

ANNUAL REPORT Round Rock Police Department



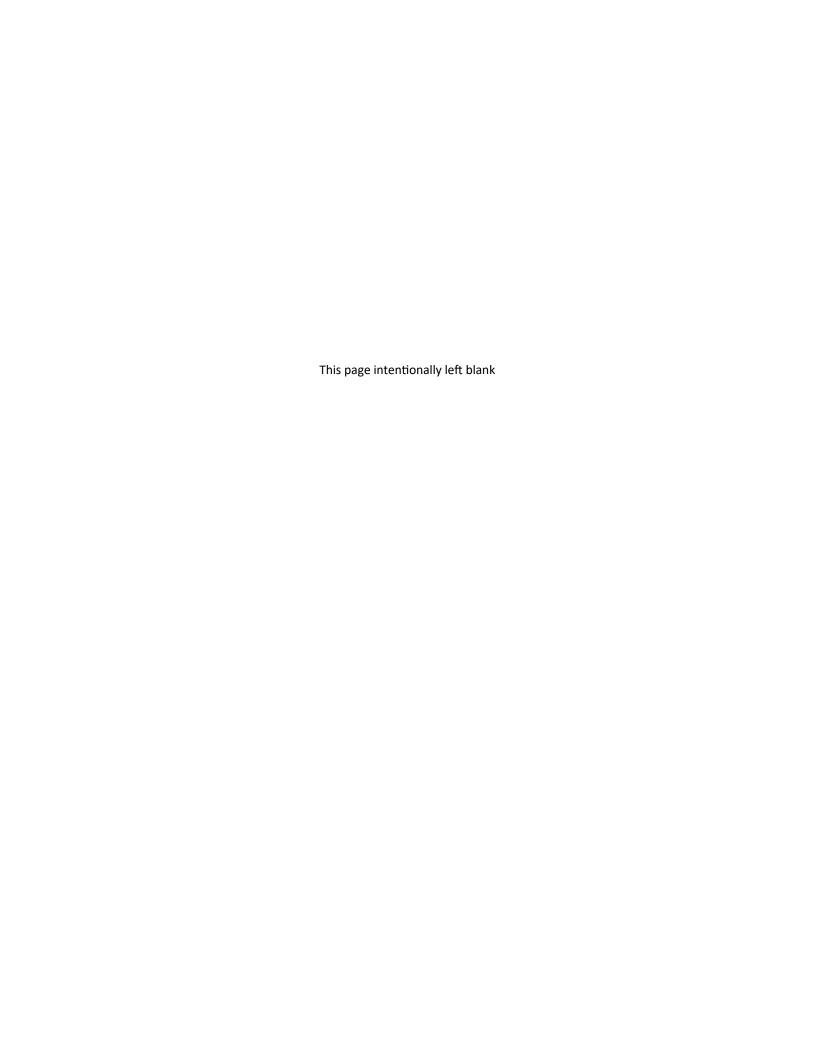
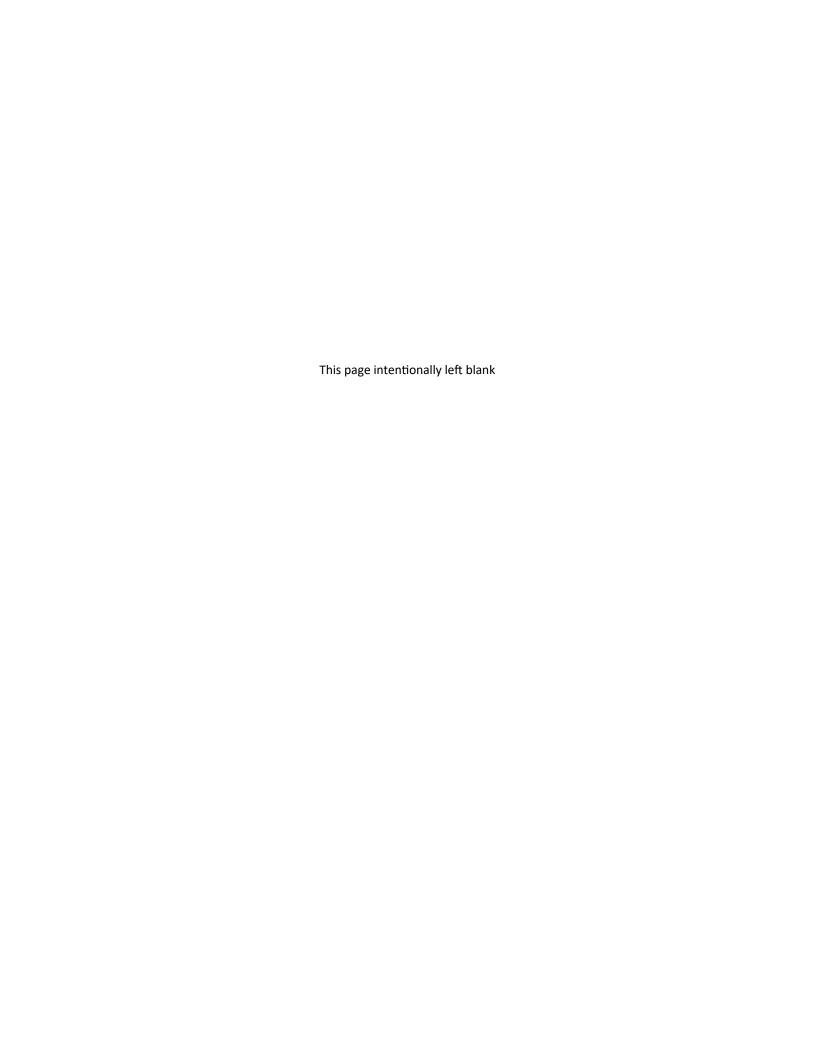


