



WELCOME TO ROUND ROCK



[Getting Started](#)

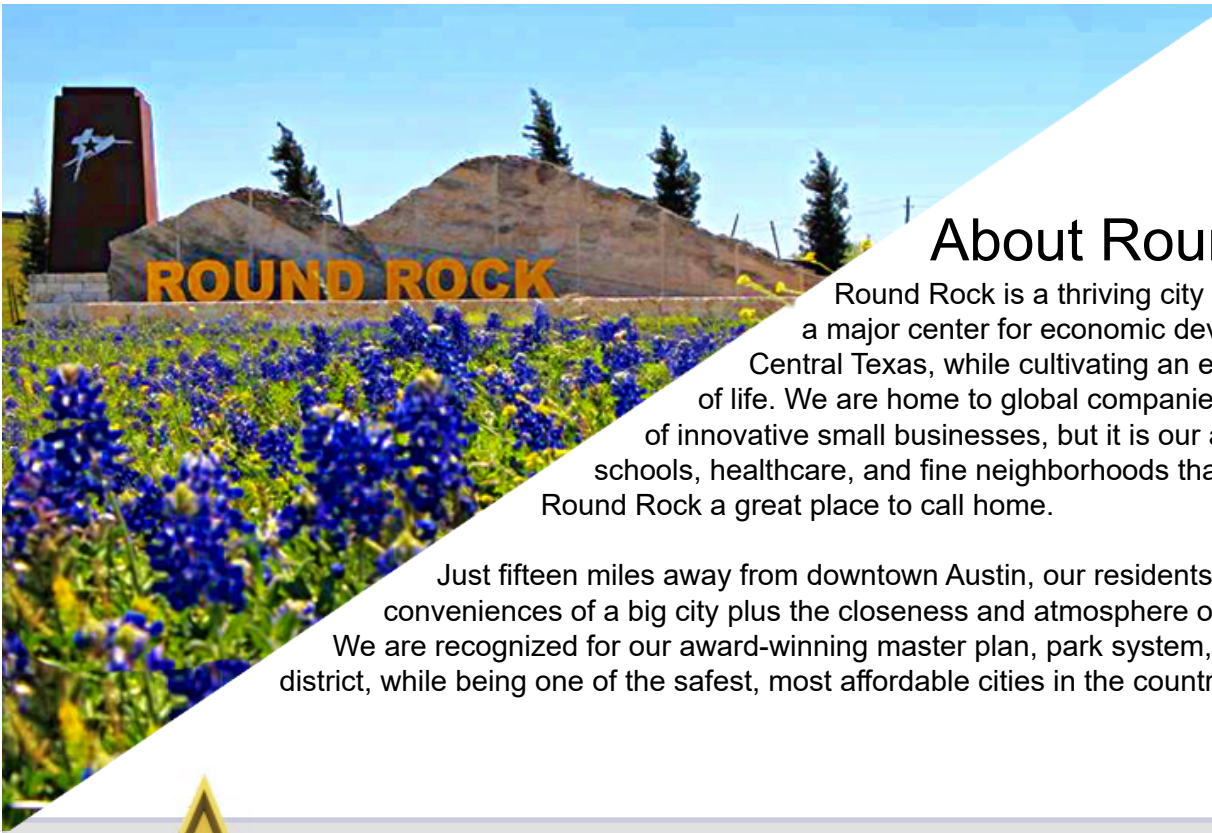
[Utility Services](#)

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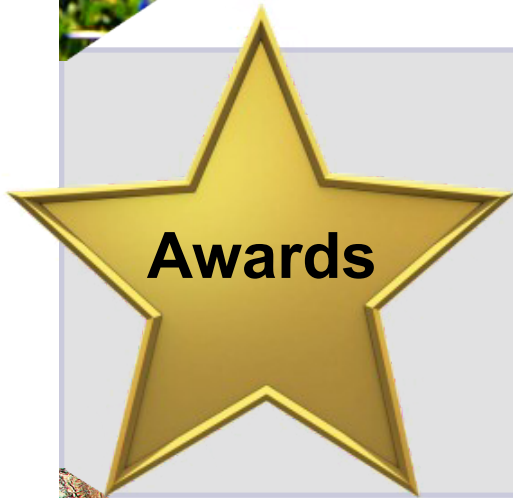
[Stay Connected](#)



About Round Rock

Round Rock is a thriving city that has become a major center for economic development in Central Texas, while cultivating an excellent quality of life. We are home to global companies and thousands of innovative small businesses, but it is our award-winning schools, healthcare, and fine neighborhoods that really make Round Rock a great place to call home.

