



How do I access my consumption?

Accessing your water consumption is easy!

1. **Visit** the [Utility Billing Customer Portal](#).
2. **Login:** If you have an account, simply log in using your credentials.

If you're new to the portal, you can create an account by following a few simple steps [here](#).

3. **Explore Your Dashboard:** Once you're logged in, you will find the “**Consumption History**” link on the left side of the Customer Portal home page, under the “**Accounts**” icon which will take you to the water consumption dashboard.

Note: Please disable the pop-up blocker on your browser to view consumption

Customer Portal

Accounts

Consumption History

Pay My Bill

AutoPay

Bill History

Payment History

My Wallet

My Profile

Log out

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Website Conditions of Use
Payment Authorization Terms

Last login was on
Oct 19, 2023, 9:17:50 AM

Welcome to the City of Round Rock Utility Billing Customer Portal. To pay your bill, setup autopay, or view your water consumption sign in or register below.

Do you need to start, stop, or transfer service? Please submit a service request [here](#).

Have you heard of our water conservation efforts or rebate programs? Read more [here](#).

If your service has been disconnected due to nonpayment, please contact our office at 512-218-5460 to report payment.

Utility Payment # [REDACTED]

Account Details [Edit](#)

Date Due	Amount Due	Amount Past Due	
Oct 10, 2023	\$500.91	\$500.91	Pay Bill

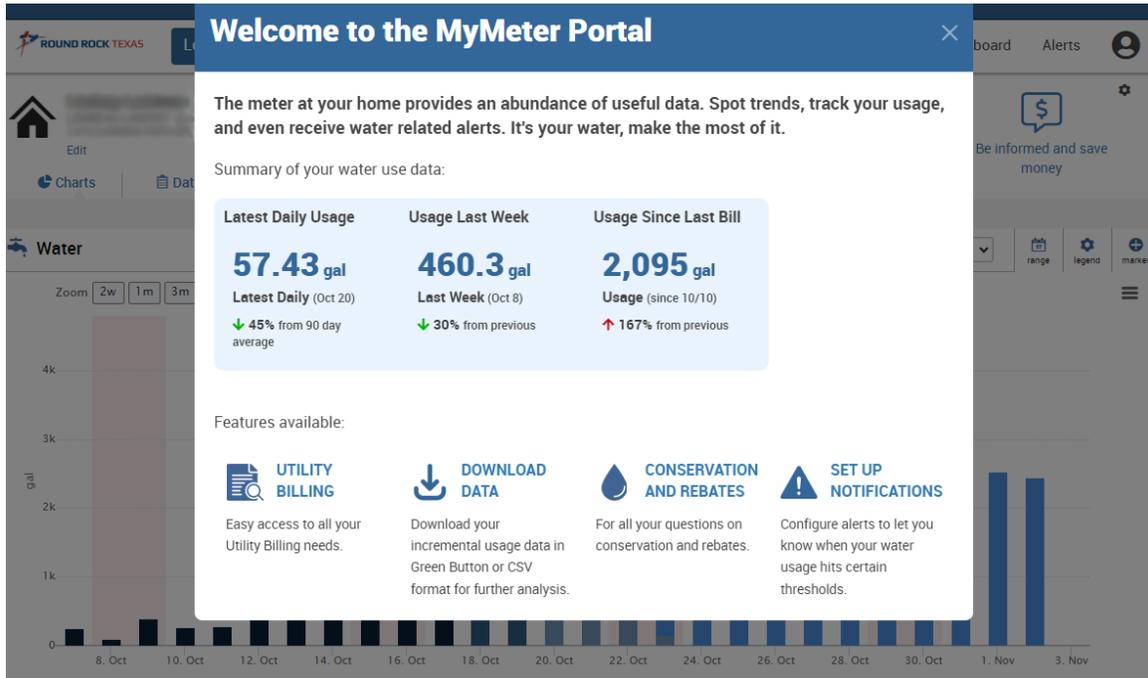
Paperless [?](#)
 Yes [eBill](#) [View Bill](#)

AutoPay [?](#) [AutoPay](#)

More

[View All Payments](#)
[View Consumption](#)
[View Bill History](#)

4. **View Your Usage:** On your dashboard, you will see your current water usage presented in an easy-to-understand format. You can view your consumption hourly, daily, weekly, or monthly to understand how your water usage compares over time.



5. **Multiple Active Accounts:** If you have multiple active accounts, simply click on the **“Select Property”** link to toggle between your active accounts.