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Allen J. Banks Chief of Police



Willie Richards
Chief of Police



Jim Stuart
Chief of Police

Message from the Chief

Calendar 2020 was a difficult year by just about any measure.

COVID-19 spread throughout our community, affecting lives and families. The associated global slowdown left many people without jobs or working from home. Parents struggled to manage kids as they tried to school online.

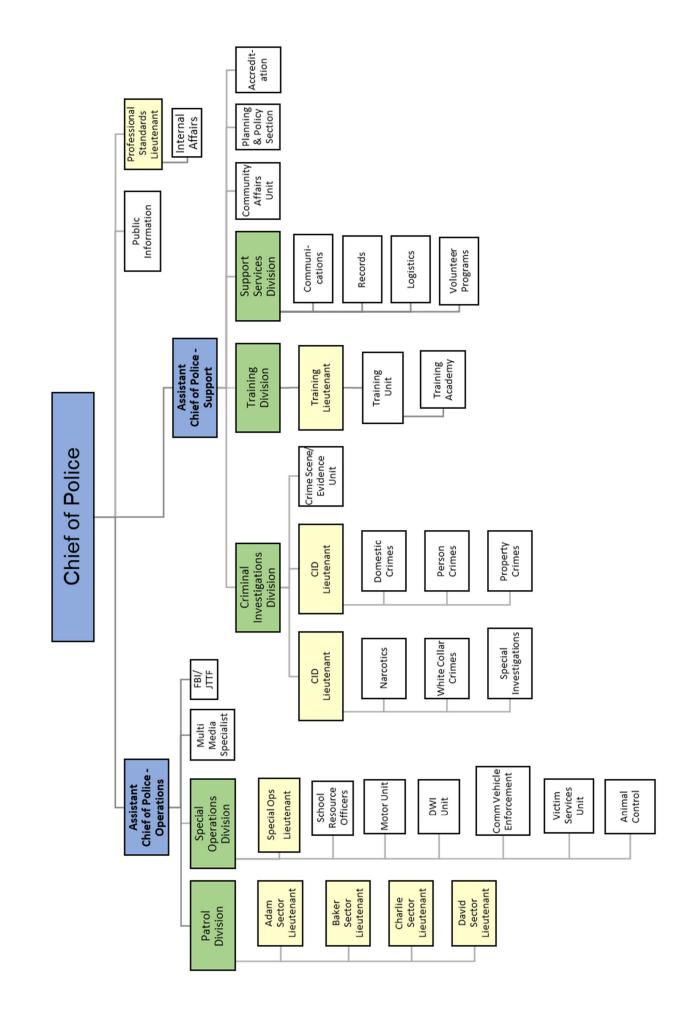
At the same time, police-related violence resulted in widespread protests and calls to defund police agencies. The death of George Floyd in Minnesota in May sparked outrage across the country about police brutality toward people of color.

