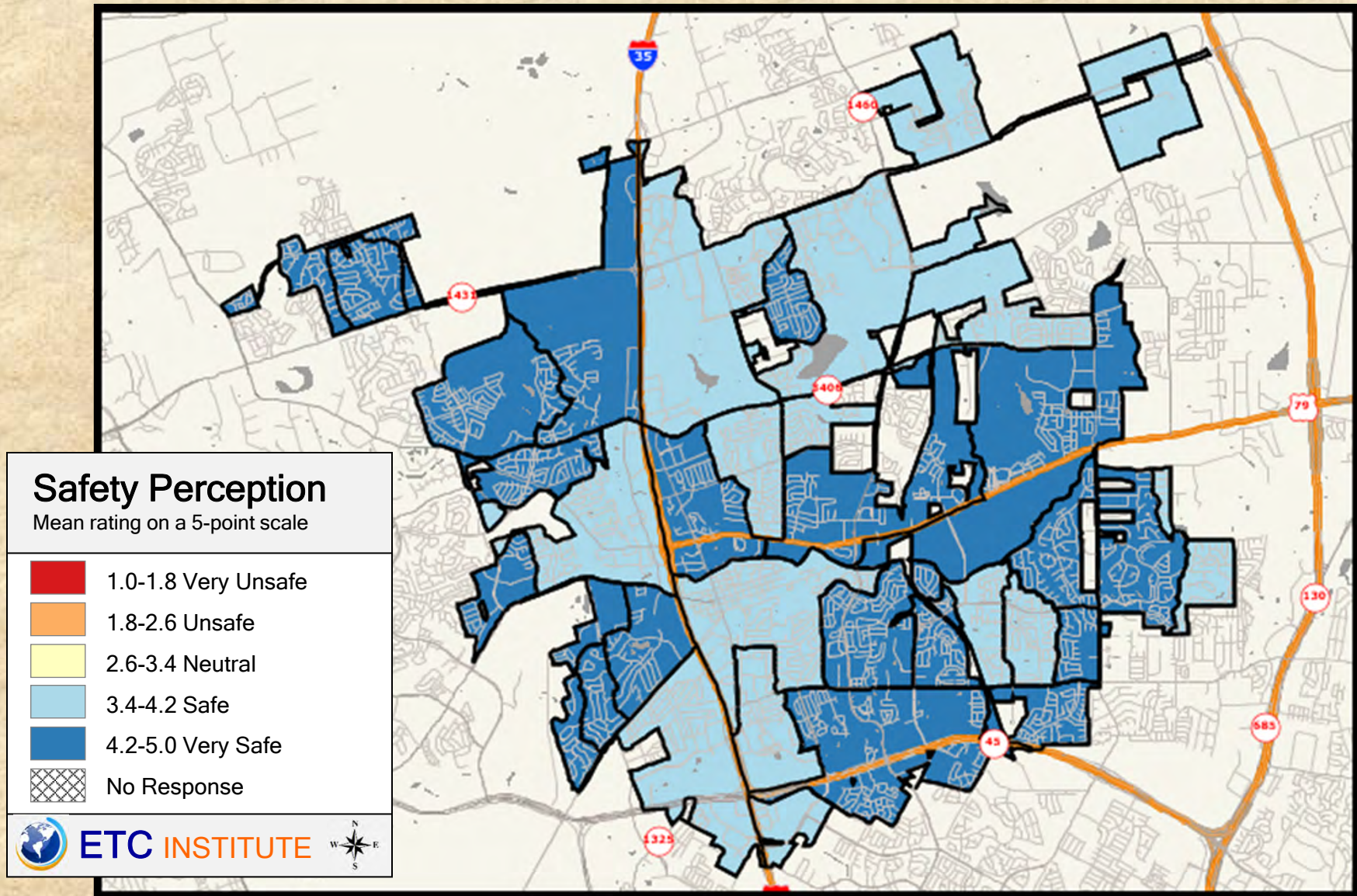


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-02 Feeling of safety in city parks

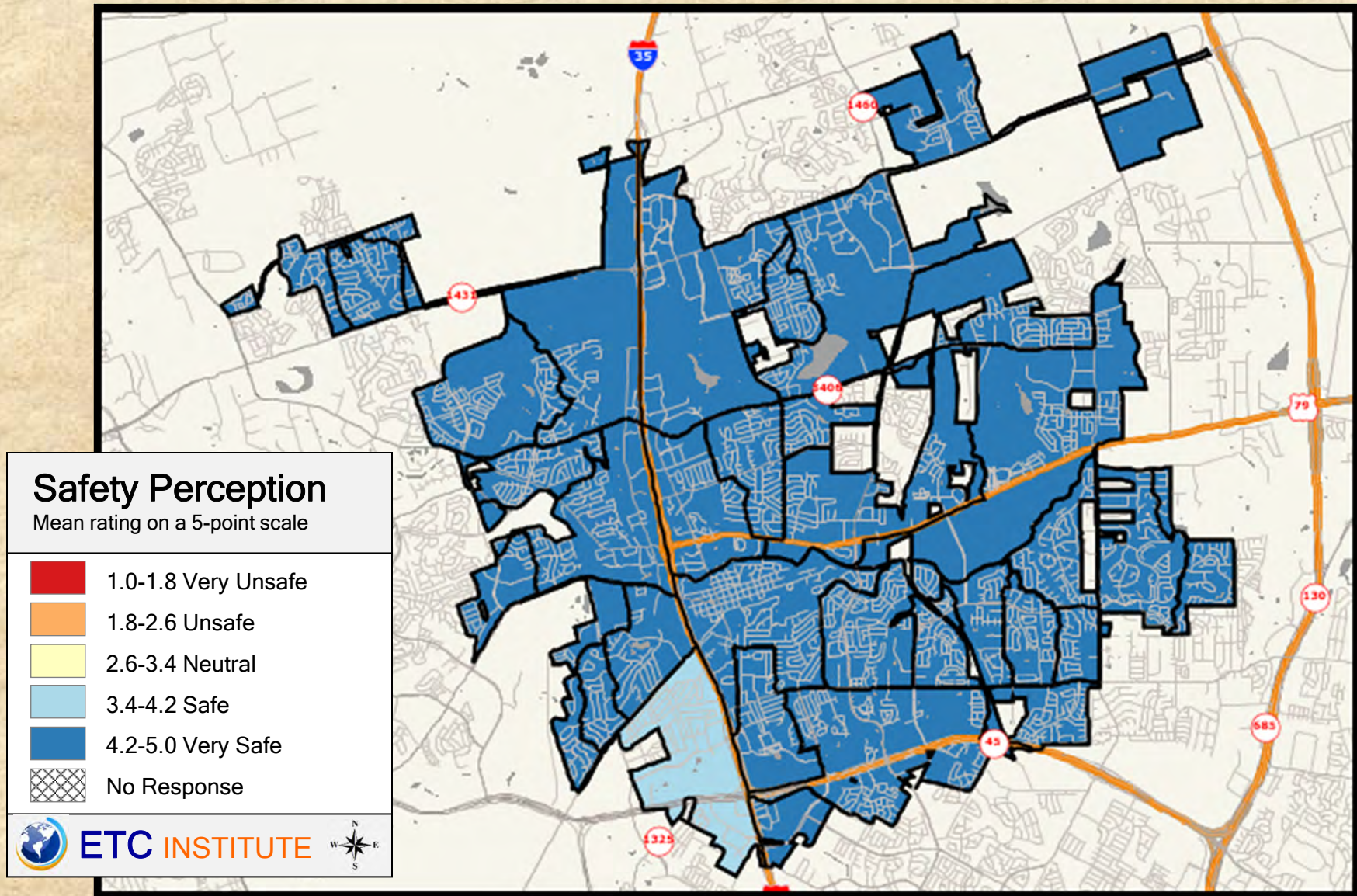


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-03 Feeling of safety in neighborhoods during the day

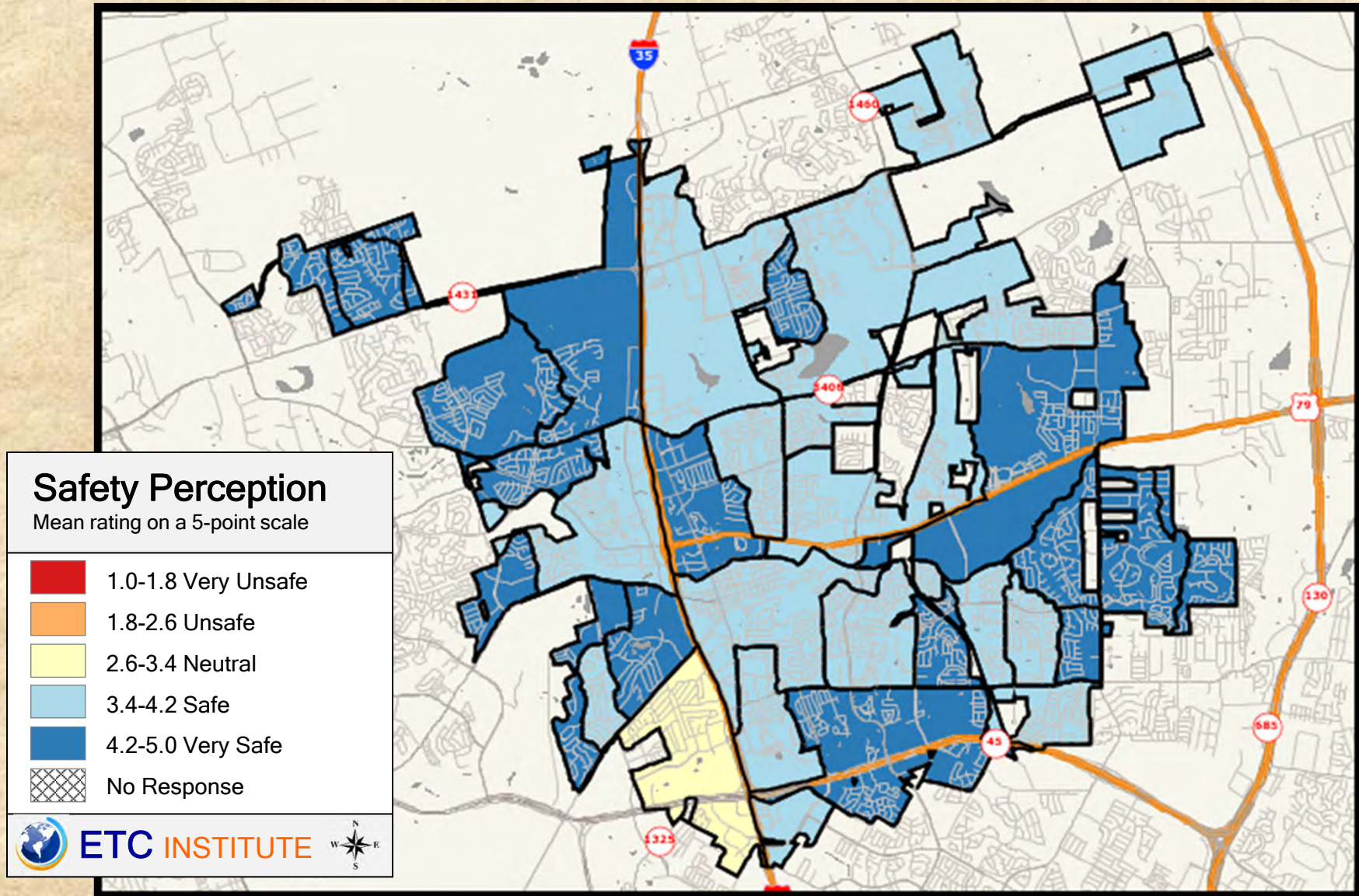


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-04 Feeling of safety in neighborhoods at night

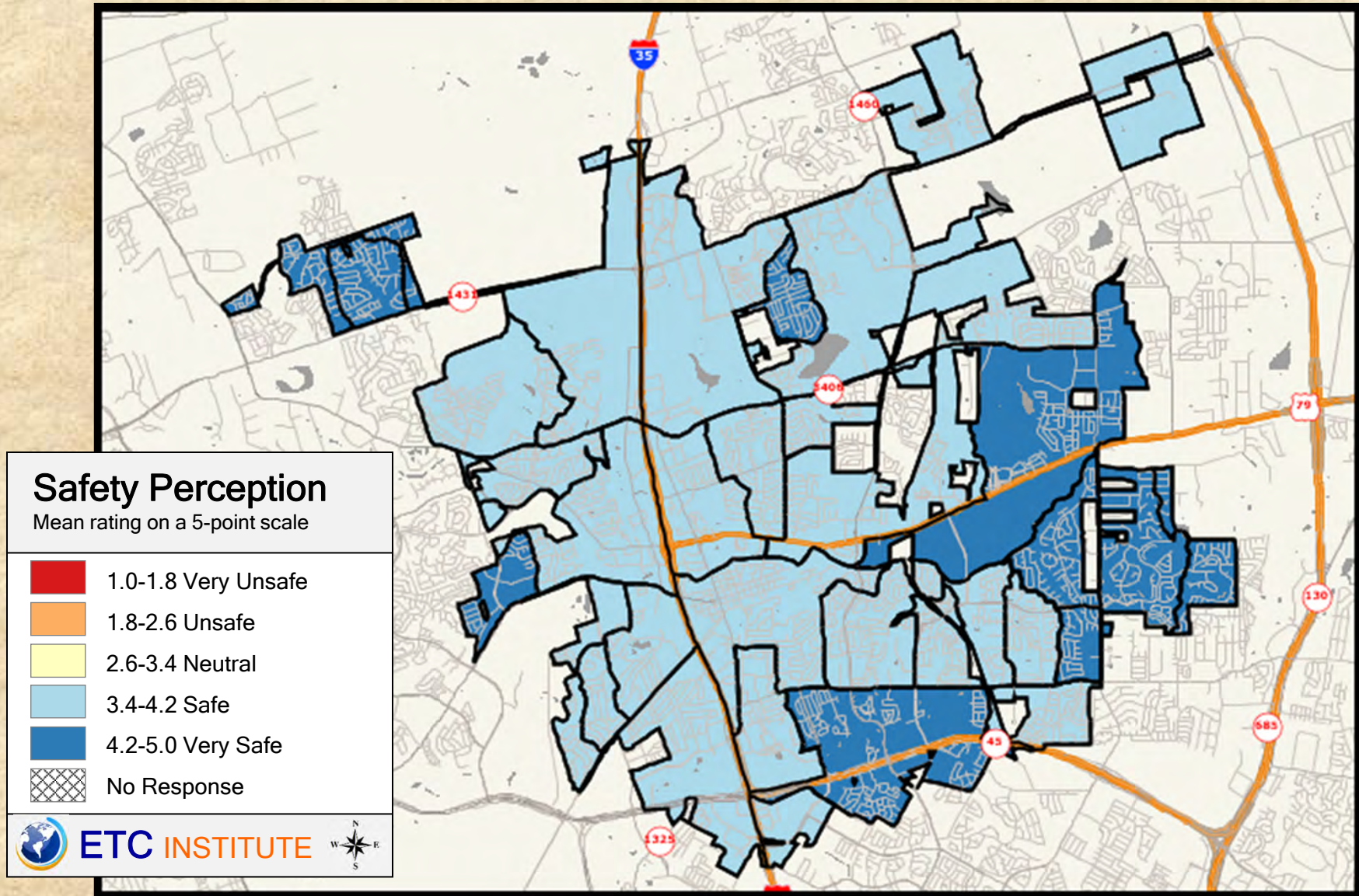


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-05 Feeling of safety in commercial and retail areas

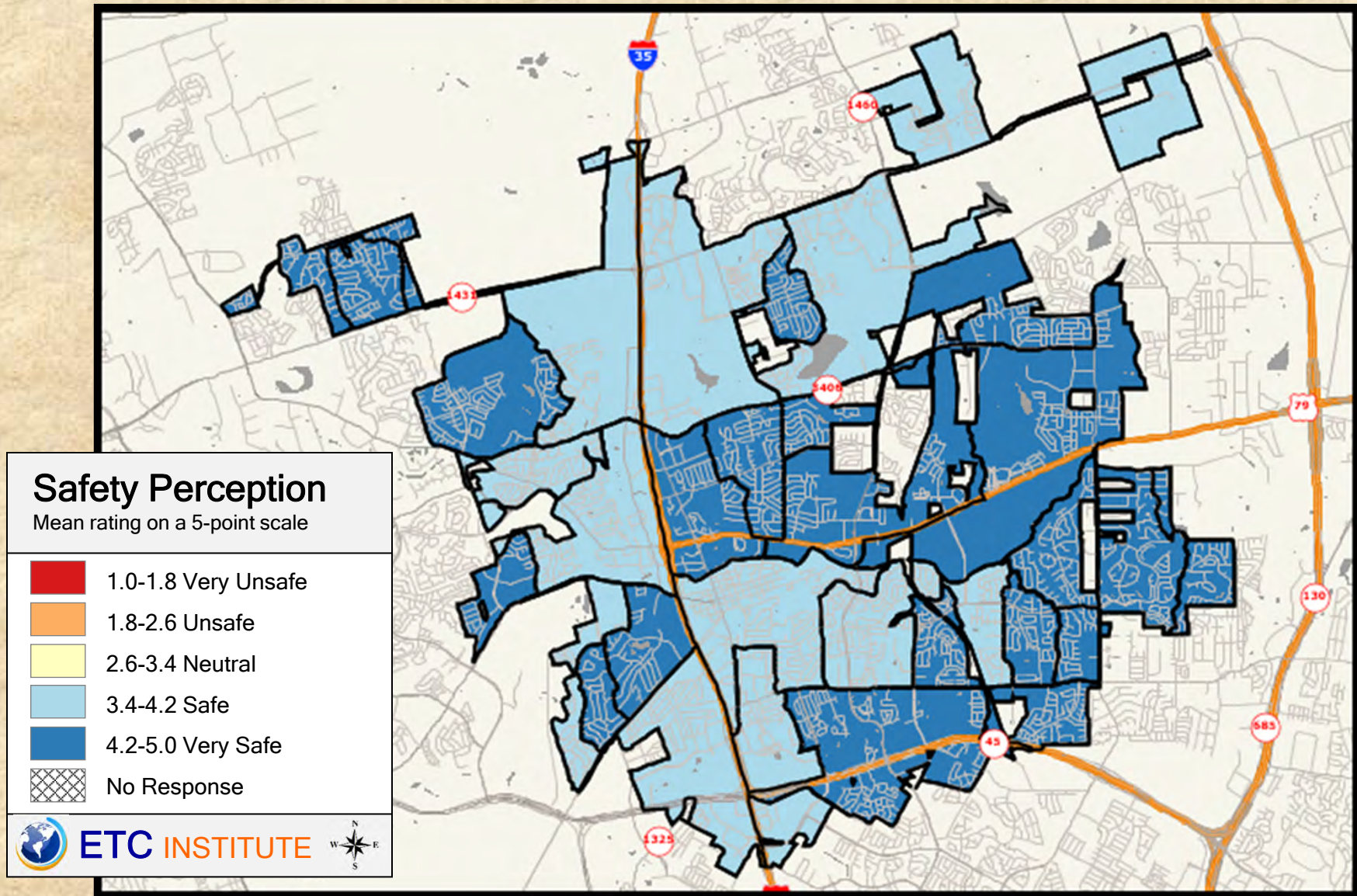


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q4-06 Overall feeling of safety in Round Rock

