

Commercial Complete Demo Application

1. Login to the Portal at <https://permits.roundrocktexas.gov/> if you aren't already.
2. From My Dashboard, click **Create New Application**

My Dashboard

[Create New Application](#)

My Applications

The table below contains a list of all of your applications. To view more details about an application, click the icon.

Show entries Search:

App Number	Project Name	Type	Sub-Type	Status
SE23-000029		Special Event Permit		Closed
FA23-00012	New Fire Alarm Permit	Fire Alarm		Fees Paid
SE23-000027		Special Event Permit		Issued
ROW23-00015		Utility Work in Right of Way	Right of Way Permit - Telecom	Review
SCN23-00010		Small Cell Node	Small Cell Node - Node Support Pole	Issued
ROW23-00012		Utility Work in Right of Way	Right of Way Permit - Electric	Issued
COM23-00041		Commercial Building	Commercial Building Addition	Issued
SE23-000022		Special Event Permit		Closed
SE23-000021		Special Event Permit		Closed

3. **Application Tab:** Clicking **New Application** to create a brand-new application. You can also add a project name at this stage. Clicking on **Building Inspection Services** will reveal an expandable list of all the available application types. Find the type of application you wish to submit by expanding the department's name. Select **Next** at the bottom of the screen to continue.

Application Type

Select an application category to expand the list and choose a listed application type. Optionally, add a Project Name to use for future reference. Click the Next button to advance to the next step.

Please verify if address is in the City Limits before submitting an application. Below is the link to our Address Checker: [Round Rock Address Verification Tool](#)

☒ **New Application**
This option will create a new application.

☐ **Linked Application**
This option will create a linked application. You will need to select a parent application.

Add Project Name (if applicable)

Select Application Type: *

- > Administration Permits
- > Building Inspection Services
 - > Commercial Building Permits
 - > Building
 - > Accessory Structure
 - > Multi-Family
 - > Deck/Patio
 - > Swimming Pool
 - > Retaining Wall
 - > Other Permits
 - ☐ Interior Demolition
 - ☐ Generator
 - ☐ Moving
 - ☐ Foundation Repair
 - ☐ Solar Panel System
 - ☒ Complete Demolition
 - ☐ Rack
 - ☐ Commercial Re-Roof

4. **Location Tab:** On the search bar, type in the project address. Once it auto-populates, click on it and scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar at the top right. The search bar contains the text "221 E MAIN ST ROUND I". A "Parcel Information" popup is visible over the map, showing details for R071305: ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16.

Selected Addresses

Remove any address that is not part of your location selection.

Show 10 entries

Location

221 E MAIN ST ROUND ROCK TX 78664

Showing 1 to 1 of 1 entries

Remove Address

Selected Parcels

Remove any parcel that is not part of your location selection.

Show 10 entries

RCode	Legal Desc.
R071305	ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16

Showing 1 to 1 of 1 entries

Remove Parcel

NOTE: If the address does not auto-populate, then type the address and suite number (if applicable) on the “**I cannot find my location using the map**” section. Once you type it out, scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar at the top right. The search bar contains the text "221 E MAIN (ADD SUITE # IF APPLICABLE)".

Selected Addresses

Selected Parcels

I cannot find my location using the map.

Location

221 E MAIN (ADD SUITE # IF APPLICABLE)

Previous Cancel Next

5. **People Tab:** In the **Applicant** section, you can use the **Add My Info** button to auto-populate your contact information into the application. If you are also the owner, you can use this button here as well. If you aren't the owner, you can enter their contact information manually, but the **Owner** section is optional. Click **Next** to continue.

The screenshot shows the 'People' tab selected in the top navigation bar. Below the navigation bar, the 'Applicant' section is visible. Within this section, the 'Add My Info' button is highlighted with a red box. The form contains fields for Name, Company Name, Address 1, Address 2, City, State (a dropdown menu currently showing 'Texas'), Zip, Phone, and Email. There is also a text area for 'Comments/License Number'. At the bottom of the form, there are 'Previous' and 'Cancel' buttons on the left, and a 'Next' button on the right.