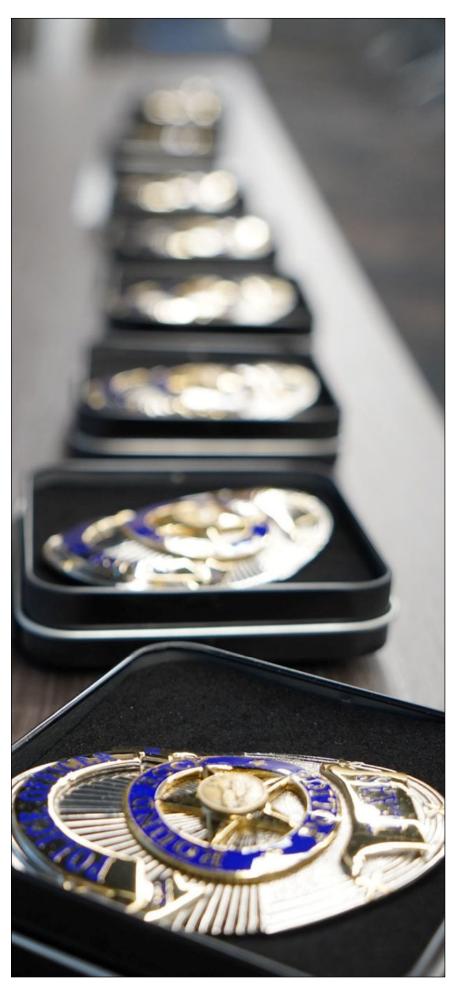
Here in Round Rock, we saw related protests. Fortunately, Round Rock saw none of the violence that plagued many communities last summer. We continued to engage our residents as best we could, given the pandemic conditions. We kept our lobby open. We changed our operational practices to minimize exposure for the public and our employees. Our community events began to come back online amid the protests.

We understand change is coming to law enforcement, and the Round Rock Police Department has always prided itself on exceeding the community's expectations. We maintained international accreditation once again during 2020, and the latest biennial city customer survey provides high marks for our Department.

As you read our 2020 Annual Report, please remember that this report tells your story as well as ours. Despite the difficulties of 2020, I am proud of the men and women of the Round Rock Police Department. I am also proud of our city's residents and the way they carried themselves through these trials.

Organizational Chart





Core Strategy

MISSION

The Round Rock Police Department, in alliance with our community, provides public safety and promotes a high quality of life.

VISION

Effectively adapt to the challenges created by a rapidly growing community that is striving to maintain its low crime rate and high quality of life. Deliver policing that responds to the needs of the community and engages them to share in the responsibility of keeping Round Rock a great community.

VALUES

Community – We believe our community is best described in the original sense of the word – fellowship. Working together with our citizens, business people, and educators allows us to make Round Rock the best community it can be.

Honor – We continually demonstrate good character and maintain our reputation for honesty and respect for others.

Integrity – We believe in acting ethically and making wise and informed decisions. We admit mistakes, take corrective measures, and accept responsibility for our actions.

Pride – We constantly strive to excel. We find satisfaction in performing our duty well and in holding the trust of our community.

2020 Strategic Plan

GOAL 1. REDUCE CRIME AND IMPROVE PUBLIC SAFETY

- A. Use historical crime/traffic collision/service call data to target resources that reduce accidents and crime, as well as improve quality of life
- B. Establish a downtown district that is worked as a beat so the Department can better work with business owners and patrons to improve enforcement
 - Establish expectations regarding a downtown policing approach that focuses on enforcement
 - Collaborate with TABC, Fire Marshals, bar owners, City Neighborhood Coordinator, and residents to resolve problems
- C. Plan and implement an appropriate law enforcement response to new economic developments
- Continue to participate in other-agency relationships that expand the Department's ability to accomplish the mission
- E. Evaluate the need for of a police substation in response to population growth and development
- F. Continue to fine-tune the Department's trafficenforcement response
 - Take advantage of the Integrated Traffic System utilizing a camera system to monitor traffic progression as that system becomes more robust
 - Conduct coordinated traffic enforcement efforts to address problems identified internally and externally within neighborhoods
 - Collaborate with other agencies for joint traffic enforcement projects on arterial roads and highways
- G. Develop and establish a Real-Time Crime Center that supports field operations with tactical intelligence as incidents unfold
- H. Improve public safety in the City's open spaces and trails
 - Evaluate the need for dedicated staff to address park and trail issues
 - Continue to use volunteers to help maintain a presence on city trails