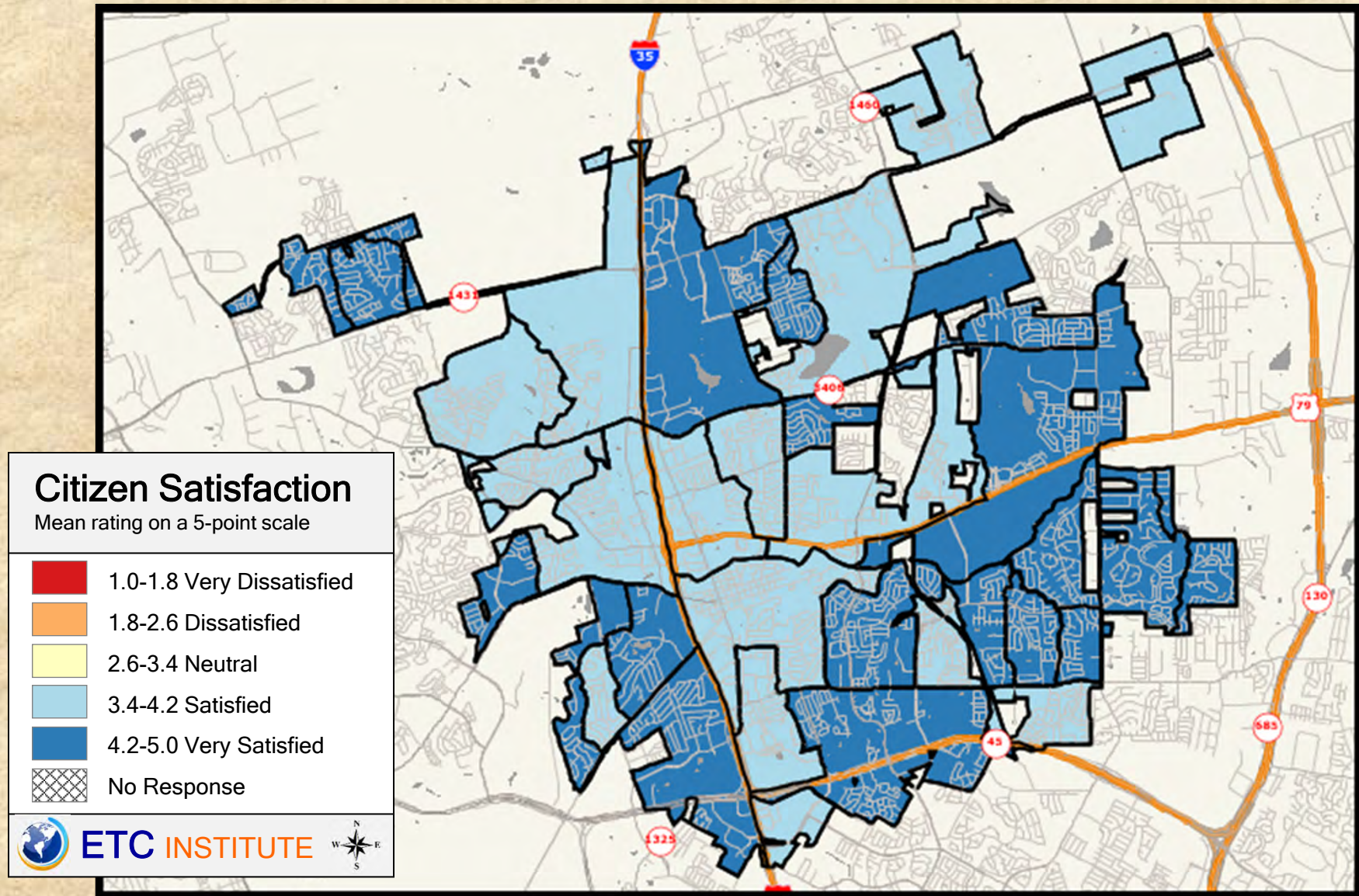


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)

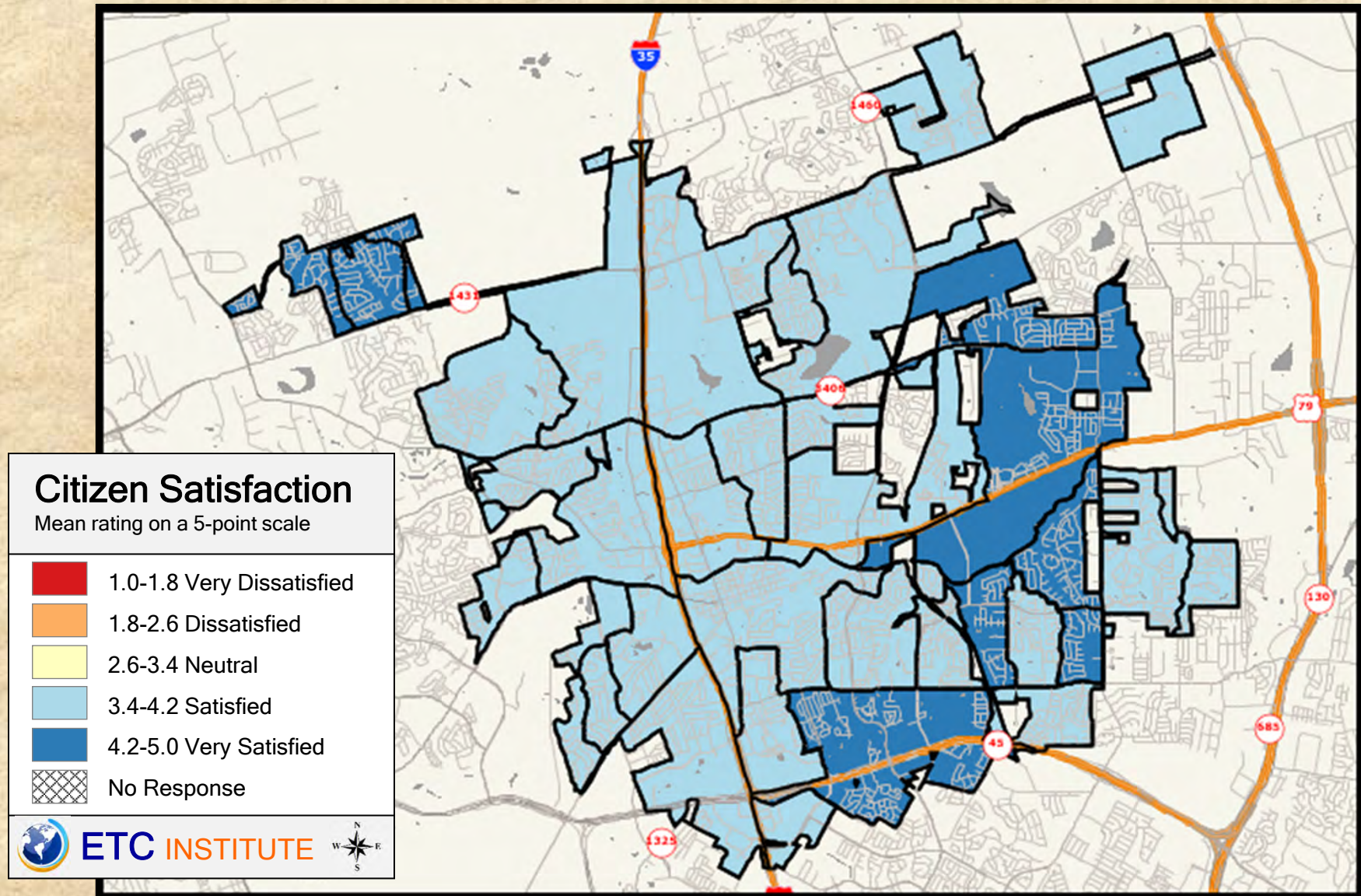


## Q5-01 Satisfaction with appearance and maintenance of existing city parks





## Q5-02 Satisfaction with number of city parks

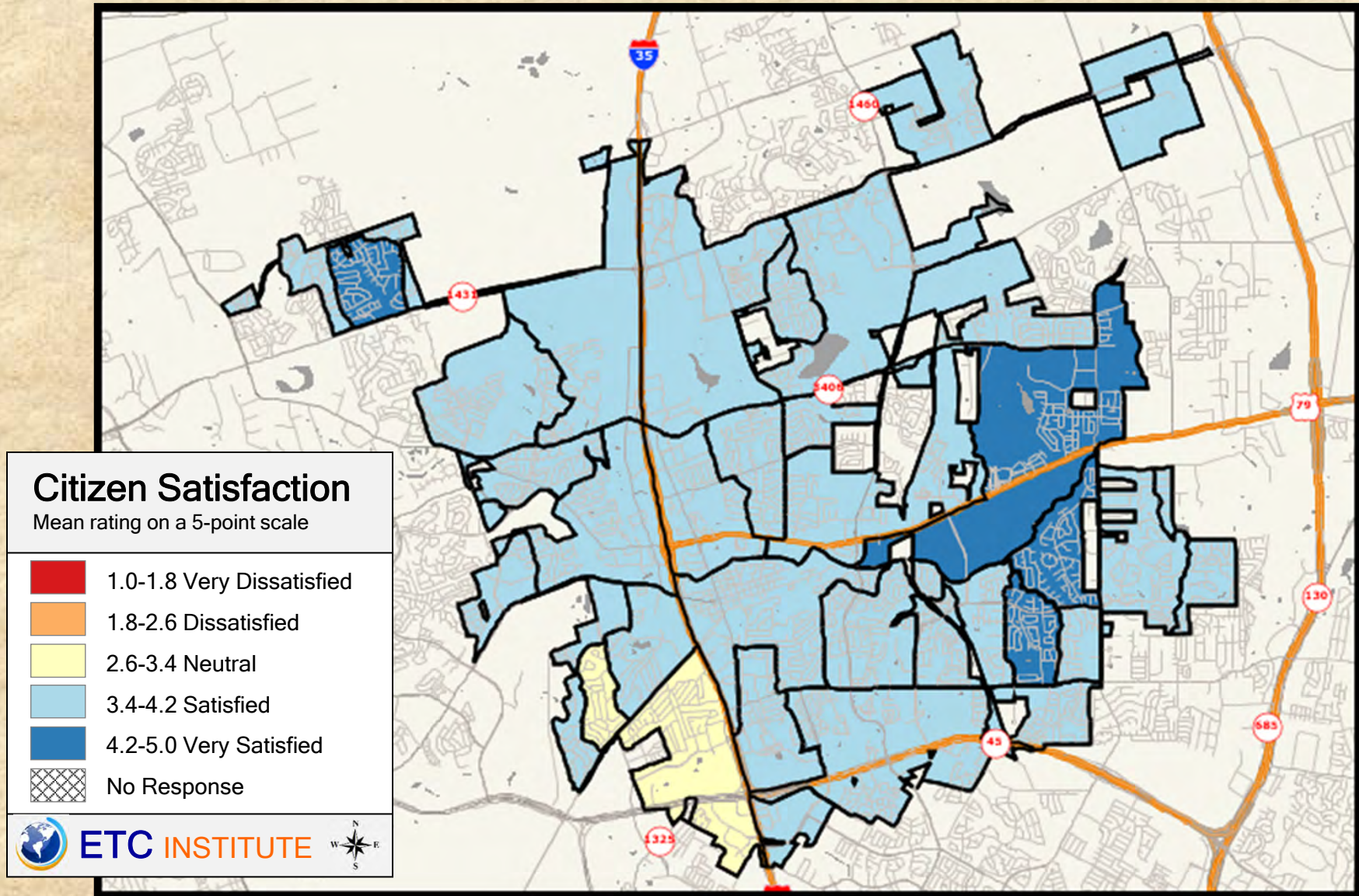


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q5-03 Satisfaction with hike and bike trails in the city

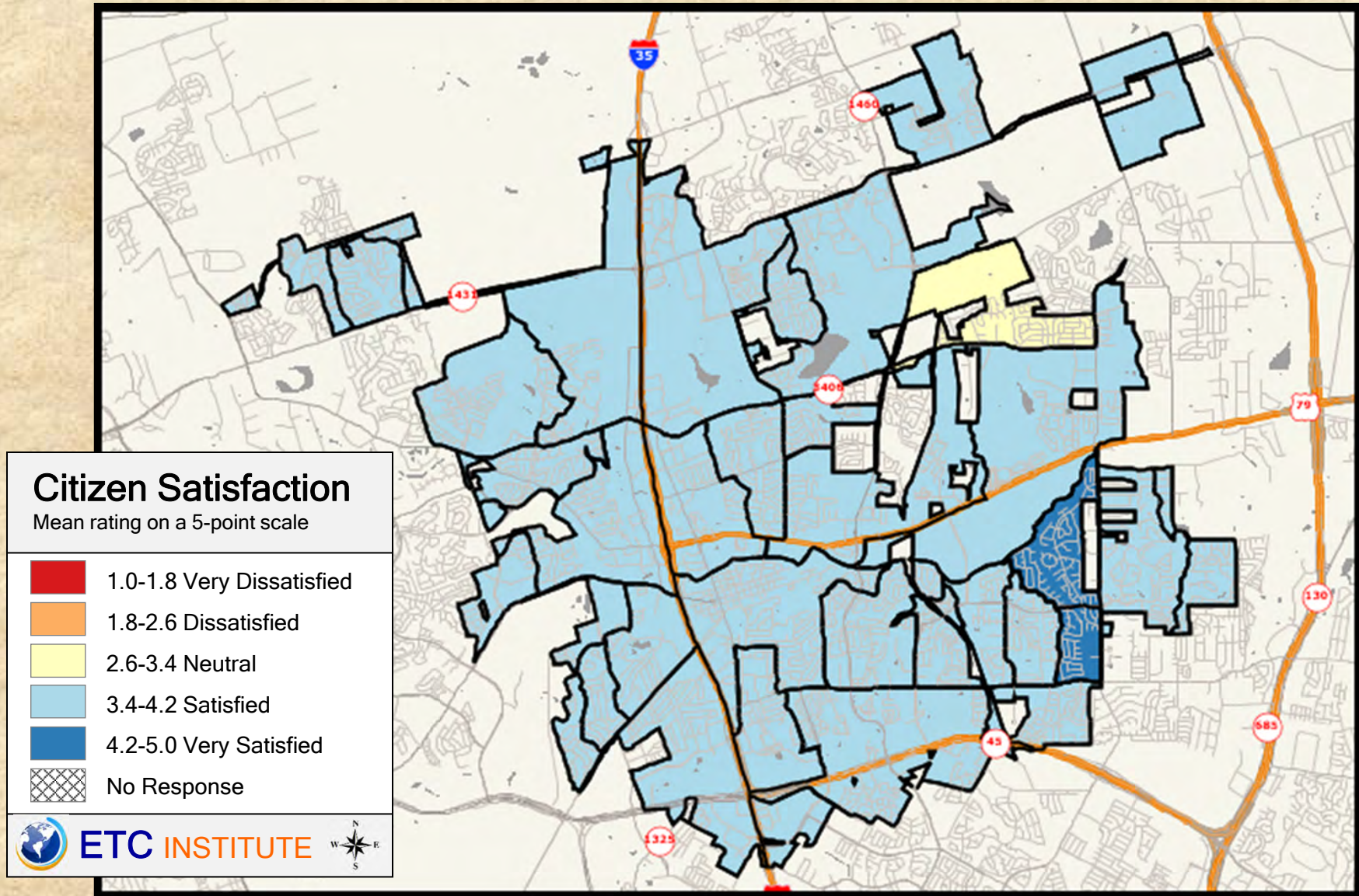


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q5-04 Satisfaction with city recreation centers

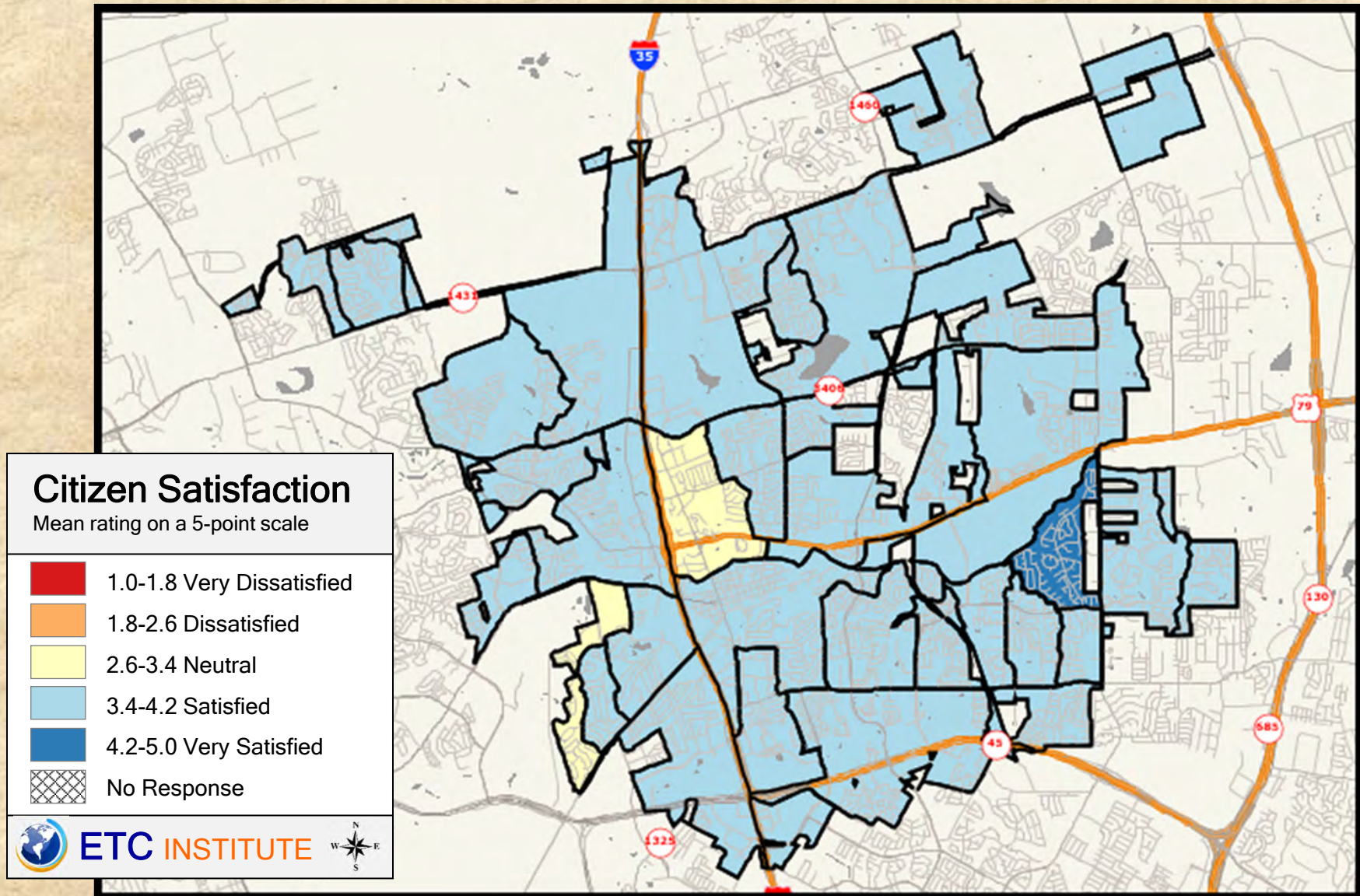


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q5-05 Satisfaction with City swimming pools