Just fifteen miles away from downtown Austin, our residents enjoy all the conveniences of a big city plus the closeness and atmosphere of a small town. We are recognized for our award-winning master plan, park system, and school district, while being one of the safest, most affordable cities in the country.

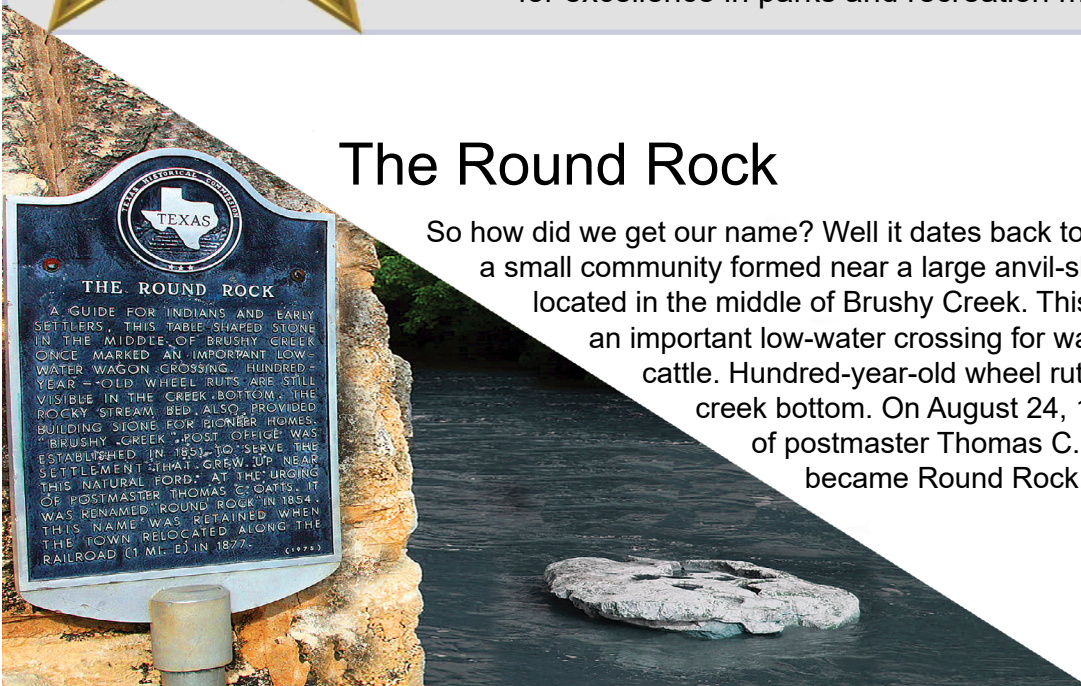


Best Tasting Drinking Water Award,
from the Texas Water Utilities Association Central Texas Region.

No. 4 Safest City in the United States,
based on crime rate data from the FBI and U.S. Census.

Outstanding Municipal Utility Award,
honors municipal utility systems that are leaders in the industry.

National Gold Medal Award,
for excellence in parks and recreation management.



The Round Rock

So how did we get our name? Well it dates back to the early 1850's when a small community formed near a large anvil-shaped limestone rock located in the middle of Brushy Creek. This now famous rock marked an important low-water crossing for wagons, horses, and cattle. Hundred-year-old wheel ruts are still visible in the creek bottom. On August 24, 1854, at the suggestion of postmaster Thomas C. Oatts, the town officially became Round Rock.

GETTING STARTED

Welcome Home

Address Change

Post Office

[Website](#) | 1-800-275-8777

Driver's License

[Website](#) | 1-866-357-3639

Vehicle Registration

[Website](#)

Activate Utilities

Water & Garbage

[Website](#) | 512-218-5460

Electricity

[Website](#) | 1-866-797-4839

Natural Gas

[Website](#) | 1-800-460-3030



WATER

Water is a vital resource, and conservation is essential for our community's success. As is common in Texas, Round Rock often experiences drought conditions, requiring outdoor water use to be limited. When the City enforces water restrictions, all customers must follow the watering schedule.