GOAL 2. MAINTAIN COMMUNITY SUPPORT

A. Improve our understanding of community needs and what it expects from their Police Department

- 1. Develop and implement ways of maintaining regular contact with community stakeholders
 - a. Emphasize Citizen's Police Academy sessions to educate the public about policing
 - b. Increase the Department's participation in citywide initiatives and activities
 - c. Develop a survey program to assess the value and effectiveness of community programs
- 2. Develop a way to make crime data available to the public in a user-friendly way
- B. Increase the Department's visibility with the community
 - Develop a more proactive media relations/ communications approach
 - Find new ways to become more transparent with our community
- C. Continue to refine community and department teambuilding programs
 - Enhance annual National Night Out and Afternoon Out events as a way of encouraging positive police-community relationships
 - Employ the Blue Santa program as a way to help residents and promote interaction with all socioeconomic levels of the City
 - Expand the Volunteers in Policing program, utilizing volunteers in areas where their expertise and/or services would be beneficial to the Department and the community
 - Continue conducting the Citizens Police Academy and supporting Citizens Police Academy Alumni Association activities
 - 6. Continue developing the Back-to-School program
 - 7. Continue other existing community programs
 - 8. Develop new ways to reach out to our community and, especially, previously unengaged elements of our community
 - 9. Consider adding staff to the Community Affairs Unit
- Review the Department's involvement in youth programs and find ways to regularly interact with our City's Youth
 - Continue operating the Junior Police Academy program

- 2. Continue operating the Police Explorers program
- 3. Continue to assist the school district with the transition to its own police department

GOAL 3. MAINTAIN TECHNOLOGY AS A FORCE-MULTIPLIER AND A TOOL FOR BUILDING COMMUNITY

- A. Plan technology upgrades to maintain current operations, meet new demands, and keep pace with technology-based crimes
 - Consider expanded staffing in White Collar Crimes Unit
 - 2. Expand technology venues for sharing with and educating the public
 - 3. Coordinate with the City IT Department to keep Department's IT infrastructure current
 - 4. Take advantage of technology to provide more information internally and externally
- B. Refine the PD43 program to improve its outreach to Department members

GOAL 4. MANAGING MENTAL HEALTH / CRISIS INTERVENTION RESPONSE

- A. Evaluate the Department's existing training program and services to citizens in crisis
- B. Evaluate ways to bridge the gap in existing law enforcement services to mentally ill subjects
 - Study the feasibility of establishing a Department Crisis Intervention Team
 - Identify local and other resources to assist the Department in its response to mentally ill subjects in crisis

GOAL 5. EMPLOYEE DEVELOPMENT

- A. Finish the joint Police/Fire training facility to expand the Department's training capabilities.
 - 1. Host regional training sessions to maximize the effectiveness of training resources
 - 2. Develop the high-speed driving track and other elements included in the training facility master plan but not initially funded
 - 3. Renovate and improve the durability of the ob-

stacle course track as part of the training facility

- B. Operate an effective and efficient training program to prepare members to act decisively and correctly in a broad spectrum of situations
 - Encourage all Department members to maintain good physical and mental health by continuing the Employee Wellness program
 - 2. Develop and implement a Career Development program to ensure supervisors have adequate skills to mentor their employees
 - Monitor and review the Temporary Assignment Duty program to evaluate the need for any adjustments
 - Continue encouraging participation in Command College and other continuing education as staff move up through the ranks
 - Consider re-establishing a leadership development academy
 - Train supervisors in mentoring to improve goal-setting and follow-up as part of their normal performance review process
- D. Enhance the Department's recruitment operations
 - 1. Continue operating a Basic Peace Officer Course
 - Find new ways to reach potential quality applicants
 - 3. Evaluate the introduction of recruiting and referral bonuses to improve the quality and diversity of the applicant pool
 - 4. Evaluate the introduction of polygraph examinations to the Department hiring process
- E. Pursue the staffing resources necessary to accomplish the mission and keep up with a fast-growing population
 - Re-estimate the coefficients used in the Staffing model
 - 2. Rebuild the Communications staffing forecast based on the introduction of the call-taking function
 - 3. Review approaches to improving retention (e.g., entry-level pay)

2020 Command Staff

Office of the



Allen Banks Chief of Police



Willie Richards
Asst Chief-Operations



Jim Stuart Asst Chief-Support



Jimmy Keyes Professional Standards Lt



Rick WhitePlanning & Policy
Manager

Patrol Division



Justin Carmichael Patrol Commander



Woody Sitz Adam Sector Lt



Joseph Claypool Baker Sector Lt



Darin Bayles Charlie Sector Lt



Jeff Uhrig David Sector Lt

Special Operations Division



Melissa Grubbs

Division Commander



Tim Travis Special Ops Lt

Criminal Investigations Division



Ben HallCID Commander



Grant Golden CID Lt



Tom Sloan CID Lt

Training Division



Andy McKinney
Training Commander



Sean Johnson Training Lt

Support Services Division



Cliff SaylorDivision Manager



Leigh CarricoCommunications
Manager

2020 Year in Review

JANUARY

Five months after Champ was found badly injured, Ofc John Schultz formally adopted the bull terrier in January. When officers found him the previous summer, they took him to a vet clinic for treatment. The medical procedures were complete, but full recovery will take a while. Precinct 3 Justice of the Peace Evelyn McLean made it official.