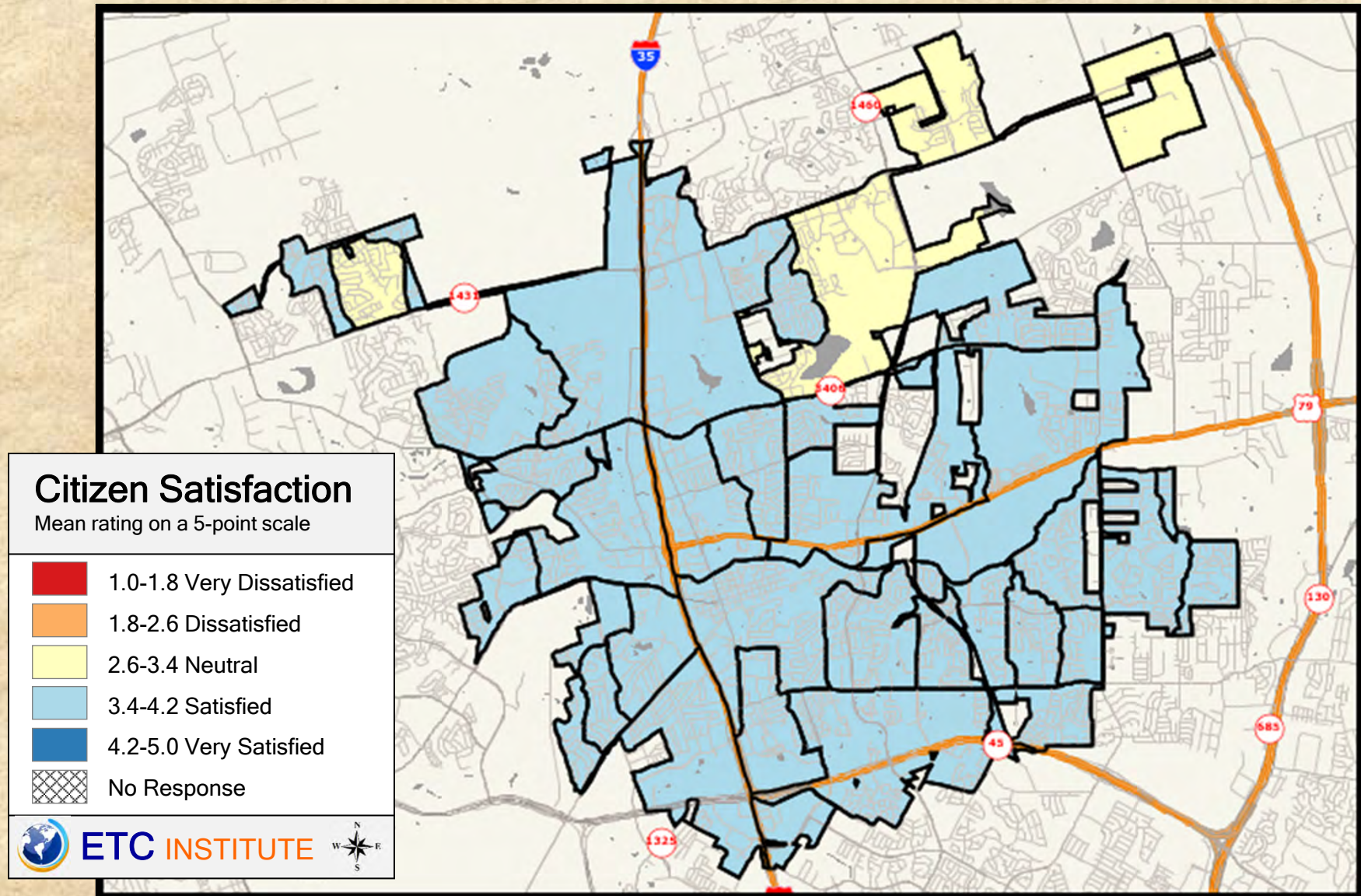


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)

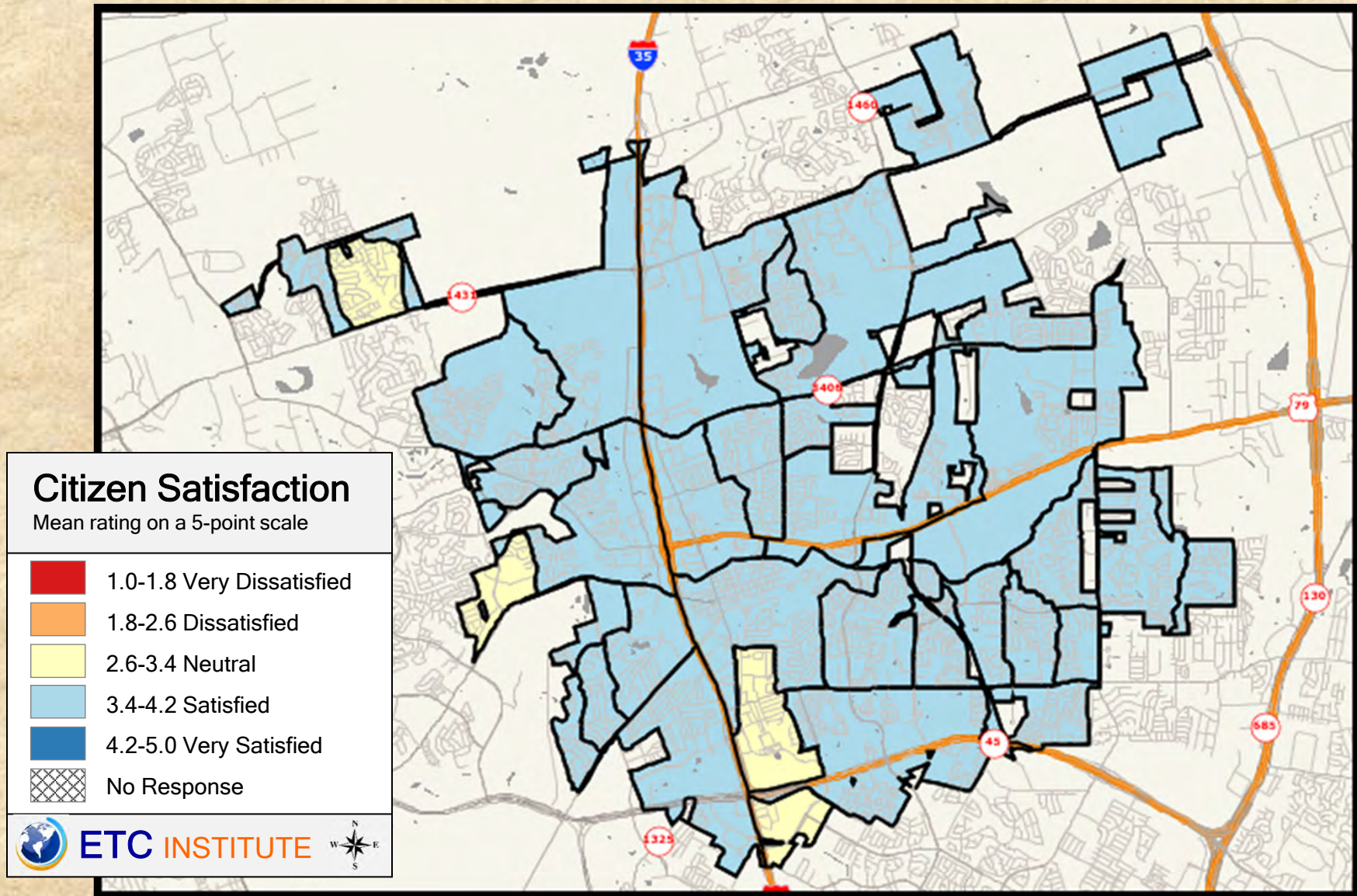


## Q5-06 Satisfaction with quality of youth recreation programs





## Q5-07 Satisfaction with quality of adult recreation programs

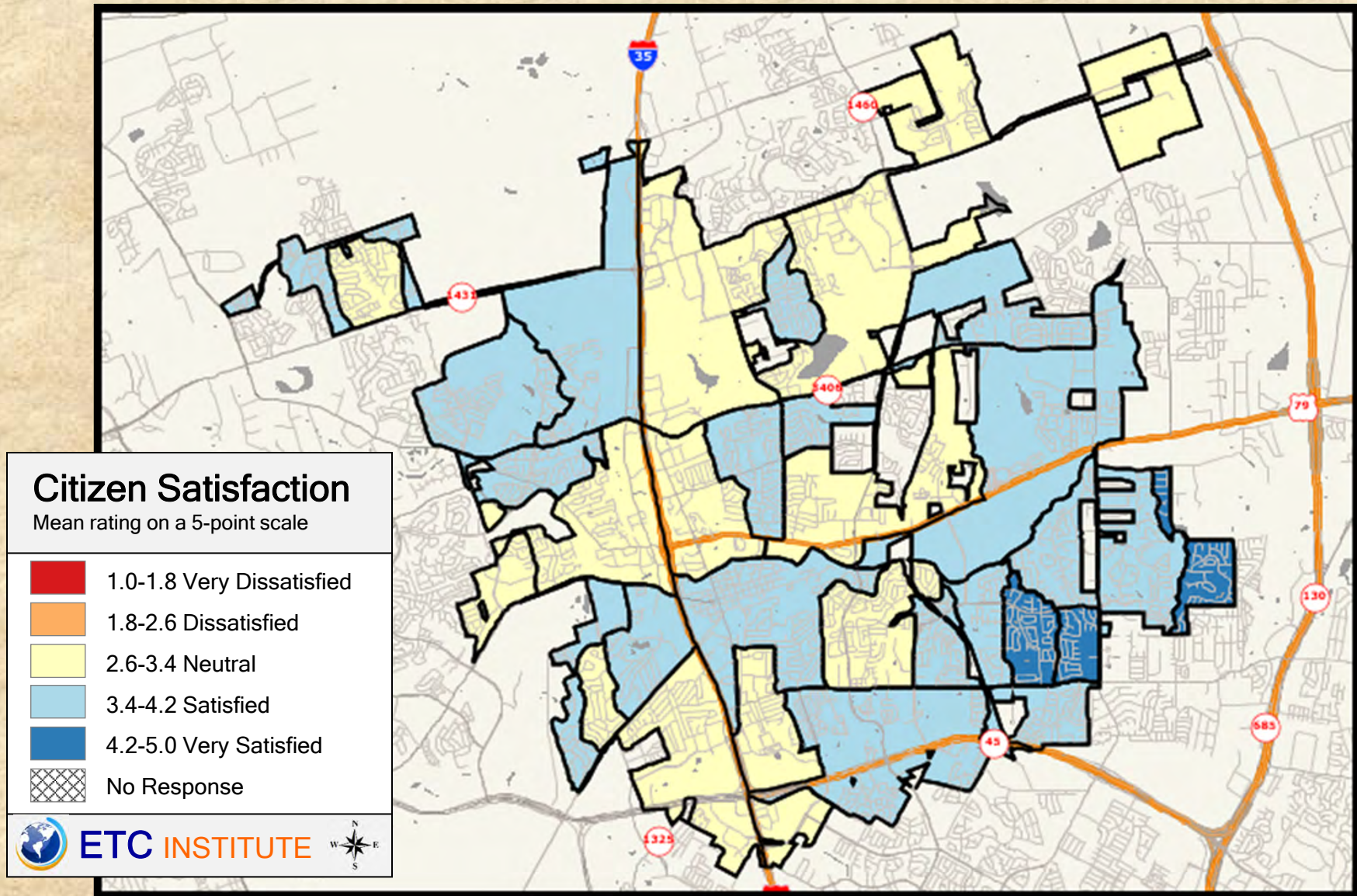


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q5-08 Satisfaction with Forest Creek Golf Course

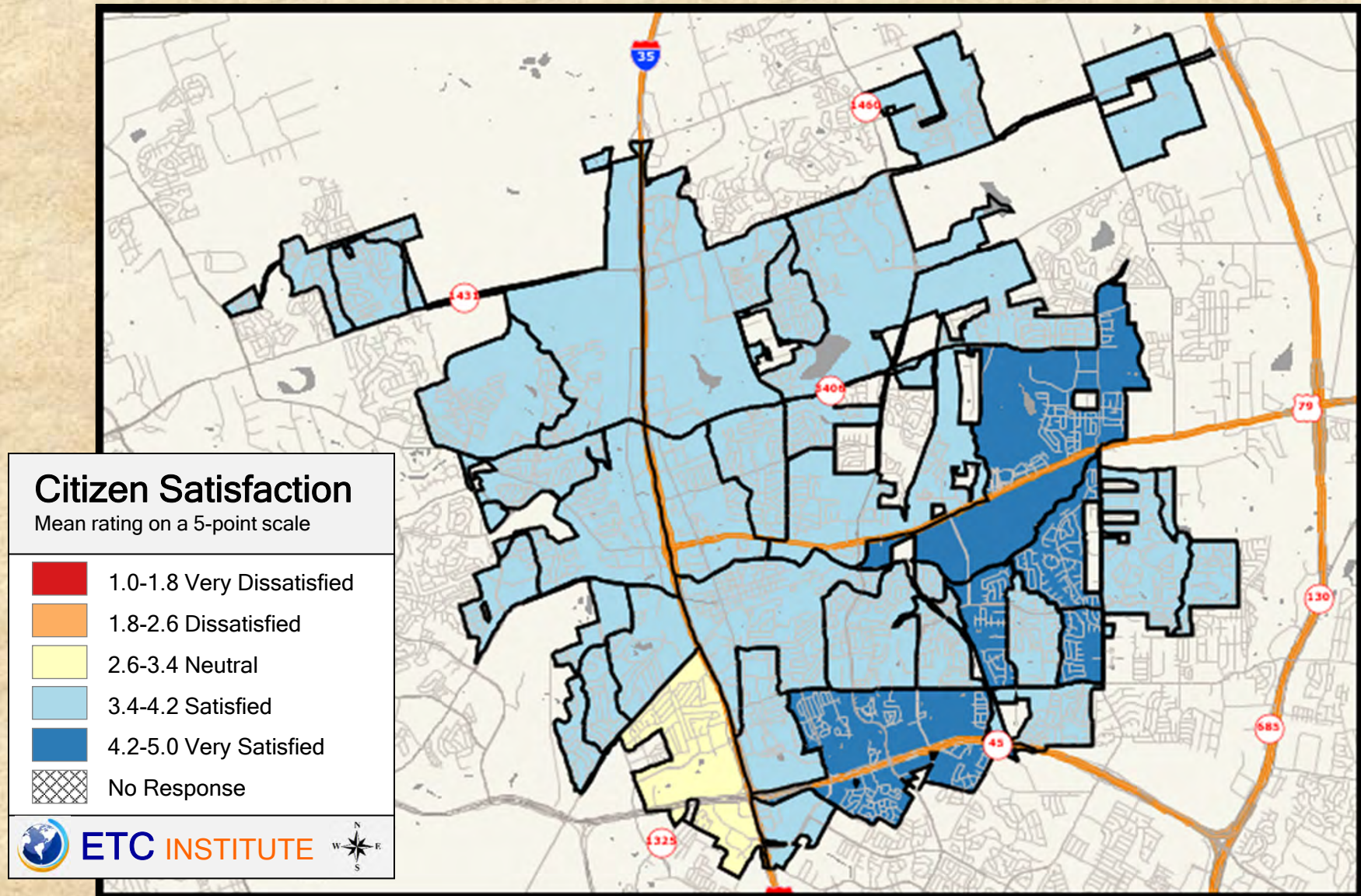


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q5-09 Satisfaction with quality of outdoor athletic facilities

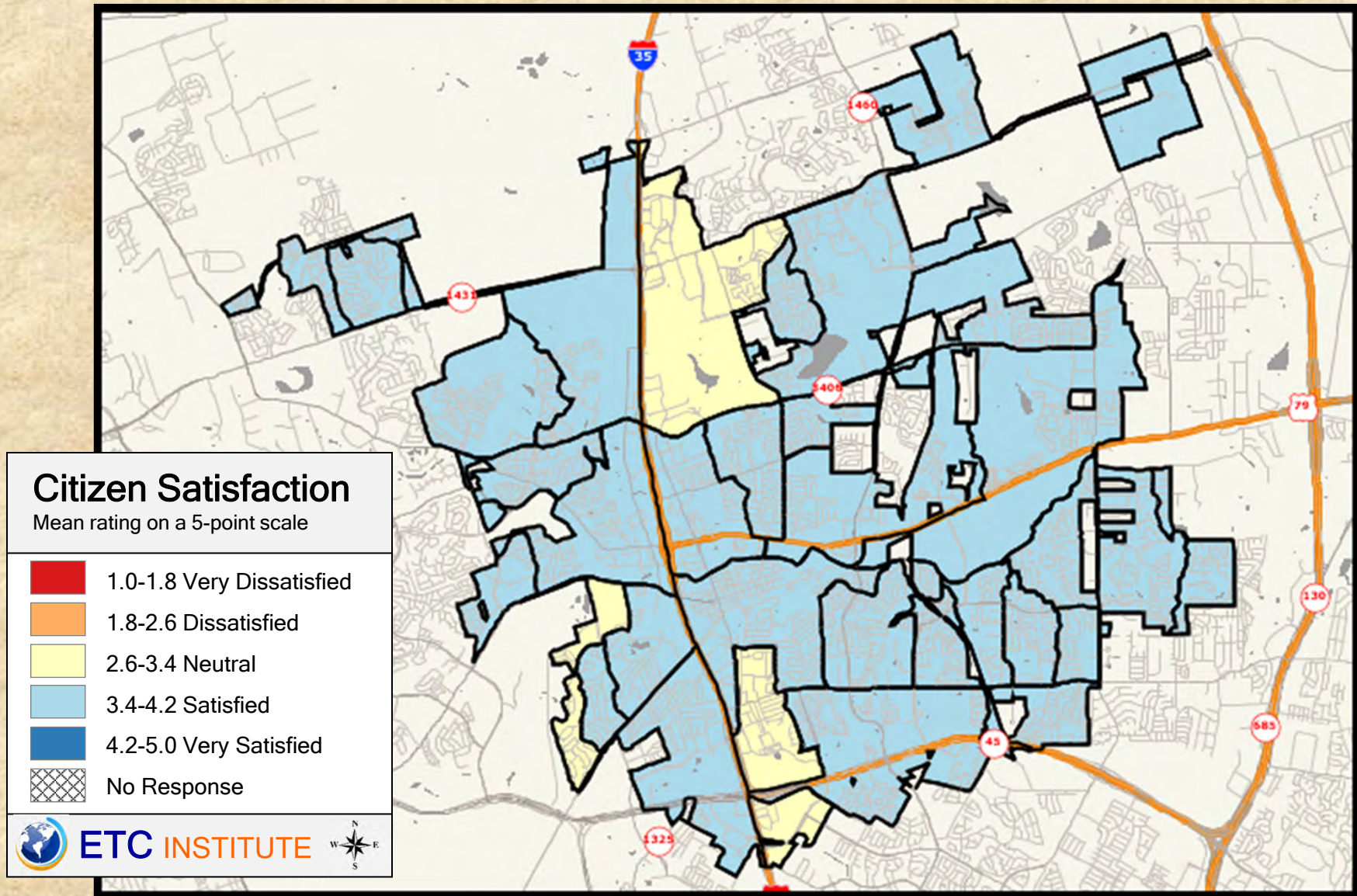


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-01 Satisfaction with maintenance of major city streets