6. **Contractor Tab:** Use the **Search** bar to search for the contractor(s) you want to add to the application. Select the contractor(s) in the **Search and Add Contractors** section and click the **Add** button to add them to the application. ****NOTE: Round Rock strictly follows a one-permit system. To prevent any delays in your project, you must include all relevant sub-contractors in the permit application. Although including them it is not necessary at the time of application submittal, it is required before the permit can be issued****

The screenshot shows the 'Contractors' tab selected in the top navigation bar. Below the navigation bar, a message states: 'If you are unable to find the contractor in our system, they will need to submit a Contractor Registration application here in the portal.' The main section is titled 'SEARCH AND ADD CONTRACTORS'. It features a search bar with the text 'TTWL' entered, which is highlighted with a red box. Below the search bar is a table with columns: Contractor Name, City, State, Contractor Type, and License Num. The table is empty, with the text 'No matching records found' displayed below it. Below the table, it says 'Showing 0 to 0 of 0 entries (filtered from 13,070 total entries)' and there is an 'Add' button highlighted with a red box. Below this section is another section titled 'SELECTED CONTRACTORS'. It has a similar layout with a search bar, a table with the same columns, and the text 'No data available in table'. Below the table, it says 'Showing 0 to 0 of 0 entries' and there is a 'Remove' button.

7. **Application Details Tab:** Fill out any relevant application details for the type of application you selected. Click **Next** at the bottom of the page to continue.

Create Application - Complete Demolition

Application Type Location People Contractors **Application Details** Upload Files Terms & Conditions

COMMERCIAL OTHER PERMIT INFO

Describe Work (Include description and name of business) *

Project Value (dollars) *

Previous Cancel Next

8. **Upload Files Tab:** Upload the required documents. You can drag and drop or click **Browse** to locate the documents on your computer. Click **Next** to continue.

Create Application - Complete Demolition

Application Type Location People Contractors Application Details **Upload Files** Terms & Conditions

Site plan showing the structure being demolished *

Drag & Drop your files or Browse

An asbestos survey if walls are being removed from a building built before 1980

Drag & Drop your files or Browse

Optional Attachment

Drag & Drop your files or Browse

Previous Cancel Next

9. **Terms & Conditions Tab:** Review the *Terms and Conditions* for your application type and click **I agree with the terms and conditions** if you agree. The green **Submit** button will become selectable when you agree to the terms and conditions. Click **Submit** to submit the application.

The screenshot shows the 'Terms & Conditions' tab selected in the top navigation bar. Below the navigation bar, there is a light blue box containing the terms and conditions text. Below this box, there is a checkbox labeled 'I agree with the terms and conditions.' which is currently unchecked. To the right of the checkbox is a red asterisk. Below the checkbox, there is a green 'Submit' button, a blue 'Previous' button, and a grey 'Cancel' button. The 'Submit' button is highlighted with a red box.

Application Type Location People Contractors Application Details Upload Files **Terms & Conditions**

① The City of Round Rock is in a one-permit system. All electrical, plumbing, heating, ventilating or air conditioning work shall be included in one permit application. Separate trade permits are not required unless standalone work will be performed. This permit application becomes null and void if permit is not issued within 6 months of permit application date. Once the permit is issued, the permit becomes null and void if work or authorized construction does not commence within 6 months. I HEREBY CERTIFY THAT I HAVE READ AND EXAMINED THIS APPLICATION AND KNOW THE SAME TO BE TRUE AND CORRECT. ALL PROVISIONS OF LAWS AND ORDINANCES GOVERNING THIS TYPE OF WORK WILL BE COMPLIED WITH WHETHER SPECIFIED HEREIN OR NOT. THE GRANTING OF A PERMIT DOES NOT PRESUME TO GIVE AUTHORITY TO VIOLATE OR CANCEL THE PROVISIONS OF ANY OTHER STATE OR LOCAL LAW REGULATING CONSTRUCTION OR THE PERFORMANCE OF CONSTRUCTION.

☐ I agree with the terms and conditions. *

Submit Previous Cancel

10. The application was successfully created, and a reference number is given. From here, you can **View Permit Information** or **Apply for a New Permit**.

The screenshot shows the 'Application Created' confirmation page. The page has a sidebar on the left with navigation links: Home, Incomplete Applications, Create, Reports, Error Log, Modify Account, and Log Out. The main content area has a title 'Create Application - New' and a sub-header 'Application Created'. Below the sub-header, there is a message: 'Thank you for submitting your permit application. Your application will be reviewed for completeness and calculation of associated fees. The reference number for your application is: COM23-00043'. Below the message, there are two buttons: 'View Permit Information' and 'Apply for New Permit'. The 'View Permit Information' button is highlighted with a red box. The footer of the page contains the text '2023 Timmons Group' and 'About Contact Us'.

NAVIGATION

- Home
- Incomplete Applications
- Create
- ADMIN TOOLS
- Reports
- Error Log
- ACCOUNT
- Modify Account
- Log Out

Select Language ▼

Create Application - New

Application Type Location People Contractors Application Details Upload Files **Terms & Conditions**

Application Created

Thank you for submitting your permit application. Your application will be reviewed for completeness and calculation of associated fees. The reference number for your application is: **COM23-00043**

View Permit Information Apply for New Permit

2023 Timmons Group About Contact Us