FEBRUARY

Run WITH Round Rock PD began in February as a collaboration between the Department and Fleet Feet Round Rock. The running store already hosts a weekly 5k fun run, and the PD has now joined as a cohost for one of these runs every two months. The family-friendly event is open to runners and walkers alike.

Also in February, the Department was named *Best Company that Donates/Gives Back to the Community* by public vote as part of the seventh annual Best of Round Rock awards put on by RoundTheRock-TX.com. Pizza Delight and Dell were named runners-up in the category.

The PD released a booklet titled Be Smart, Be Safe: Proper Interaction with Law Enforcement. The booklet is geared toward young adults and lays out in clear language the rights of citizens and police officers. It is available to any Round Rock resident who requests one.

A local Girl Scout Troop donated two ballistic vests for our K9 Unit after raising \$1,900 to purchase them. For this achievement, they earned the bronze star, the highest honor for Girl Scouts in their rank.

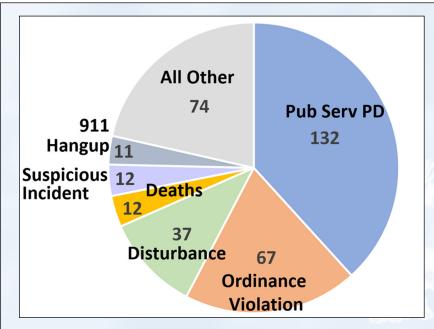
MARCH

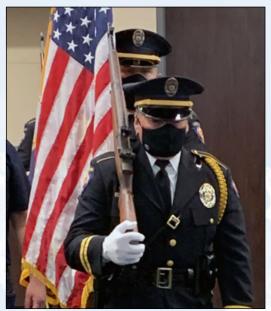
In March, Assistant Chief Jim Stuart and the Round Rock Police Officers Association donated new drum equipment to the Texas Baptist Children's Home. The kids use the drums as part of the *I Can Drum* program headed up by Asst. Chief Stuart and Ed Francis of Rhythm Workshops.











COVID-19 Pandemic

Round Rock police personnel did an outstanding job responding in 2020 to the challenges posed by COVID-19.

The initial spring phase of the pandemic saw the Department protecting hospitals, city facilities, and other critical businesses. Many members of the public stepped up during those early days to provide us with masks, hand sanitizer and other protective equipment, as well as meals and treats.

Early on, the Department made business decisions to adopt an education versus enforcement approach to the Governor's Stay Home Stay Safe orders and City Council ordinances. The Department lobby remained open, and changes in operational



practice were implemented to minimize exposure for community members and officers. Our facilities staff kept the station in virus-free, tip-top shape. Among the changes introduced was a new, online reporting tool, where citizens can report certain non-emergency offenses, such as theft and vandalism. For other non-emergencies, initial reports and some follow-ups occurred by telephone.

At the same time, health directives prompted the cancellation of many of our spring and summer community events. Our May academy graduation ceremony, among others, was essentially cancelled. Events started to come back online in the summer, though with COVID alterations. *Pops-with-a-Cop* and *Trunk or Treat* were conducted as drive-through events, and the latter brought thousands of families through the Public Safety Training Center.

On the enforcement side of operations, the Department responded to 345 distinct police incidents in 2020 that were flagged as COVID-related. The chart above shows that nearly 40 percent were public service calls that were hard to otherwise categorize, and another 19 percent were ordinance violation complaints.

The total duration of all COVID-related calls to which police responded in 2020 was 425 hours. Those calls resulted in 15 arrests — primarily from suspects who claimed to have or been exposed to the coronavirus. No arrests were made in 2020 for mask violations.

Despite the challenges, the Department held a trouble-free Blue Santa in December. As the pandemic eases, the Department was poised to begin resuming community events.







Members of the PD community came together to raise \$7,100 for child-hood cancer research as part of the annual fundraiser for the St. Baldrick's Foundation. The fundraiser was capped off with a ceremonial head-shaving event on March 14. The top employee fundraiser was Law Enforcement Support Technician June Moon, who also shaved her head for the cause.

MAY

In May, the 100 Club of Central Texas recognized our own Kim Rendon as its 2020 Outstanding Administrative Technician. Kim joined the Department in 2008 and has been a Public Safety Communications Supervisor since 2017. Kim was recognized for going above and beyond to bring Patrol Officers and Dispatchers together and for her work to help the hearing-impaired community. Ofc Ashley Daley also received the club's Dr. Moritz Scholarship. Ofc. Daley is pursuing her Master's degree in Criminal Justice Leadership and Management from Sam Houston State University.