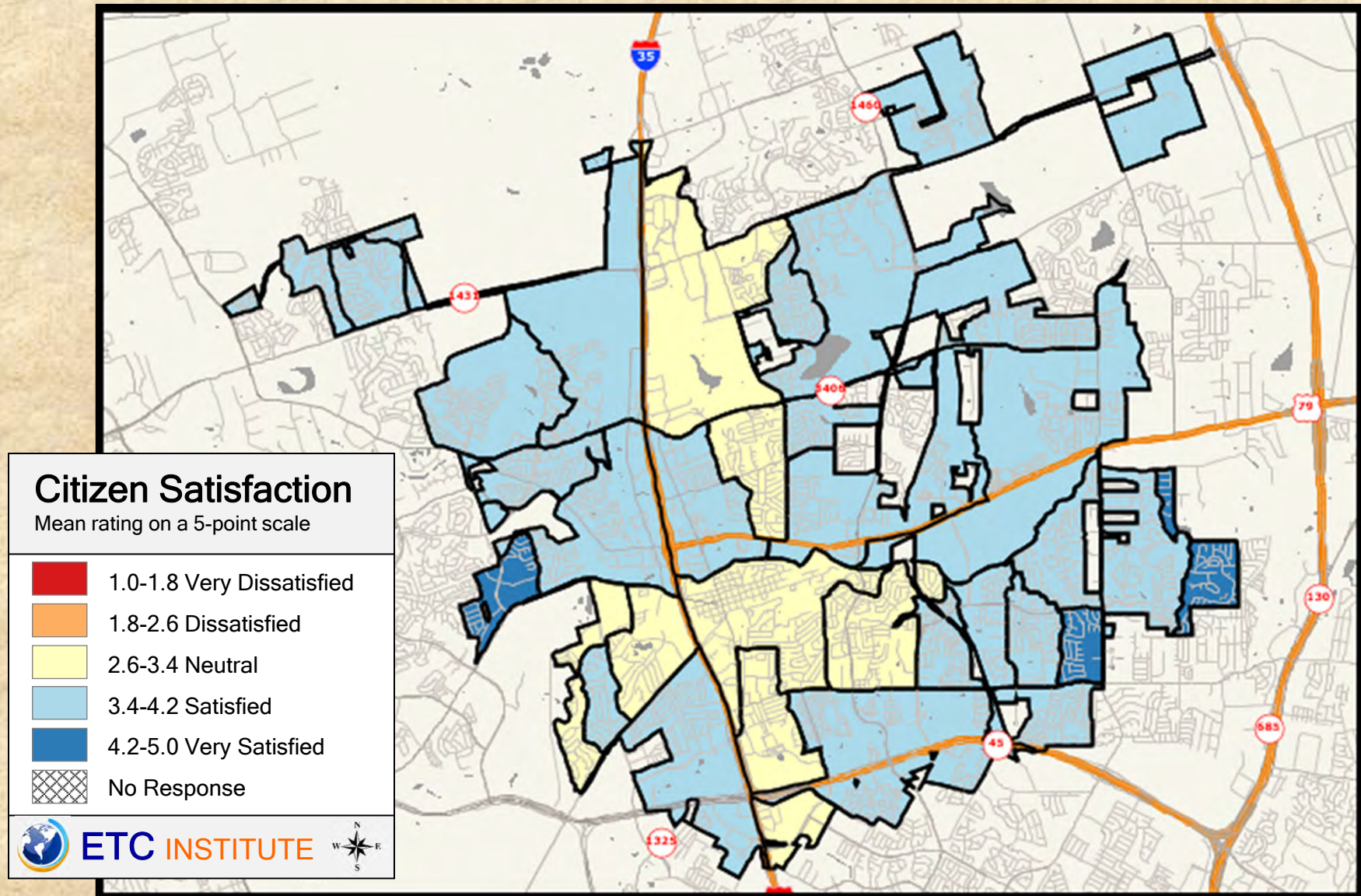


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-02 Satisfaction with maintenance of neighborhood streets

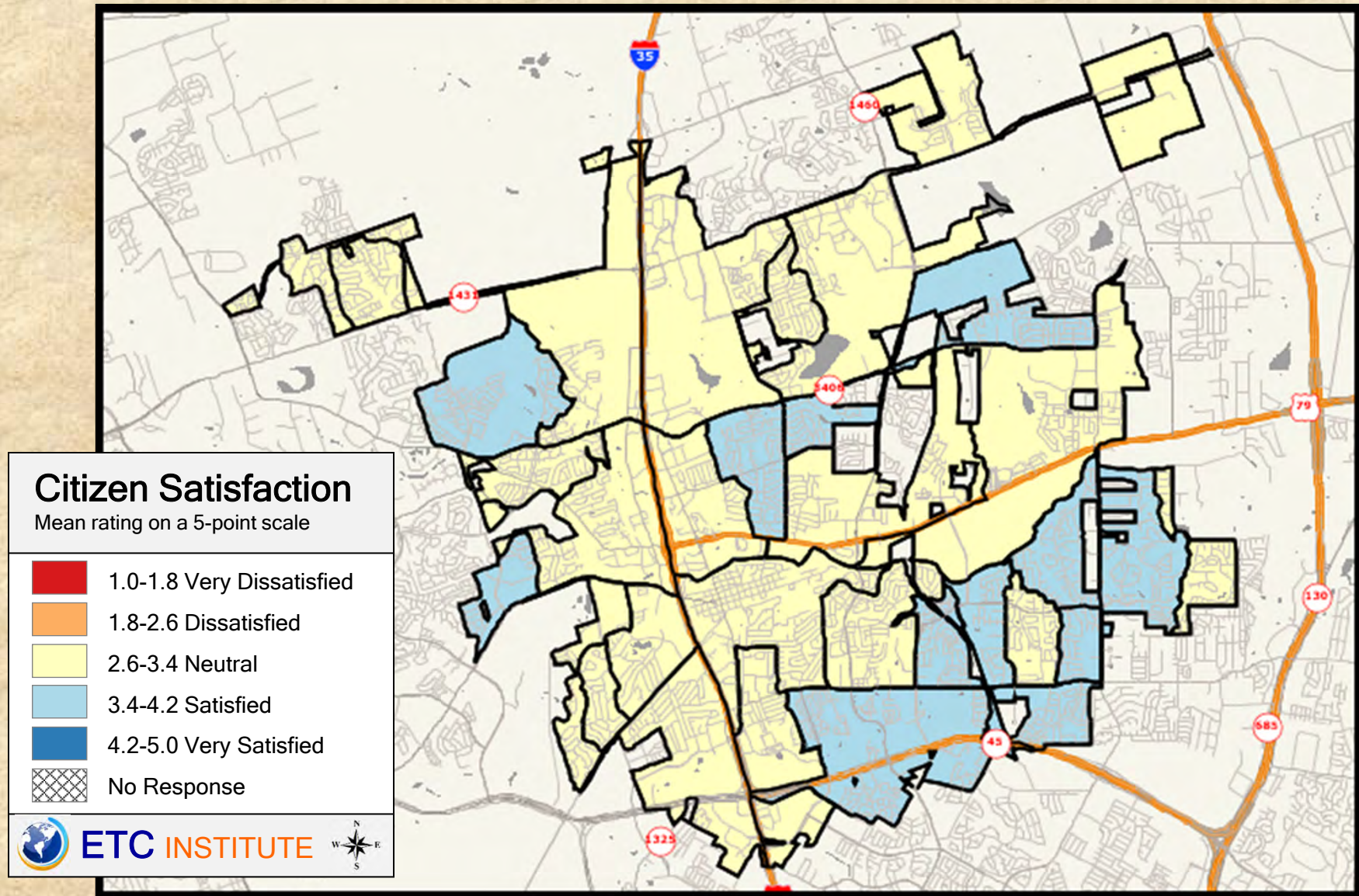


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-03 Satisfaction with timing of traffic signals in the city

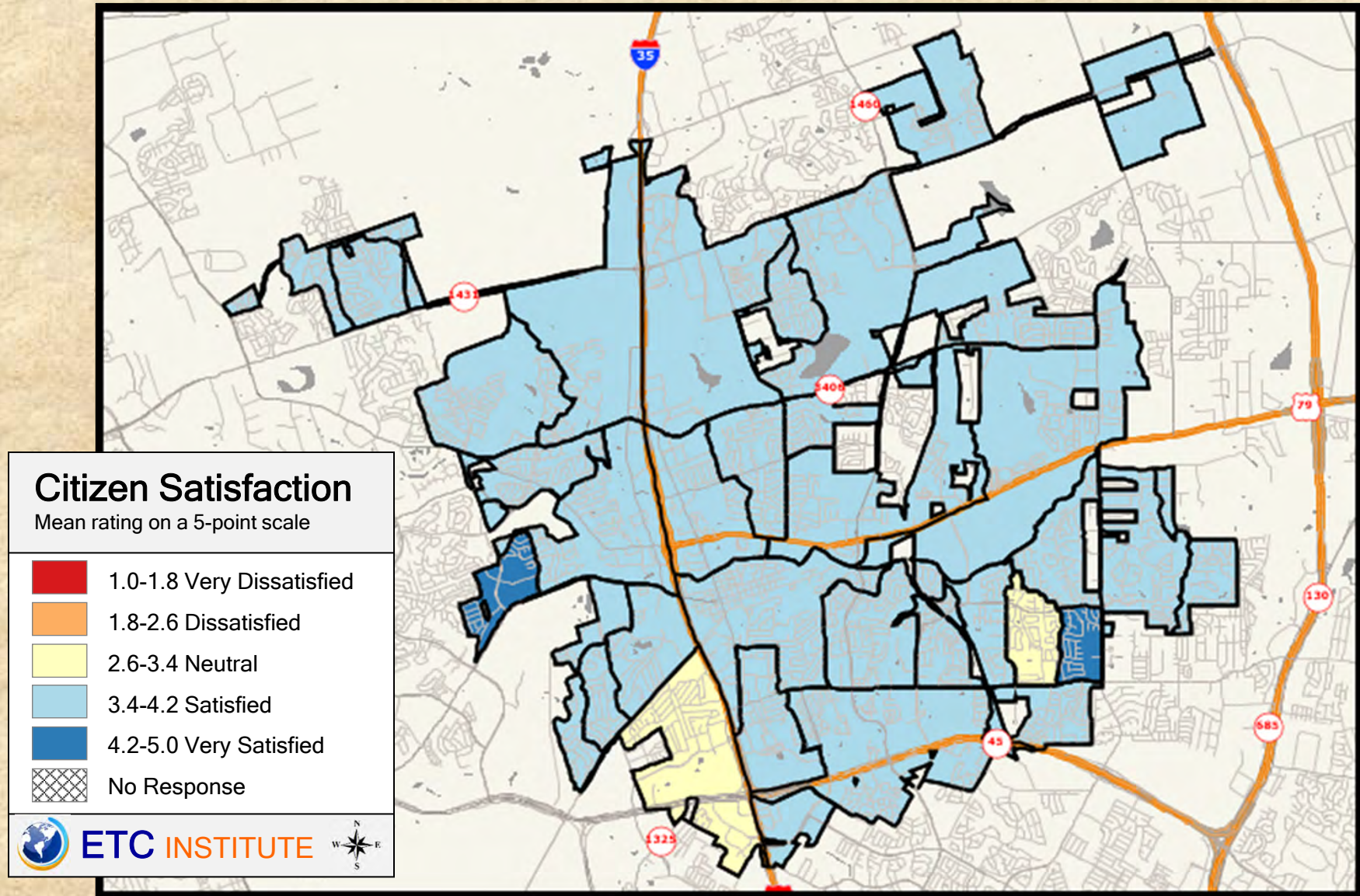


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-04 Satisfaction with mowing and trimming along city streets and other public areas

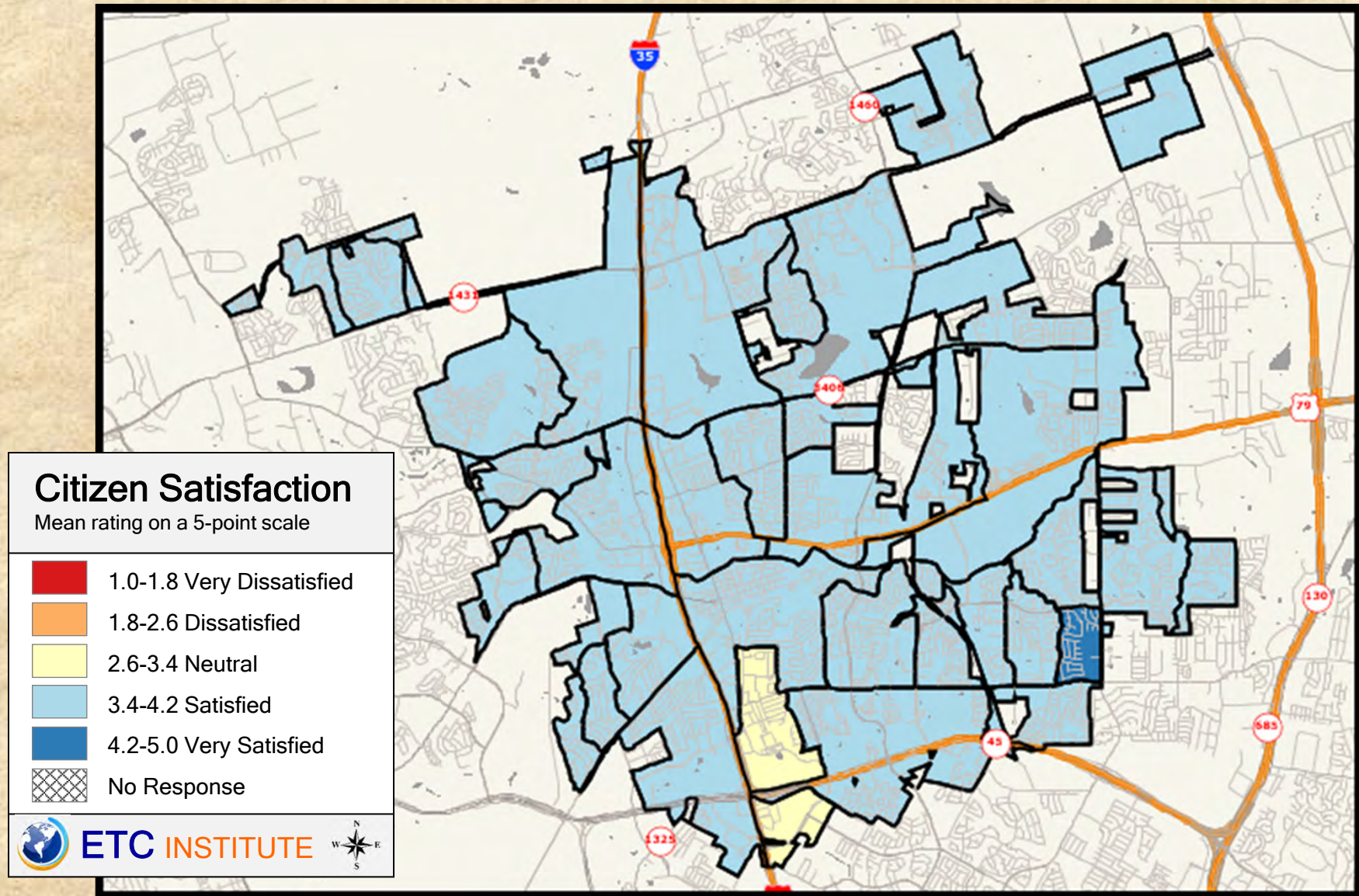


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-05 Satisfaction with cleanliness of city streets and other public areas

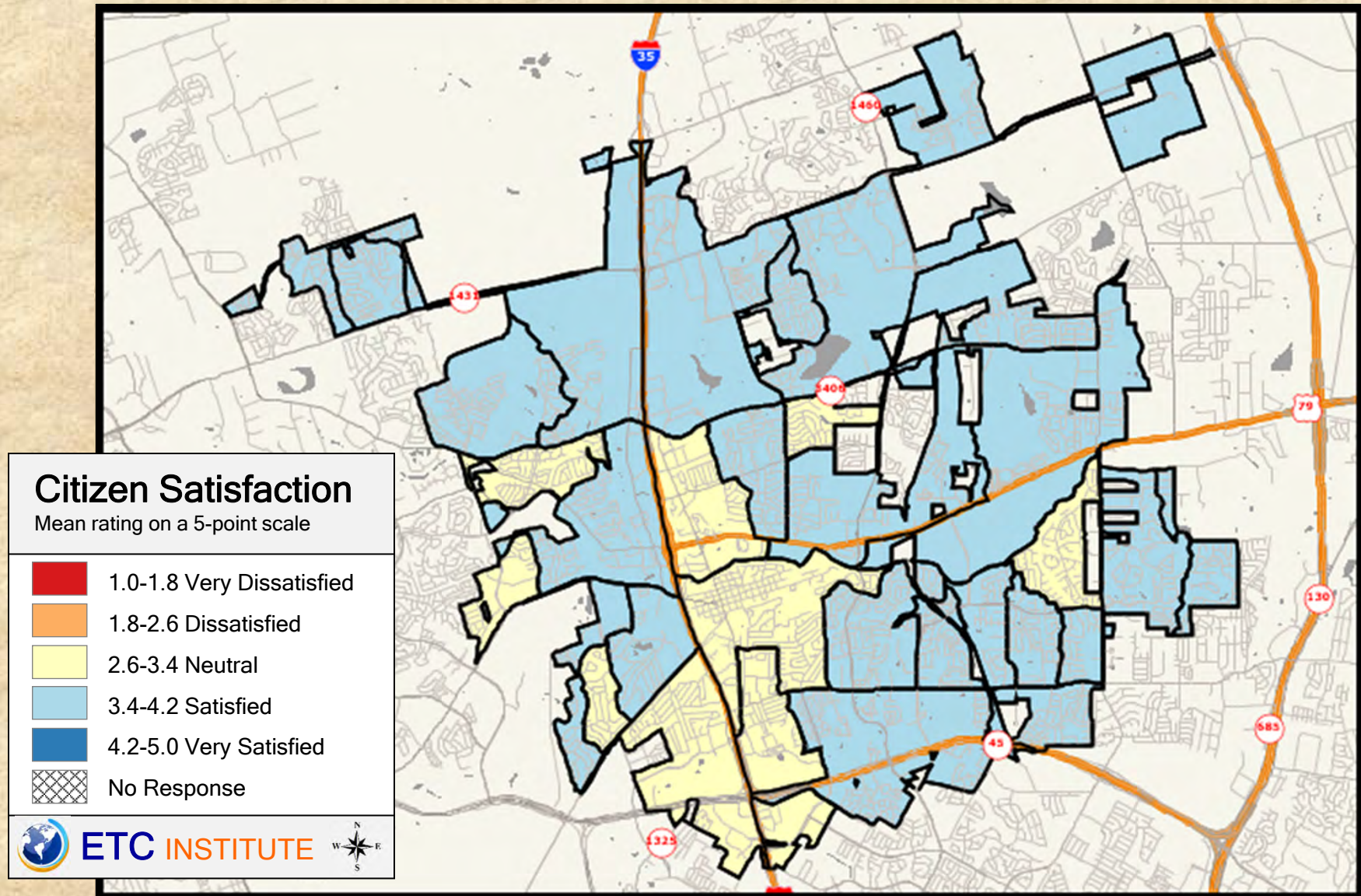


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-06 Satisfaction with cleanliness of creeks and open channels