Water Smart Tips

- Follow the watering schedule.
- Avoid watering during peak heat hours (10 am - 7 pm).
- Turn off irrigation systems during cooler temperatures.
- Schedule a FREE irrigation system evaluation.
- Choose drought tolerant or native plants for landscaping.
- Install water-efficient appliances and systems - [rebates available](#).
- Monitor your water usage and sign up for alerts at rtrxwater.com.
- Learn more at roundrocktexas.gov/conservation.



Water Wise
Landscaping

Watering Schedule

Address ends in	STAGE 1	STAGE 2
0	Monday / Thursday	Thursday
1	Wednesday / Saturday	Wednesday
2	Tuesday / Friday	Tuesday
3	Monday / Thursday	Monday
4 or 8	Sunday / Thursday	Sunday
5 or 9	Wednesday / Saturday	Saturday
6 or 7	Tuesday / Friday	Friday

Water Concerns

Suspect a leak? Low water pressure? Need help locating your shut-off valve? Our Water Distribution Team can help! While we can't repair leaks on your side of the meter, we can determine if the issue is on the City's side - saving you from unnecessary plumbing costs.

Submit a Service Request [online](#) or call [512-218-5555](tel:512-218-5555).

Conservation
Rebates

Free Irrigation
Audit

Billing
Inquiries

Water Quality

Service Request

WASTEWATER (SEWER)

Whether you use the toilet or the sink, it all flows through the same pipes in your home. Wastewater treatment systems are designed to break down bodily waste and toilet paper ONLY. While wipes and grease may seem to disappear down the drain, they don't dissolve fast enough to flow through the system like toilet paper. They build up in pipes and block your sewer line.

"If it isn't body fluid or toilet paper, It Doesn't Go...Don't Stop the Flow."

NO Wipes in the Pipes.

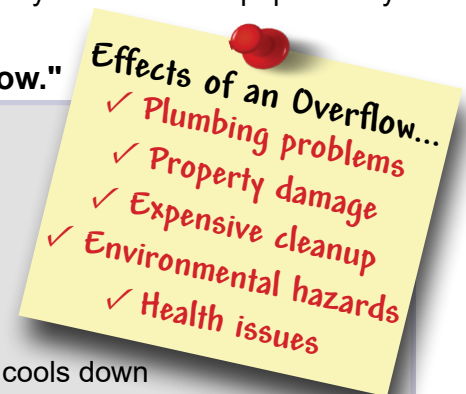
Even "flushable" wipes are too thick and do not disintegrate like toilet paper.

NO Paper Towels, Napkins, or Tissues.

These products are designed to stay intact when wet, not break down.



NO Grease, Fats, or Oils. Just like in the pan, when grease cools down in the drain, it hardens and becomes a pipe-clogging wax. Instead, let it cool, pour it into a can, and dispose of it in the trash.



Wastewater Concerns

Before calling a plumber, contact our Wastewater Collections Team to check if the issue is on the City's side. If it is, a crew will be dispatched immediately for repairs.

Submit a Service Request [online](#) or call [512-218-5555](tel:512-218-5555).

Learn more at roundrocktexas.gov/wastewaterathome

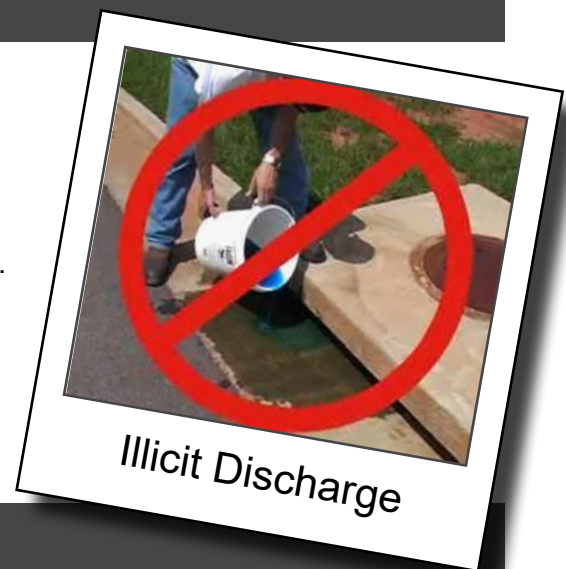
STORMWATER (DRAINAGE)

The City works to prevent pollution of our creeks and rivers from stormwater, urban runoff and illicit discharges. Contrary to popular belief, water that enters the storm drain, flows directly into the nearest creek... no treatment, no filtration.