Stony Point High School Senior Tara Huynh was the 2020 recipient of the Officer Charles Whites Round Rock Police Officers Association Memorial Scholarship. Tara had been accepted to Texas A&M where she plans to study nursing.

JUNE

Officers Taylor Roberson and Chris Walker completed the Police Motorcycle Operator course in June. Our own Motor Unit officers put on this demanding, two-week course, which requires officers to master numerous techniques.

JULY

In July, the PD's Operation Front Porch program was featured in the "Great Ideas" issue of *Police Chief* magazine. The magazine is published by the International Association of Chiefs of Police, which in 2019 selected Operation Front Porch for its Leadership in Crime Prevention award. The article has already prompted multiple law enforcement agencies as far away as Florida to reach out for information on how they can mimic Operation Front Porch.

In July, the Department joined area law enforcement agencies to help raise funds for the Special Olympics of Texas as part of the annual Law Enforcement Torch Run. Law enforcement officers from around Central Texas made appearances alongside Special Olympic athletes at the Cavender's boot store in Round Rock. Statewide, the campaign raised \$23,244 for the Special Olympics.



Like many communities across the country, protests emerged during the summer in response to the in-custody death of George Floyd in Minneapolis and other cases. While several cities saw sporadic violence during protests, the demonstrations in Round Rock were peaceful, and our officers interacted with demonstrators, even providing them water on occasion.





AUGUST

The Department in August went through a regular assessment by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). RRPD has been accredited in good standing since 2004. CALEA is a voluntary program and a distinguished honor for agencies that meet its high standards. Our newly TCOLE-licensed Training Academy was assessed for its

initial accreditation, as well.



Also in August, we hosted *Pops-With-A-Cop*, it's first community event in months. The socially distanced event allowed members of the public to drive through the PD parking lot where Officers handed out popsicles and snow cones. In all, more than 600 treats were handed out. The event was sponsored in part by the Round Rock Police Foundation, HEB, and Kona Ice.

SEPTEMBER

Officers Bryce Branzell, Alex Delarosa, Robert Garcia, and Sergeant Jason Bristow received the Commitment Hero Award from the Central Texas Mothers Against Drunk Driving, though the actual awards ceremony was canceled due to COVID-19. The Commitment Hero Award goes to individuals that have participated in activities beyond their already tough shifts, exemplifying a strong commitment to DWI enforcement in their community. These Officers were all members of the PD's DWI Unit when it was formed in early 2019. Officer Garcia alone made more than 150 DWI arrests in 2019.

Our video, "Remembering Officer Charles Whites," received the *Award of Distinction* (second place) in the Profile of a Person, Business or Organization category for the 2020 Government Programming Awards by the National Association of Telecommunication Officers and Advisors (NATOA). The video was published in April 2019 to honor the anniversary of the passing of Officer Whites, who was the first and only Round Rock Police Officer to die in the line of duty. The video was created by PD multi-media specialist John Estrada.

The Animal Control Unit got involved in a Living Waters Fly Fishing event in September when a fly angler noticed a green heron hanging by his wing had become entangled and hooked by a misplaced cast. The lure had treble hooks and unfortunately, he had one in his wing. Our guys arrived with a net and towels. Together with the event organizers, the bird was detangled, checked, and let go. He even flew off just fine.

Round Rock Police and the Round Rock Fire department members took part in a 9/11 Memorial Stair Climb in honor of the nearly 3,000 people who died on that day 19 years ago. Tragedies have a way of uniting people, and the 9/11 anniversary is a reminder of what we can accomplish together.



OCTOBER

The Department's Back to School Celebration received a 2020 *Municipal Excellence Award* in the Public Safety Category from the Texas Municipal League. The annual Back to School Celebration provides free school supplies, sports physicals, and hearing and vision screenings for Round Rock students. It is co-hosted by RRPD, Round Rock ISD, and the RRISD Partners in Education Foundation. Although the 2020 event had to be canceled due to COVID-19, a record 13,000 attended the event in 2019.

More than 30 RRPD personnel and friends participated in October's Central Texas Walk Like MADD hosted by Mothers Against Drunk Driving. This year's event was virtual, but the PD came together at Old Settlers Park to walk in solidarity with those impacted by impaired driving. In 2018, Officer Charles Whites became the PD's first line of duty



death when he was killed by an impaired driver. PD personnel also raised \$720 to support MADD.