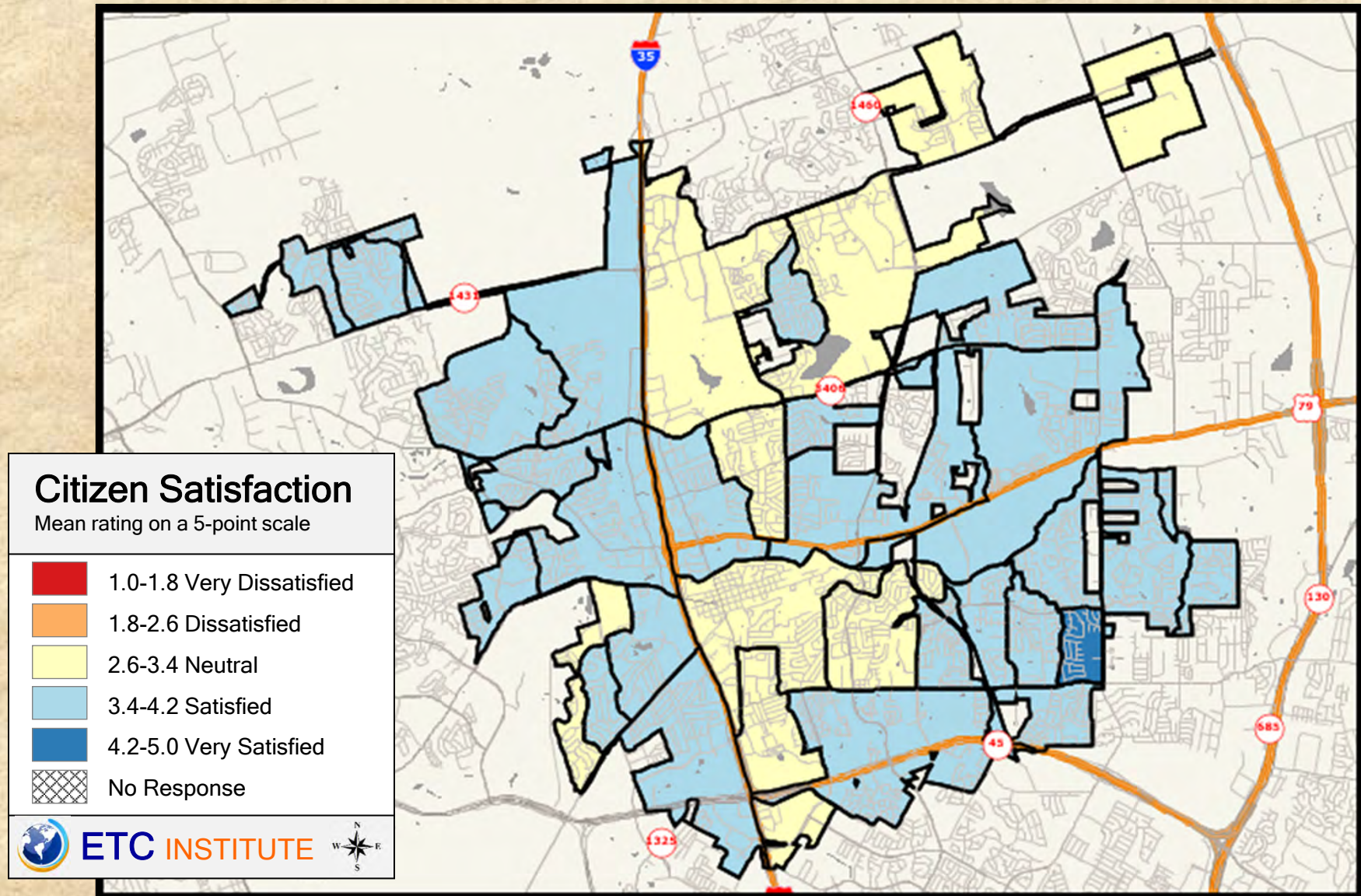


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-07 Satisfaction with condition of sidewalks in the city

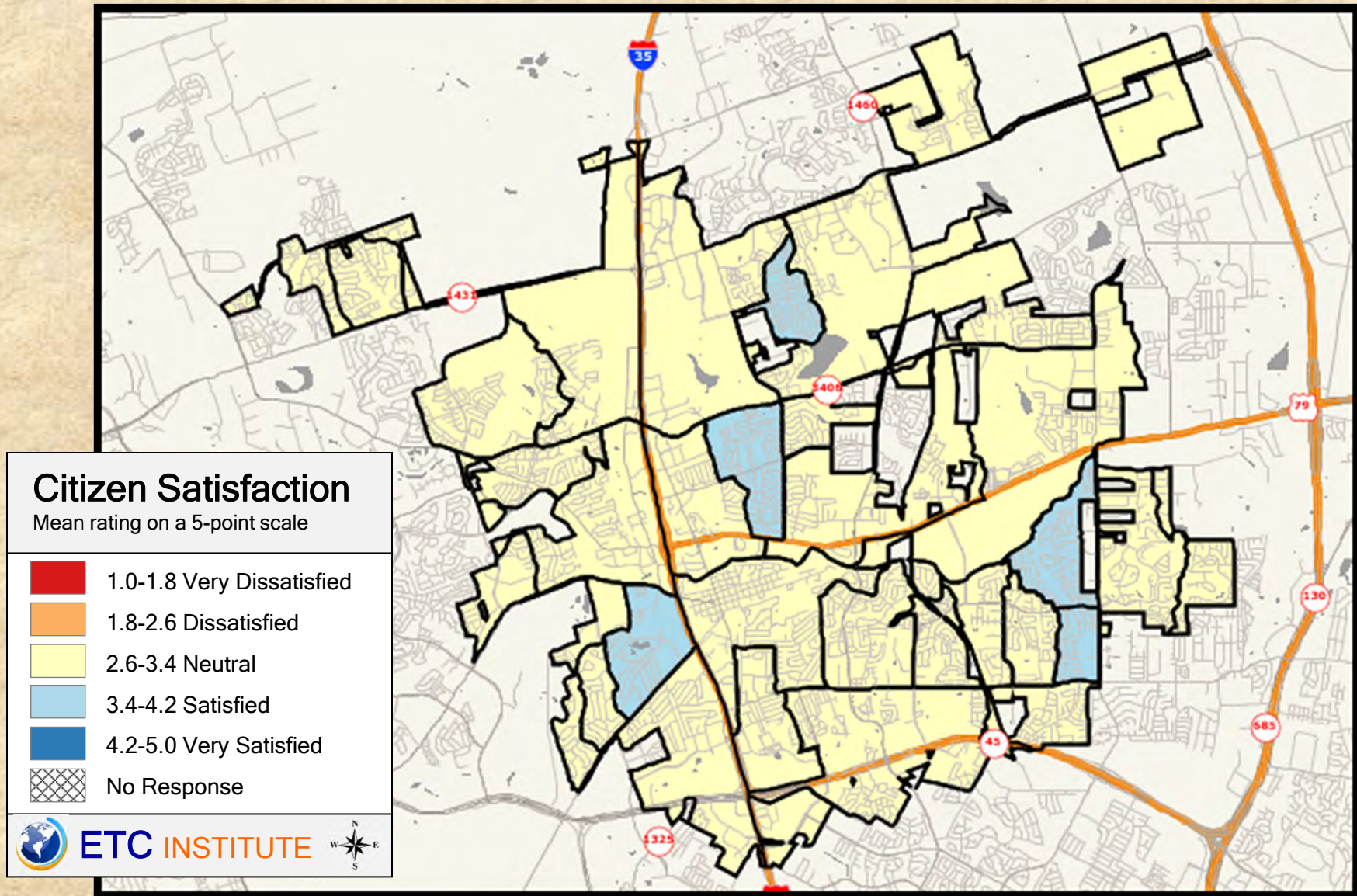


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-08 Satisfaction with availability of bike lanes

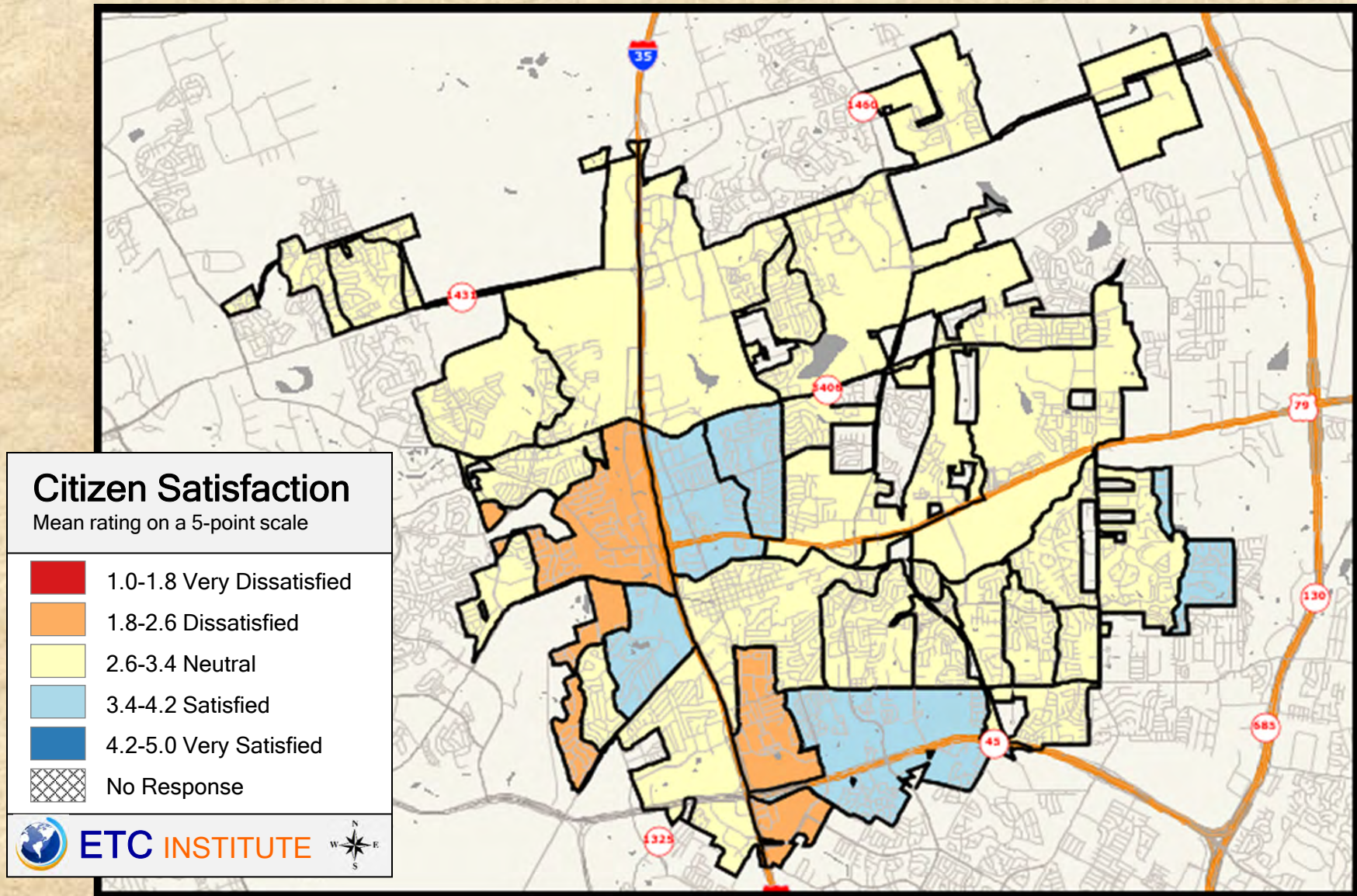


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q7-09 Satisfaction with transit services

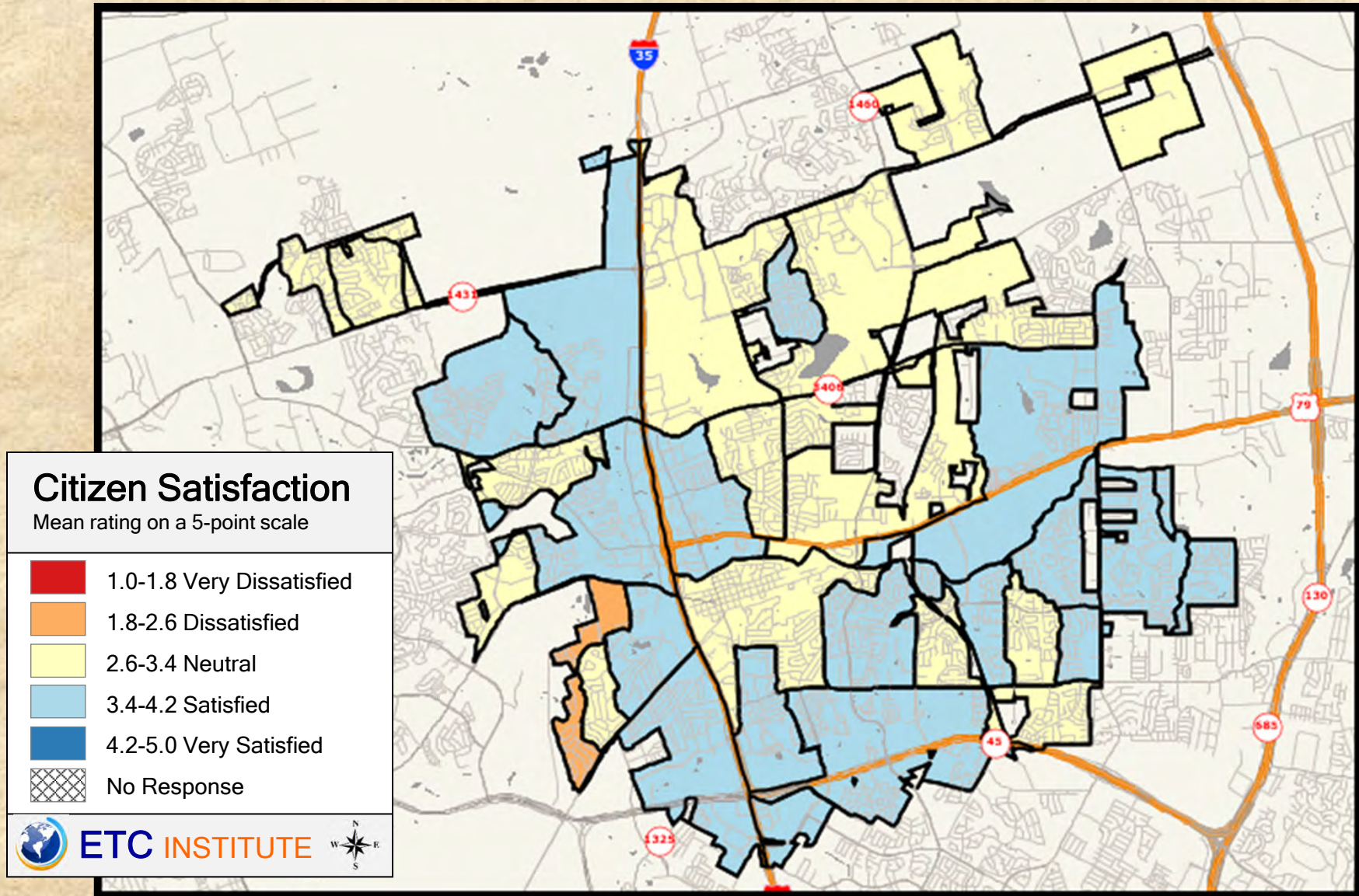


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q11-01 Satisfaction with enforcement of the clean up of junk and debris on private property