Please report illicit discharges to our Stormwater Team at [512-218-7046](tel:512-218-7046).

For maintenance questions or if valuables fall into the storm drain please contact our Stormwater Operations Division at [512-341-3137](tel:512-341-3137).

Learn more at roundrocktexas.gov/stormwater



GARBAGE & RECYCLING

Residential curbside collection services are managed by the City and performed by Republic Services. Garbage is collected once per week and recycling every other week on the same day. Containers may be placed at the curb starting at 7 am the day before collection and removed by 7 pm the day after collection.

Check your curbside collection day roundrocktexas.gov/recycle

RECYCLING ROUND THE ROCK

Curbside & Recycling Center

Aluminum, Tin, Steel

Aluminum foil
Baking tins
Food & beverage cans



Cardboard

Cereal, pasta, cracker boxes
Packaging (toys, electronics)
Shipping, moving boxes



Glass

Clear or colored jars & bottles
Pasta sauce jars
Wine, beer, liquor, soda bottles



Paper

Brochures, flyers
Catalogs, magazines
Office paper, folders, etc.



Plastic

Beverage bottles
Milk jugs
Tubs (butter, yogurt, cream)



Recycling Center ONLY

Appliances (non-Freon)

Hot water heaters
Microwaves, stoves
Washers & dryers
No Freon appliances



Automotive Waste

Antifreeze, gas, oil
Brake & transmission fluid
Car batteries
No tires



Styrofoam (Expanded Polystyrene)

"If you can flake it, we can take it!"
Packaging (furniture, electronics)
Single-use coolers
No packing peanuts

Other Items

Fluorescent light bulbs
Propane, helium tanks
No TVs



Additional Collection Services

Brush Recycling

The Forestry Division accepts brush at the Recycling Center. Brush is ground into mulch and free mulch is available to residents.

roundrocktexas.gov/brush

Household Hazardous Waste (HHW)

Properly dispose of cleaners, fertilizers, paint and other chemicals during HHW Collection Events.

♦ 1st Wednesday from 3 pm to 6 pm

roundrocktexas.gov/hhw

Bulk Pickup

Residents can schedule one free bulk pickup per year. Call Republic Services at 512-255-4980 one week in advance of your regular collection day.

roundrocktexas.gov/springclean

Shred for a Paws Cause

The annual document and hard drive shred event is held in the Spring and is FREE with a Paws for the Cause donation benefiting the Williamson County Regional Animal Shelter.

roundrocktexas.gov/shredday

Curbside Services

republicservices.com

512-255-4980



Recycling Center

Open: Mon-Sat 9:30 am to 6 pm
310 Deepwood Drive ♦ 512-218-5554

Learn more at roundrocktexas.gov/recycle

THINGS TO DO & SEE (CITY FUN)

Arts and Culture

In collaboration with [Round Rock Arts](https://www.roundrocktx.gov/arts), the City's Arts and Culture showcases the work of both emerging and established Central Texas artists.

[roundrocktexas.gov/arts](https://www.roundrocktx.gov/arts)

Downtown Round Rock

This charming, historic area of Round Rock provides the comforts of a small town with local dining, one-of-a-kind shopping, exciting nightlife, and fun community events.

[downtownroundrocktexas.com](https://www.downtownroundrocktexas.com)

Community Events

Don't miss out on the City's most anticipated events, from marathons to fireworks to holiday festivities; we have it all.

[roundrocktexas.gov/specialevents](https://www.roundrocktexas.gov/specialevents)



Parks & Trails

Round Rock offers over 1700 acres of parks, trails and open spaces for recreational use. From the Dog Park to the Skate Park or the Water Park to the playgrounds, Round Rock has it all.

[roundrocktexas.gov/parks](https://www.roundrocktexas.gov/parks)

Recreation Facilities

The City's recreation facilities offers a variety of amenities for all ages, including pools, weight rooms, aerobics classes, senior activities, and more.

[roundrocktexas.gov/facilities](https://www.roundrocktexas.gov/facilities)

Library

Enjoy a variety of award-winning programs and services offered at the Round Rock Library. Library cards are free for Round Rock residents.