NOVEMBER

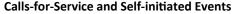
On Nov. 13, the PD was reaccredited and its Training Academy received its initial accreditation following the August assessment by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). Accreditation is a voluntary process and a distinguished honor for agencies that meet the CALEA's high standards. The PD has been accredited in good standing since 2004. The Academy received its TCOLE license in 2018 and this year was the first opportunity to be considered for accreditation.

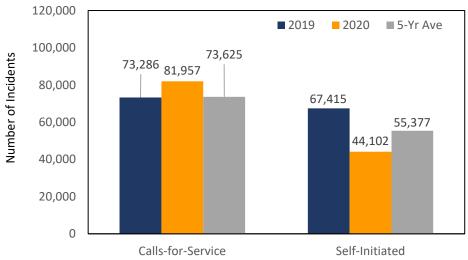
DECEMBER

Operation Front Porch saw a fourth successful year in 2020. The holiday-season program allows residents to have packages delivered to the Police Department and then come pick them up in person. Reducing the number of porch package deliveries reduces the number of possible porch thefts that can ruin a family's Christmas. In 2020, 112 packages were delivered to the Department, and nine volunteers contributed 131 hours of their time to make the program a success.



2020 By the Numbers





2020 Internal Affairs Summary

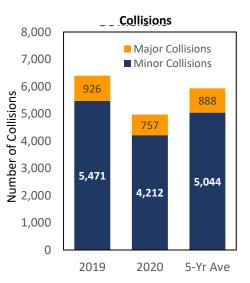
126,059 Total Police Events786 Recognitions

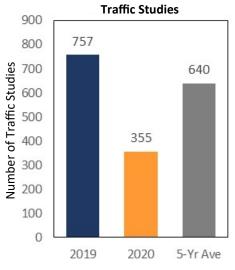
19 IA cases Involving30 Total Allegations:

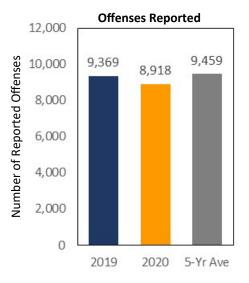
18 Sustained 5 Unfounded

6 Exonerated1 Not Sustained

- 41 times more recognitions than complaints
- Relative to Total Police Events, officers received Recognition 0.007 of a percent of the time
- Relative to Total Police Events, officers received a Complaint 0.002 of a percent of the time



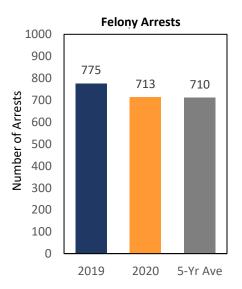


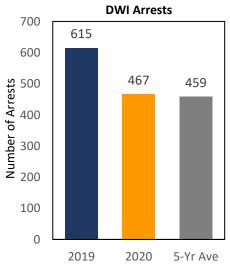


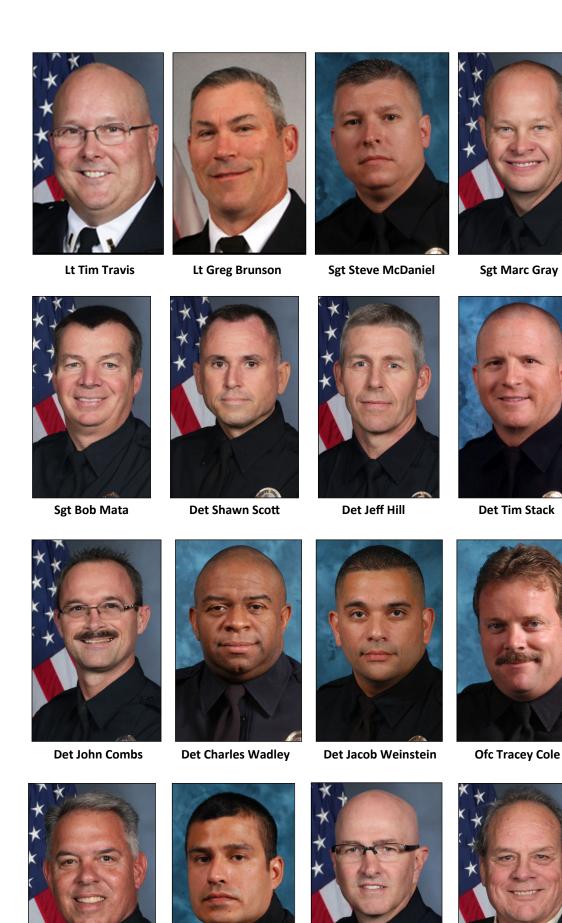
Demographics of Police Contacts

	2020		Ave, Past
Race/	Contacts		5 Years
Ethnicity	Num-	% of	% of
	ber	Total	Total
White	8,648	48.1%	52.7%
Hispanic	5,134	28.5%	26.1%
African	3,206	17.8%	16.3%
American			
Asian	826	4.6%	3.9%
Native	181	1.0%	0.9%
American			
Total	17,995	100.0%	23,431

The total for the five-year average represents the average annual number of motor vehicle contacts during the past five years.