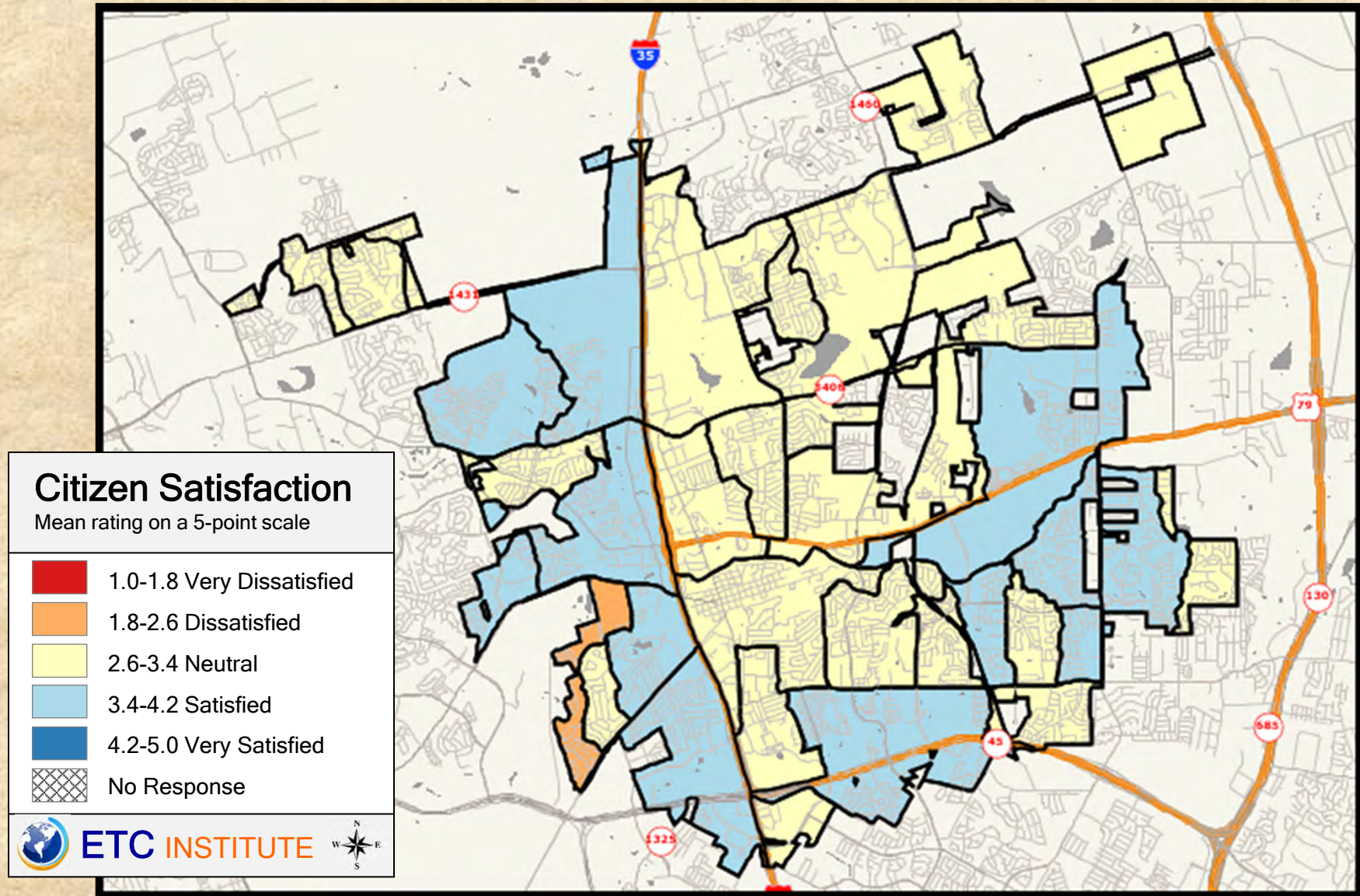


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q11-02 Satisfaction with enforcement of mowing of weeds and grass on private property

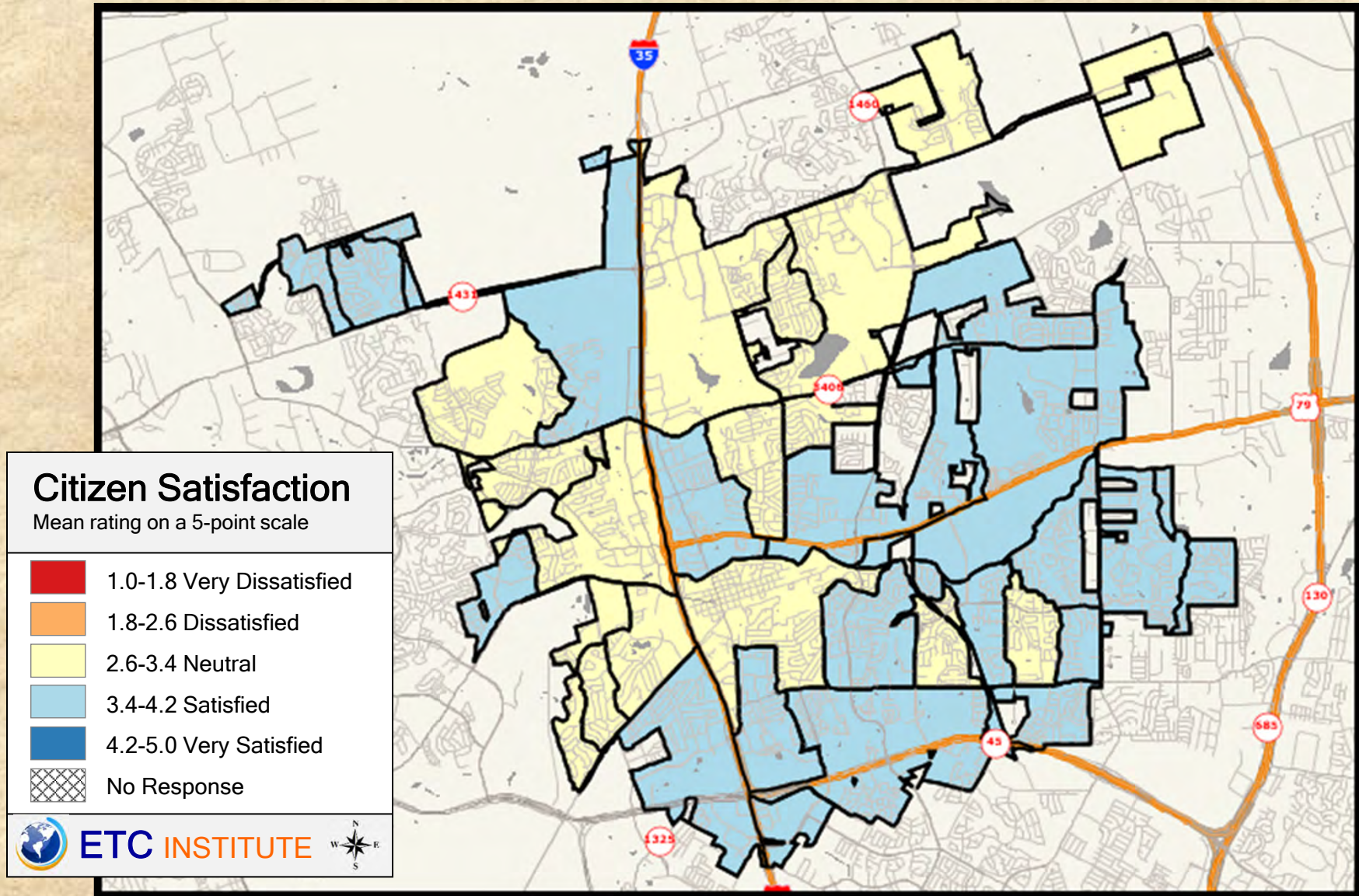


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q11-03 Satisfaction with enforcement of sign regulations

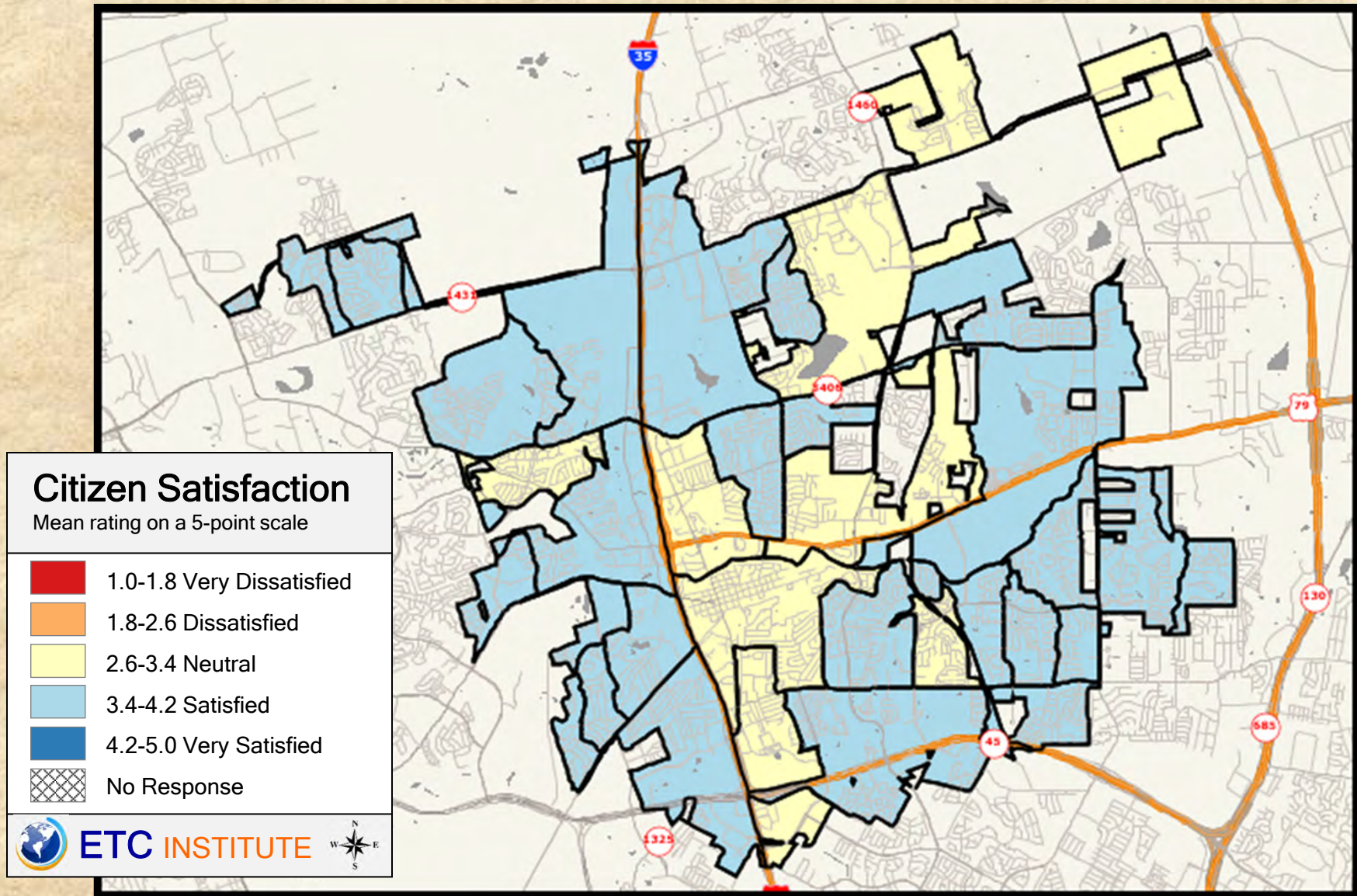


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-01 Satisfaction with the availability of information about city programs and services

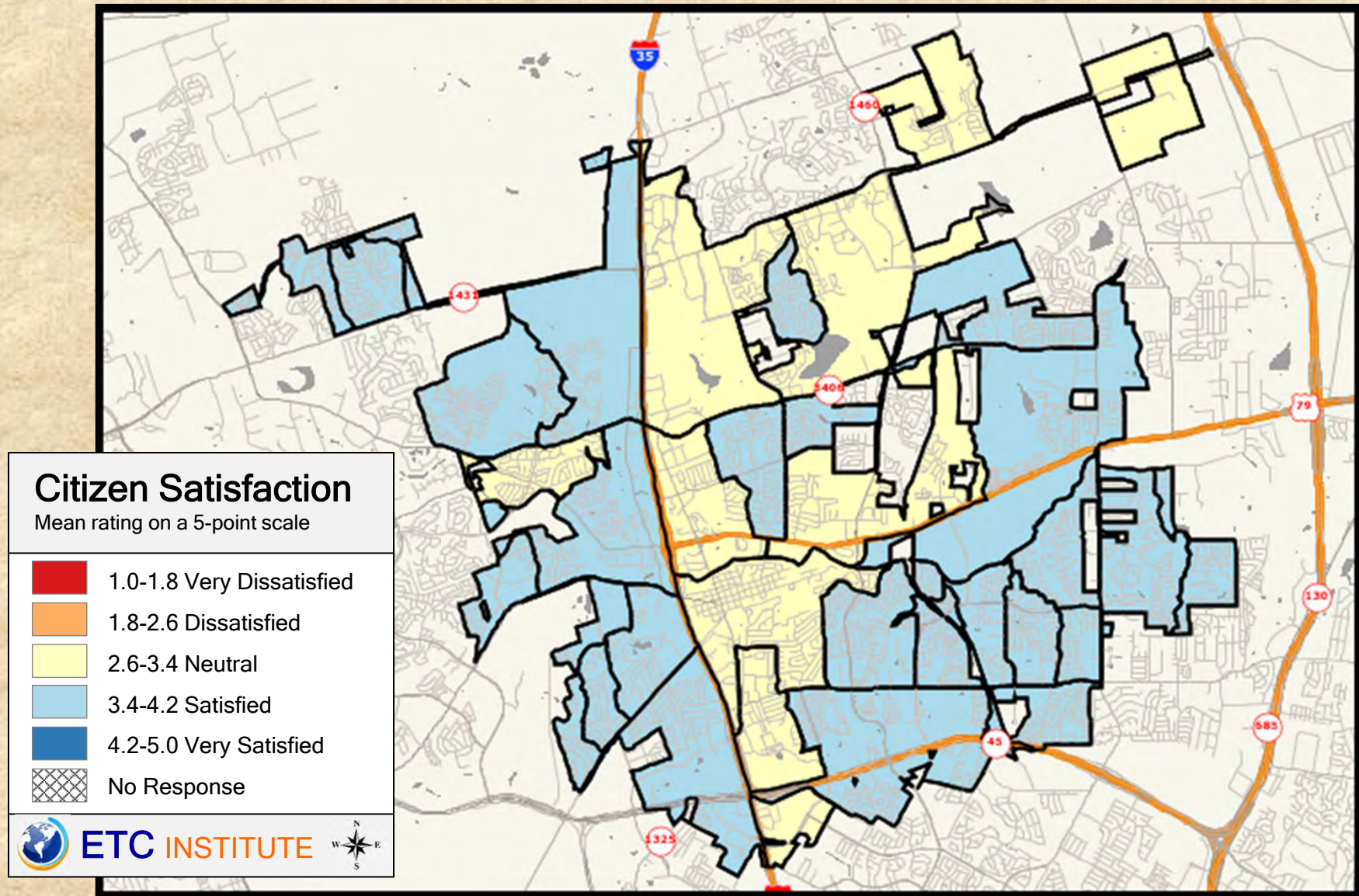


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-02 Satisfaction with City efforts to keep residents informed about local issues

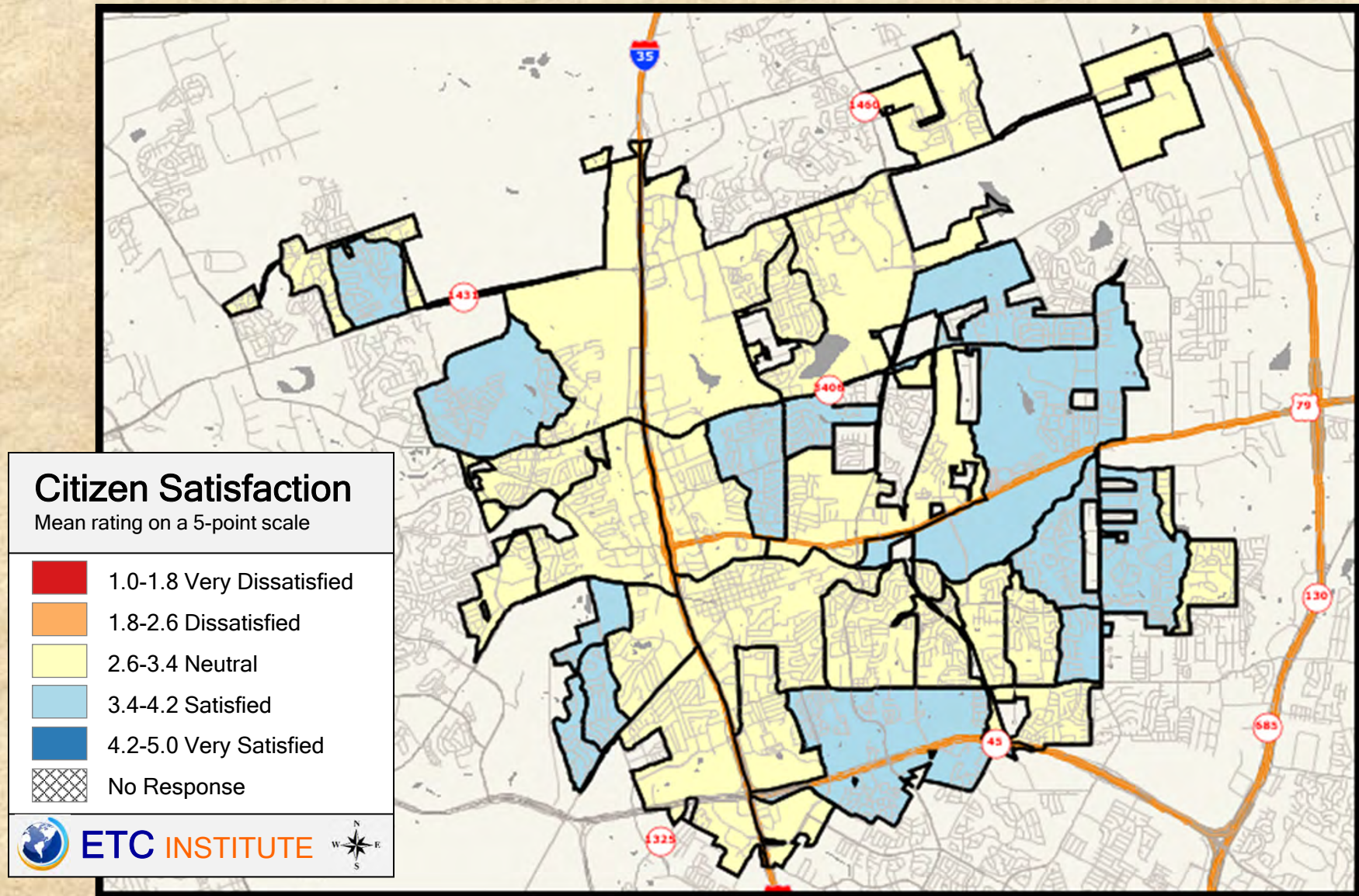


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-03 Satisfaction with the level of public involvement in city decision-making