[roundrocktexas.gov/library](https://www.roundrocktexas.gov/library)

Pools

The City has three outdoor municipal pools open in the summer including a water park, and an indoor pool at the [Clay Madsen Recreation Center](https://www.roundrocktexas.gov/claymadsen) which is open all year.

[roundrocktexas.gov/pools](https://www.roundrocktexas.gov/pools)

Shop the Rock

Make it a quick trip or enjoy a day out shopping the rock. From large retailers to local mom-and-pop shops, we know you'll find what you're looking for.

[shophtherock.com](https://www.shophtherock.com)

EDUCATION

Round Rock Independent School District

The Round Rock Independent School District serves Round Rock, parts of Williamson and Travis County, and parts of Cedar Park and Austin. In some states, City governments administer the school district. In Texas, however, school districts are independent tax entities with their own taxing authority and governing board.

Learn more at roundrockisd.org



Austin Community College (ACC)

ACC's Round Rock campus offers comprehensive education programs and services to more than 5,000 students. There are plans to expand the campus to serve 11,500 in the future. ACC's Round Rock campus offers core curriculum courses and university transfer degrees, workforce/technical degrees and certificates, and comprehensive student support services.

Get started at austincc.edu

Texas A&M Health Science Center

The Round Rock campus is a community-based medical school providing third- and fourth-year clinical training at regional clinical campuses around the state through affiliations through local physicians, clinics and hospitals.

Register today at medicine.tamhsc.edu/admissions



Texas State University

The Round Rock campus offers Junior and Senior level classes in 13 Bachelor's Degrees and 12 Master's Degrees, as well as 13 Certifications. The campus is also home to the St. David's School of Nursing, which offers a Bachelor of Science in Nursing (BSN) Degree and a Master of Science in Nursing (MSN) Degree.

Find out more at rrc.txstate.edu

SAFETY

Round Rock Police Department

The Round Rock Police Department takes great pride in protecting and serving while maintaining a positive relationship with our citizens through transparent, accountable, and successful law enforcement.

We acknowledge that our effectiveness depends upon the community's support and involvement. Therefore, we offer many services and programs to encourage community involvement, public safety and a high quality of life.

Police Station
2701 N. Mays Street
Round Rock, Texas 78665
512-218-5500 (non-emergency)



Learn more at roundrocktexas.gov/police

News & Events

About 911

Animal Control

Community Programs

Smart 911

Volunteer Services



Round Rock Fire Department

The Round Rock Fire Department is dedicated to your safety and quality of life by providing emergency fire control, rescue and medical services, and fire prevention through public education and code enforcement.

Round Rock has nine fire stations throughout the City, see [Fire Stations](#) for all locations. The Administration and Fire Marshall's office is located at the Central Fire Station.

Central Fire Station
203 Commerce Blvd.
Round Rock, Texas 78664
512-218-5590 (non-emergency)

Learn more at roundrocktexas.gov/fire

911 Tips

Explorer Post 911

Fire Safety

Home Fire
Escape Plan

Public Education

Rock Solid
Safety Program

STAY CONNECTED

We Know... Do You?

Is there a festival this weekend? Are water restrictions in effect? Is a new venue coming to Round Rock? We know... and so can you! Connect with us on social media today!



Common City Services

Animal Control			
Backflow Prevention			
Brush Recycling			
City Management			
Code Enforcement			
Conservation			
Court			
Drought Restrictions			
Fire (non-emergency)			
Floodplain			
Garbage Collection			
Household Hazardous Waste			
Inspections			
Job Openings			
Library			
Parks & Recreation			
Permits			
Police (non-emergency)			
Recycling Center			
Recycling (curbside)			
Rental Facilities			
Stormwater			
Street/Drainage			
Traffic Signals			
Tree Questions/Concerns			
Wastewater (Sewer)			
Water Maintenance			
Water Quality			
Utility Billing			
Utility Connect/Disconnect			

Learn more at roundrocktexas.gov



Register to receive emergency alerts by text, phone call and/or email.



Mobile phones do not provide 911 operators the caller's address. With Smart911, you can add key information about members of your household, including your pets, that would help first responders in the event of an emergency.



Monitor your water usage, pay utility bill, sign up for leak alerts and more.



Submit anonymous tips to Round Rock Police.