Ofc Jay Ewing

Ofc Mike Losoya

Ofc Hunter Webb

Acc Mgr Larry Roberson

2020 Retirements

2020 Promotions

COMMANDERS



Cmdr Melissa Grubbs



Cmdr Ben Hall

LIEUTENANTS



Lt Joseph Claypool



Lt Woody Sitz



Lt Jeff Uhrig

SERGEANTS



Sgt Jason Bristow



Sgt Logan Harper-Hill



Sgt Brian Quick



Sgt Jason Watson



Sgt Chris Wilson

History Page:

Sam Loving — Our Second First Marshal

In 1912, Round Rock citizens voted to re-incorporate as a city after 26 years of making do with law enforcement provided by the County. For Sam Loving, becoming the first City Marshal in the new city government might have seemed a natural progression.

Samuel E. Loving was born in 1868 in Llano County to John and Elizabeth Jane Loving.
Sam's father left the picture during his childhood, and he and his mother moved when he was 11 to Williamson County's Round Rock precinct, where she eventually remarried.

Sam's first documented interaction with the Law was as a witness to the 1878 gun battle between lawmen and the Sam Bass gang. In 1893, a 25-year-old Sam was among the International and Great Northern train passengers who were robbed by a gang of train robbers. He was relieved of 60 cents that day.

In 1898, Loving was one of three Round Rock men who served during the Spanish-American War as members of Company E, 1st Texas Cavalry Volunteers. Serving as a farrier, Loving was shipped to Fort Sam Houston in San Antonio, but the war ended before they could be deployed to Cuba.

After his adventure as a soldier, Sam found himself in 1900 as a 32year-old, single farm laborer living in his mother and step-father's home. In December 1901, he married Ruth Meritt, a 19-year-old Llano County widow; she died of a brief illness less than a month later.

In 1906, Sam married Hattie Broadway and took in her 8-year-old



Sam Loving as he musters out for the Spanish-American War in 1898

son, Vander. Vander eventually will go by the more famous stage name, Barbette, as he builds a career first as a transvestite circus aerialist and stage performer and then as a consultant for aerial and movie productions. For many decades, Barbette is the most famous Round Rock native. In 1910, Sam and Hattie have Eugene, the first of five children of their own.

The chance to be marshal may have been quite exciting for Loving, who at the time was a laborer in the Round Rock Broom Factory. But Loving's years as Marshal appear to have been largely quiet. The town was plagued with a string of burglaries in 1913, and a robber took more than \$100 from W.M. Gault's saloon and its customers, plus the saloon-keeper's gun.

In February 1914, local merchant W.H. Lawson was shot and killed on the Brushy Creek bridge between Old and new Round Rock as he walked home with the day's receipts in his pocket.

On a lighter note, Precinct 8 voters voted in 1914 to allow pool halls to continue operating, where other parts of the county had outlawed them. Amid the law enforcement activity during Loving's time as Marshal, he also sees the placement of Round Rock's first speed limit signs (limit: 12 mph), as well as the placement of the city's first two street lights.

After his term as Marshal ended, he is shown in the 1920 Census as employed as an oil well foreman in Stephens County. In 1930, he had returned and lived on Anderson Avenue, working as a newspaper carrier.

While in his 60s, Sam sought twice to return to the Marshal's office but was defeated in two different elections, losing to Luther Ramsey in 1931 and Tom McNeese in 1937.' Also during the 1930s, Loving was an assistant scoutmaster for Round Rock's boy scout troop.

He also is listed in the town's 1938 "yearbook" of its first 25 years of existence as having been a chief of the Volunteer Fire Department at some point. By the 1940 Census, Sam is a newspaper salesman.

Sam Loving died at age 85 of heart disease on March 7, 1953. His death certificate listed his usual occupation at "Marshal." He is buried in Round Rock Cemetery.



Round Rock Police Department Online

Website: roundrocktexas.gov/departments/police/

Facebook: RoundRockPoliceDepartment

Twitter: @roundrockpolice

Instagram: roundrockpolice

Submit a report or search police events: roundrock.policetocitizen.com