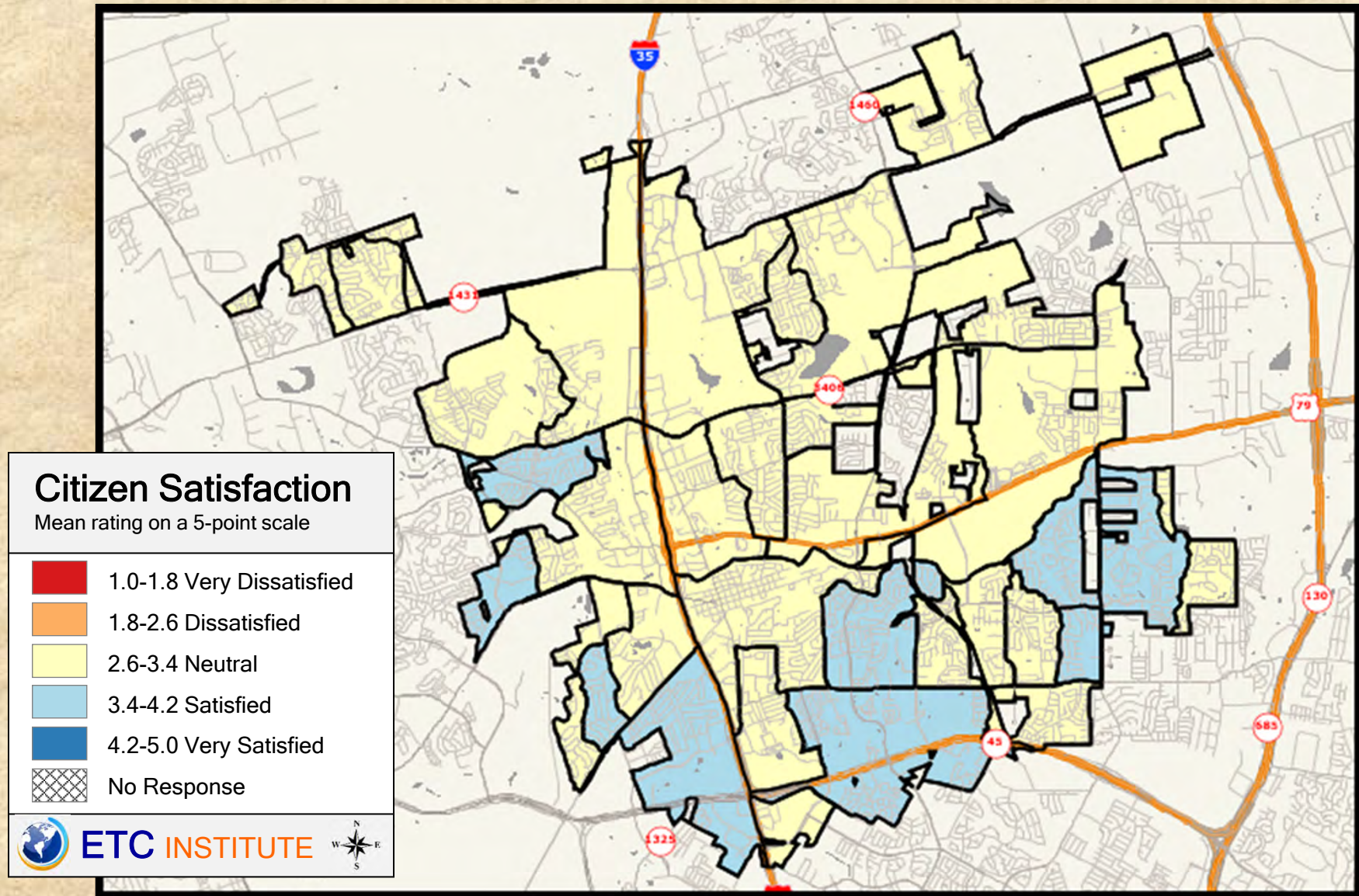


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-04 Satisfaction with the city's cable television channel/video production

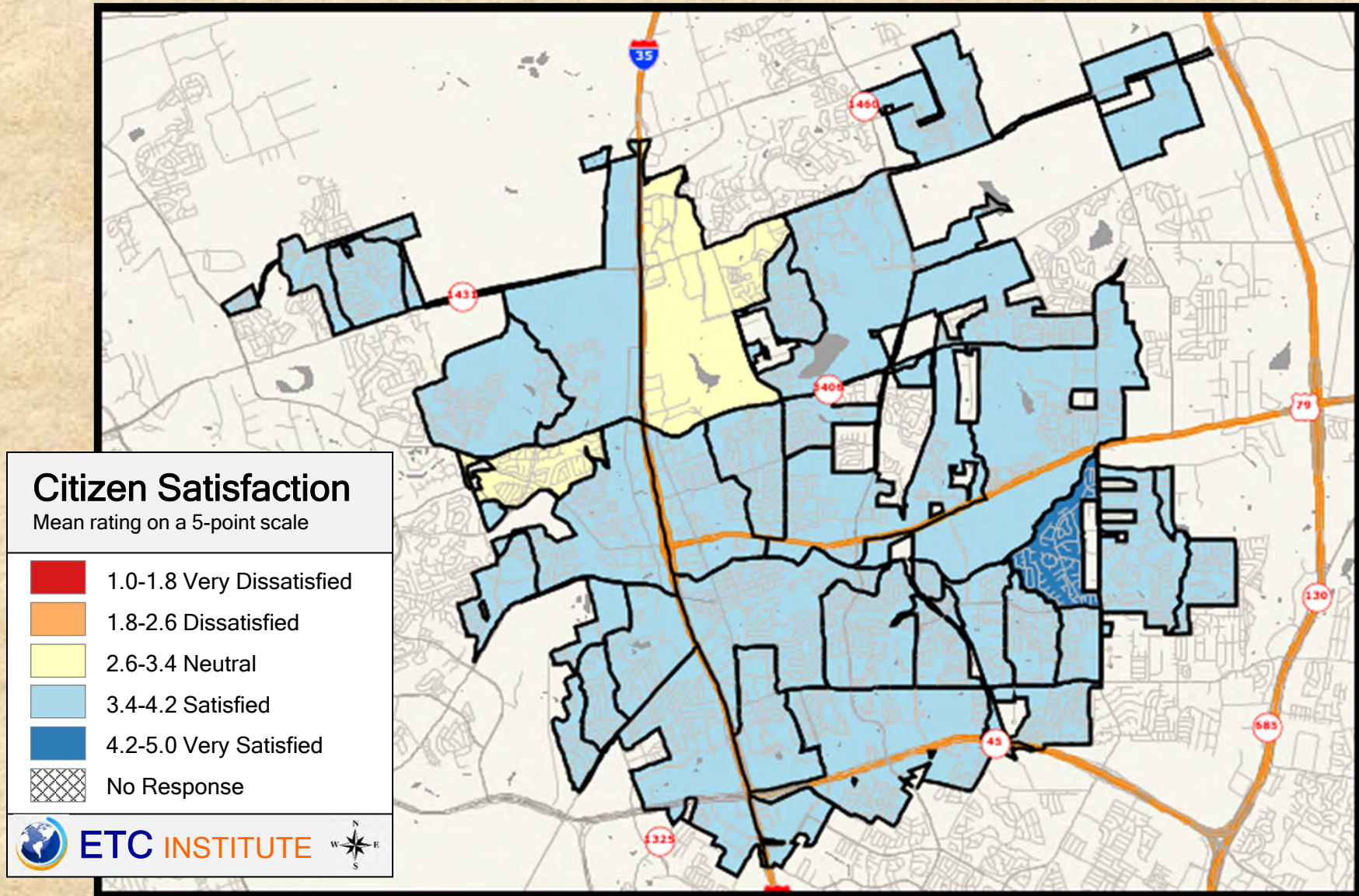


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-05 Satisfaction with usefulness of the information that is available on the city's website

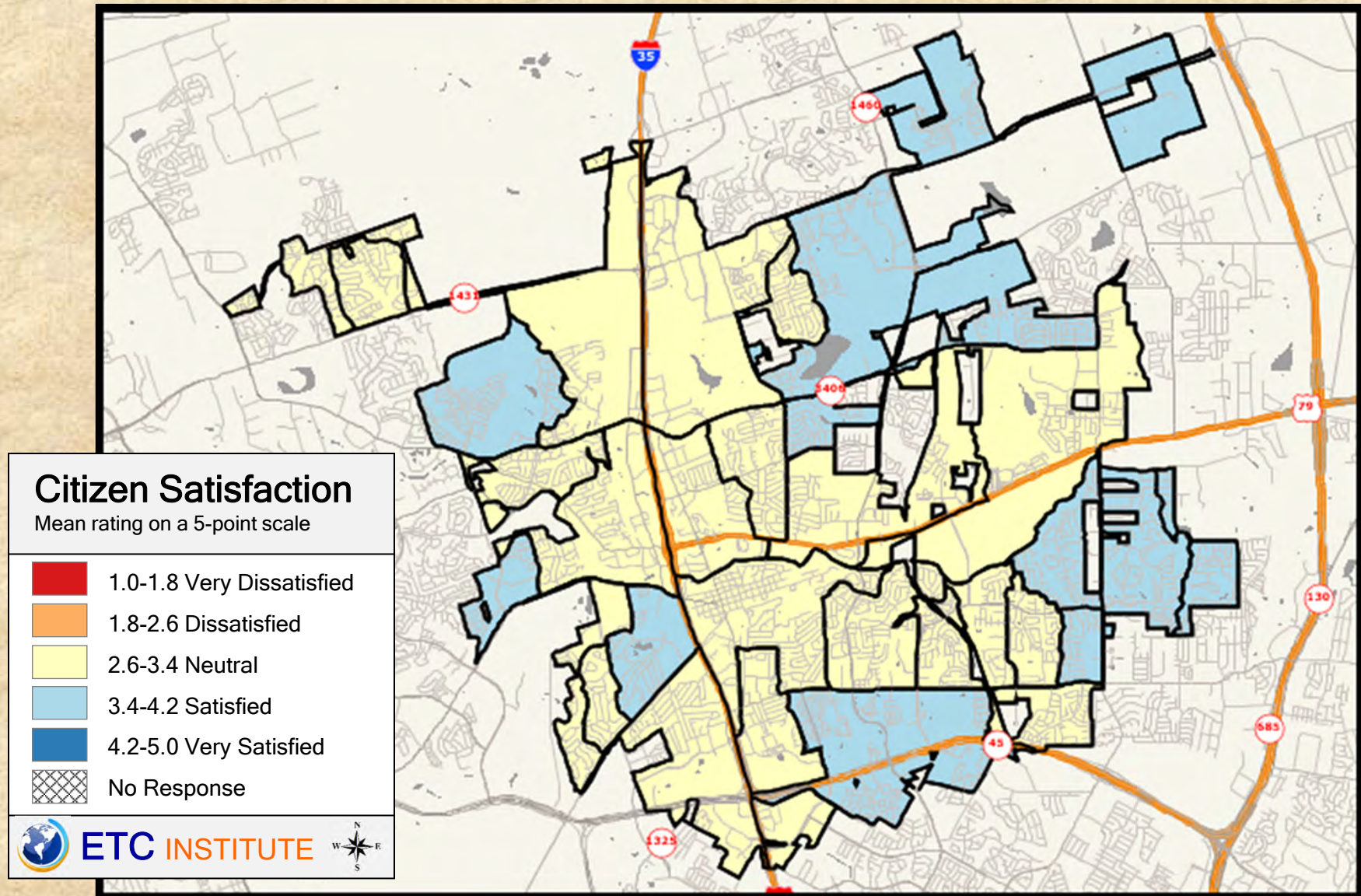


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-06 Satisfaction with how well the city listens and responds to the needs of citizens

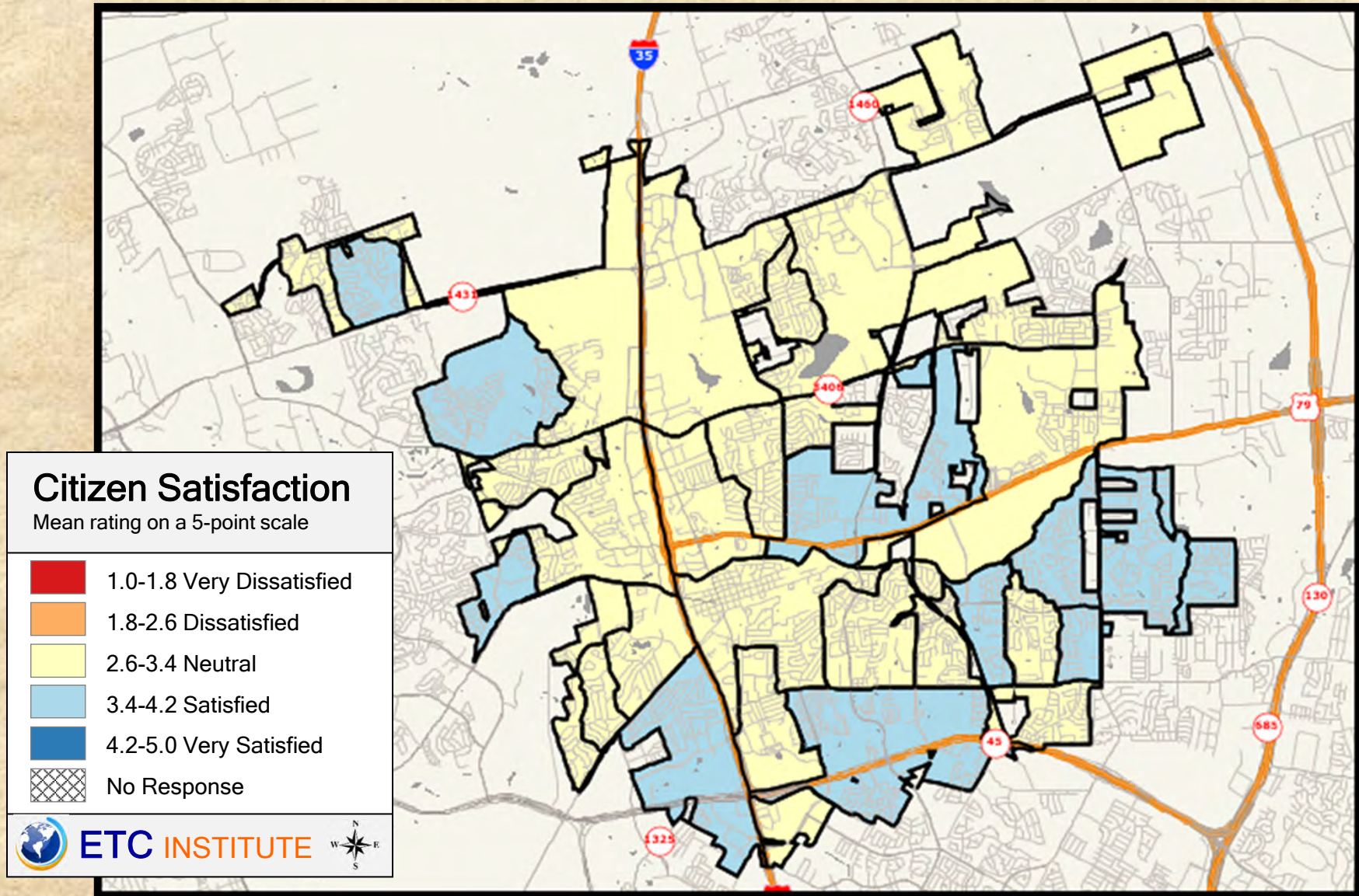


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q13-07 Satisfaction with City storm water education and outreach efforts

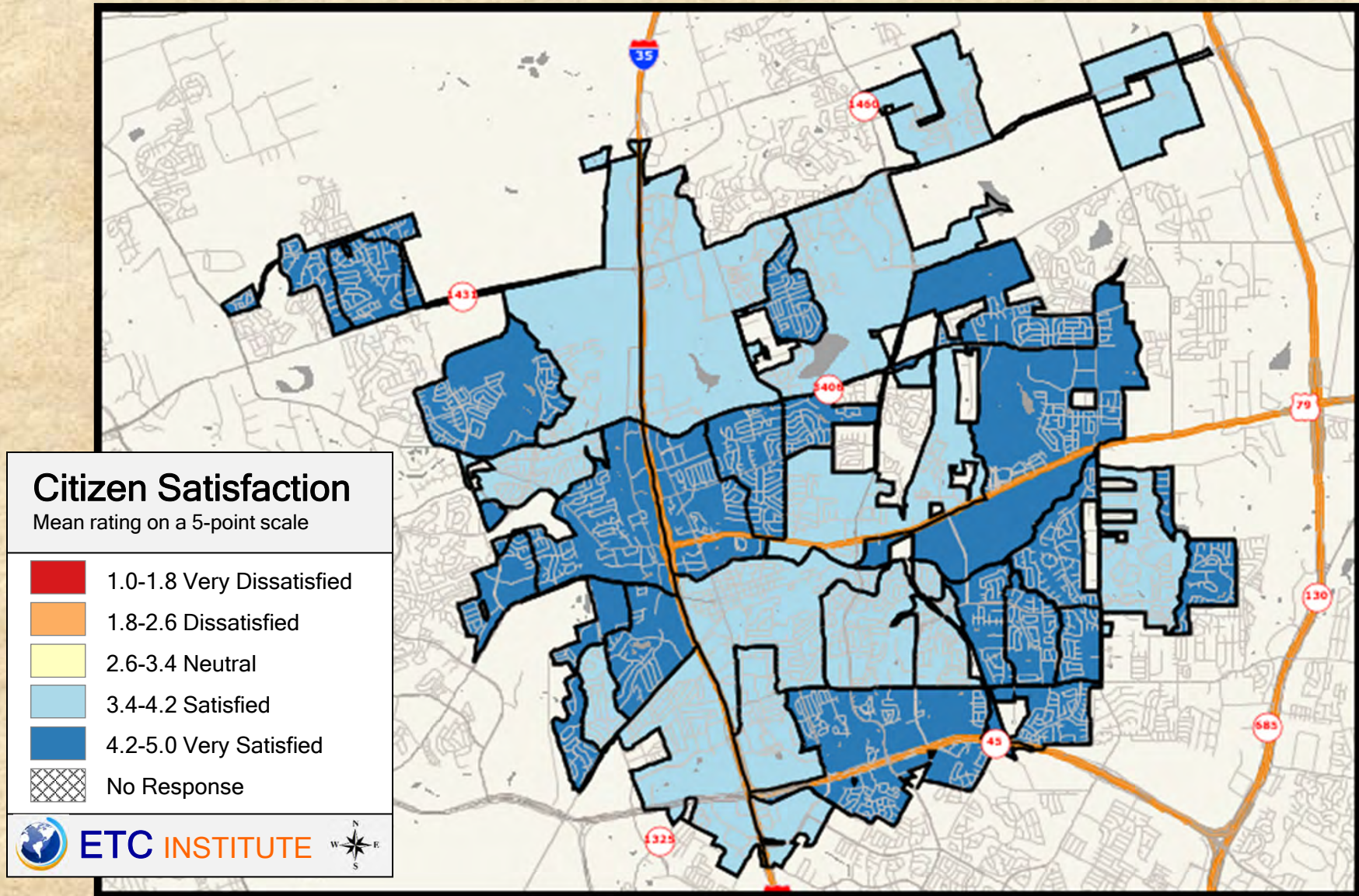


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)

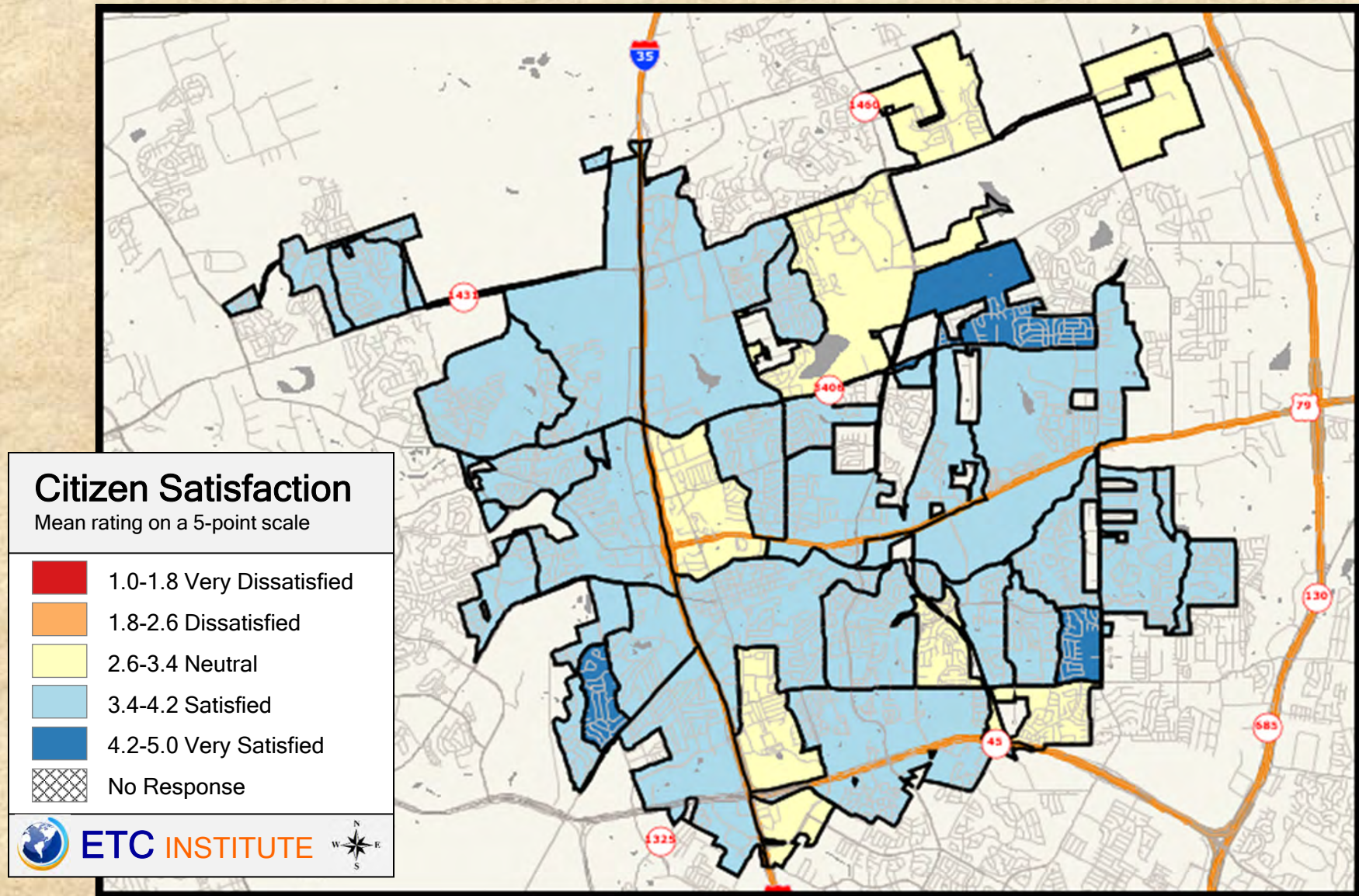


## Q20-01 Satisfaction with residential trash garbage collection services





## Q20-02 Satisfaction with bulky item pick up/removal services

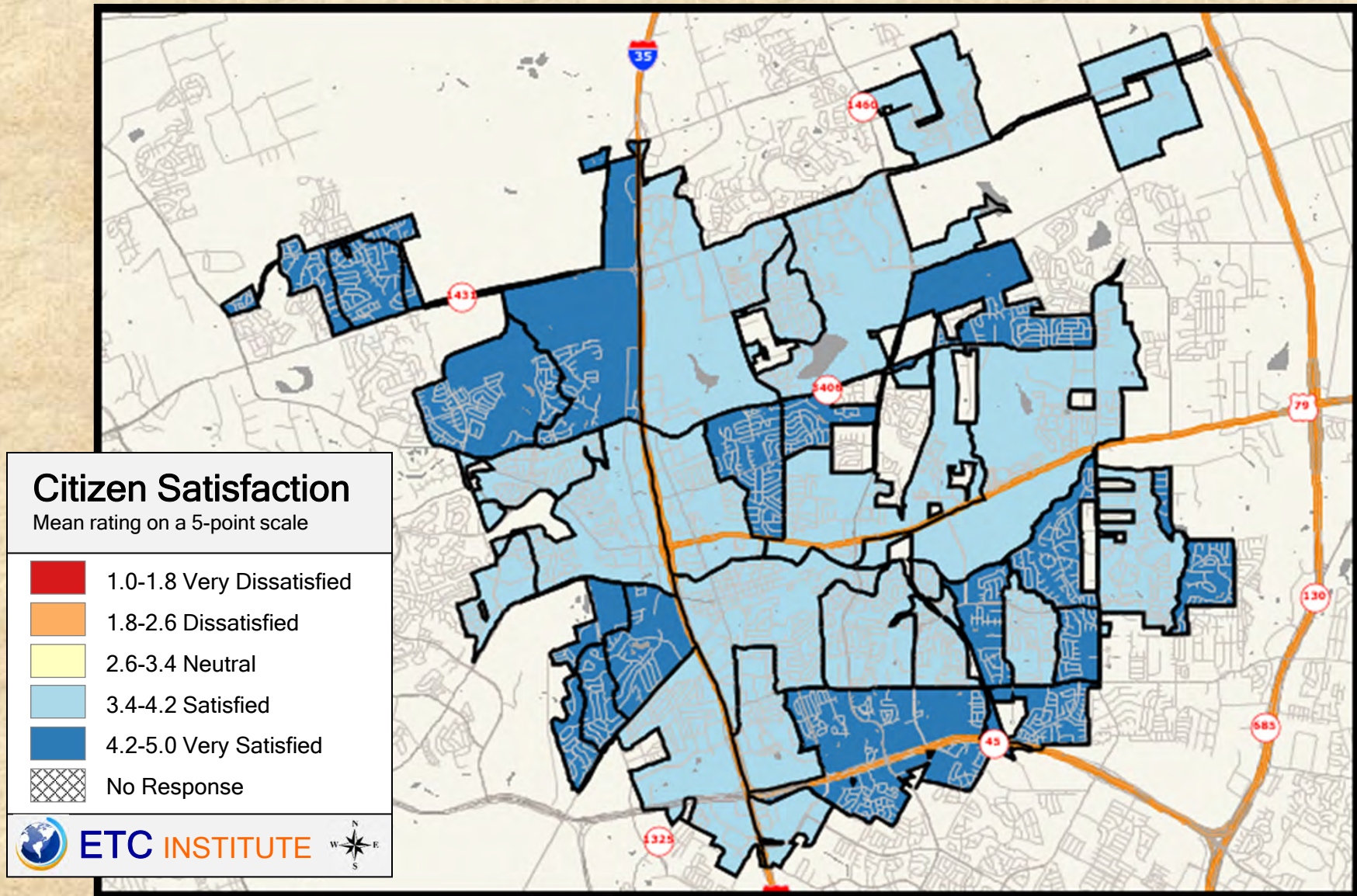


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q20-03 Satisfaction with recycling services

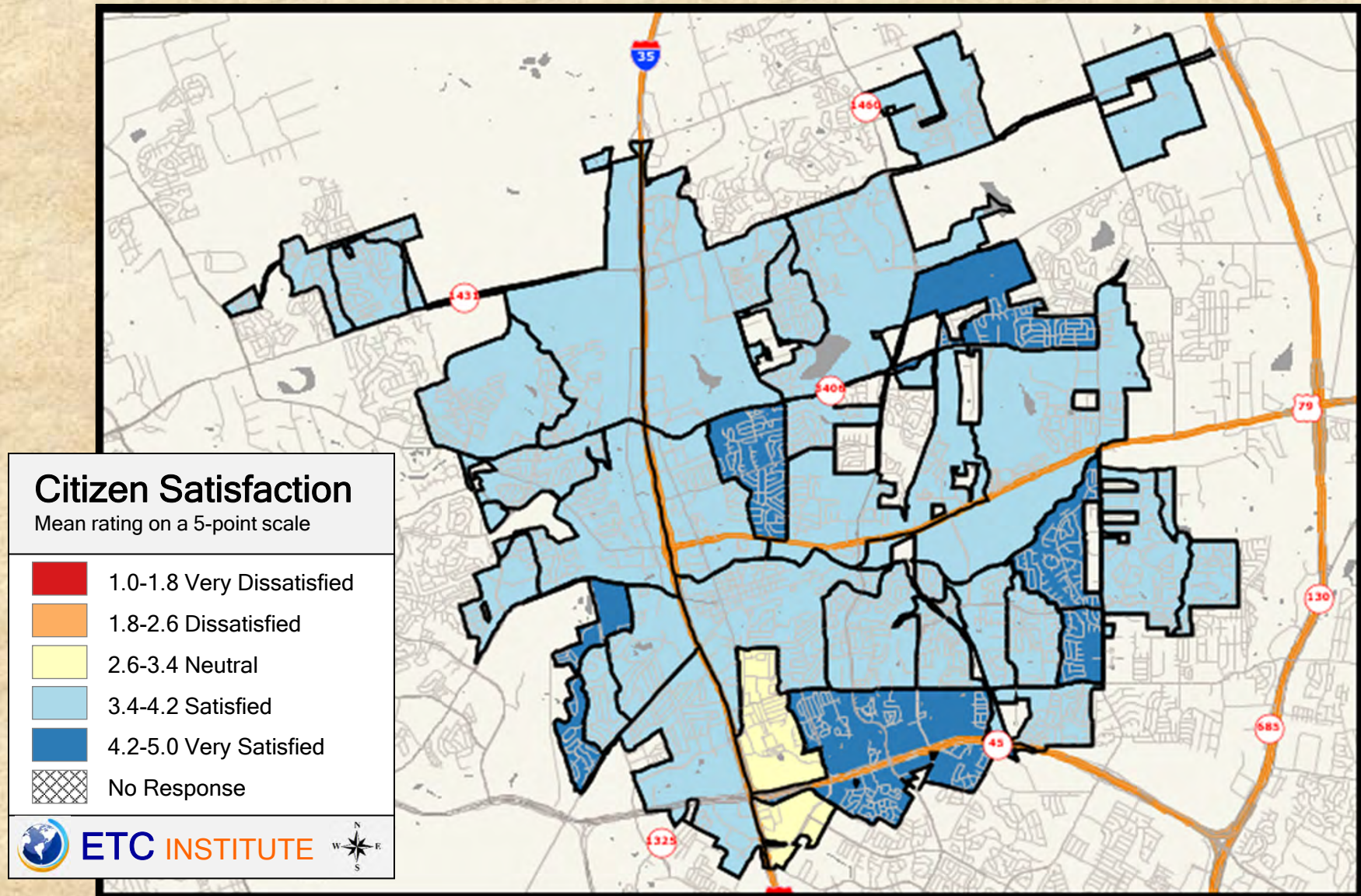


## 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q20-04 Satisfaction with yard waste collection services

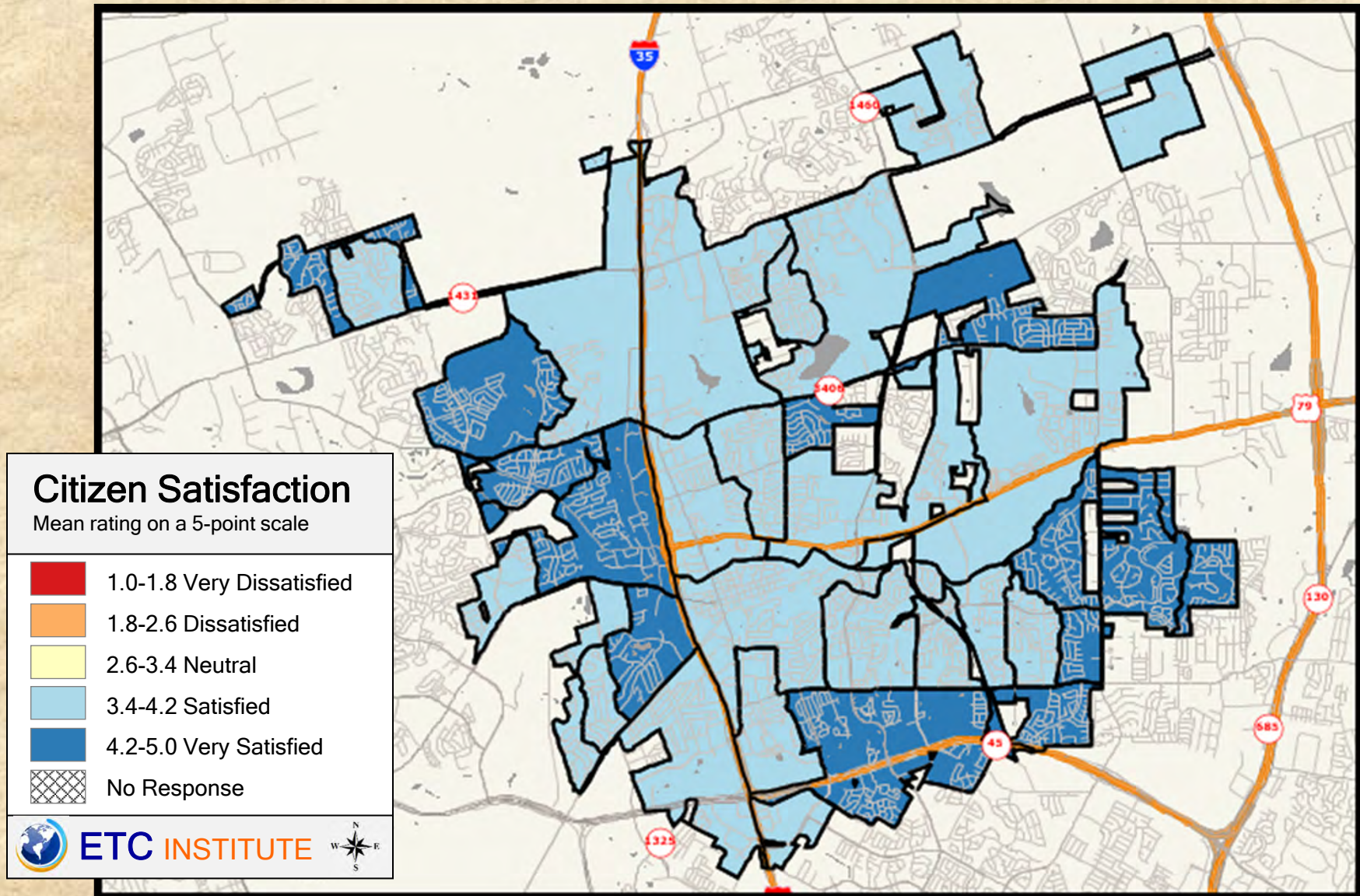


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q20-05 Satisfaction with drinking water services

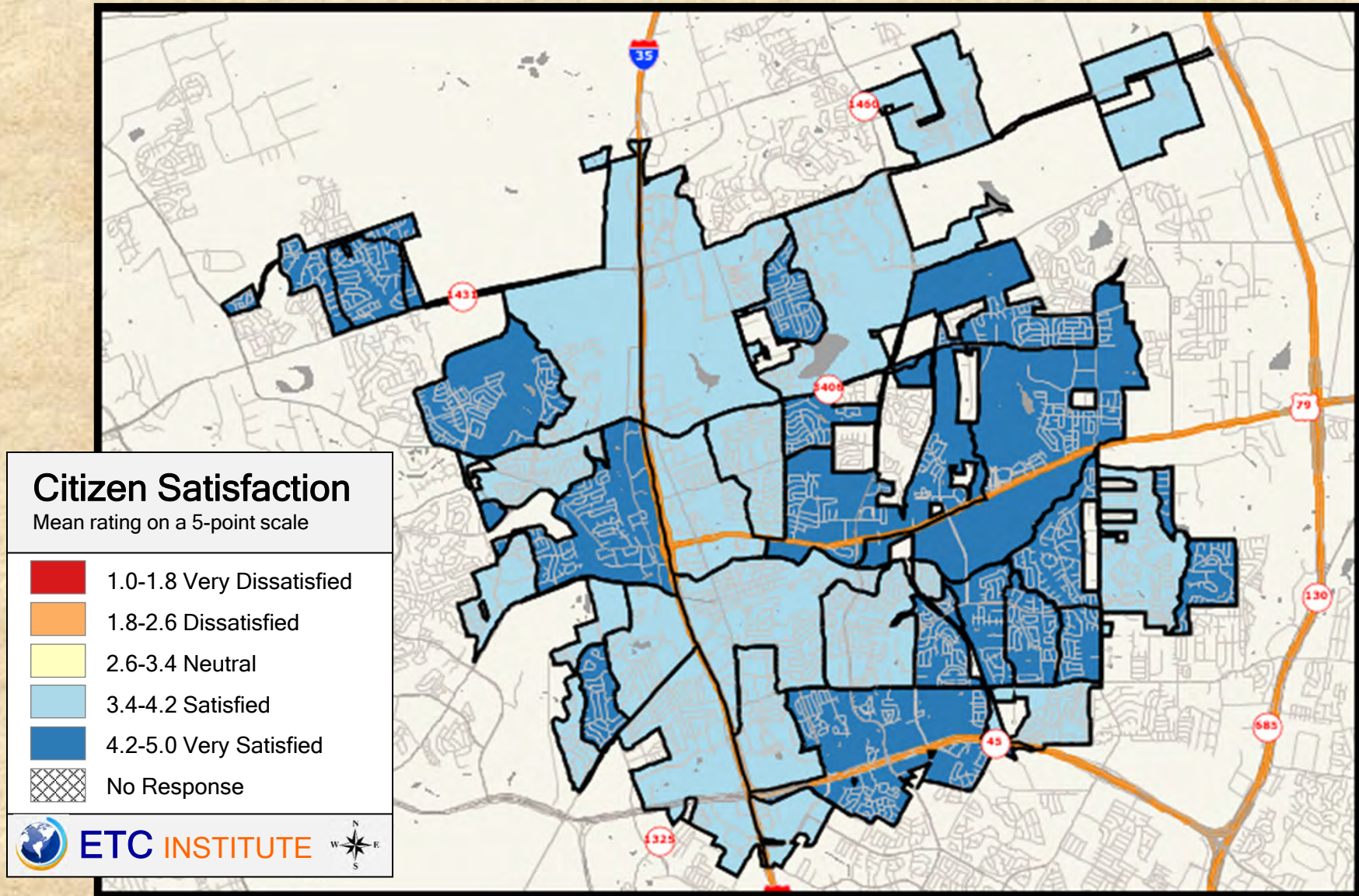


### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)



## Q20-06 Satisfaction with wastewater (sewer) services



### 2020 City of Round Rock Community Survey

Shading reflects the mean rating for all respondents by CBGs (merged as needed)