

## Residential FOUNDATION REPAIR Application

1. Login to the Portal at <https://permits.roundrocktexas.gov/> if you aren't already.
2. From My Dashboard, click **Create New Application**

**My Dashboard**

[Create New Application](#)

**My Applications**

The table below contains a list of all of your applications. To view more details about an application, click the icon.

Show 10 entries Search:

App Number	Project Name	Type	Sub-Type	Status
SE23-000029		Special Event Permit		Closed
FA23-00012	New Fire Alarm Permit	Fire Alarm		Fees Paid
SE23-000027		Special Event Permit		Issued
ROW23-00015		Utility Work in Right of Way	Right of Way Permit - Telecom	Review
SCN23-00010		Small Cell Node	Small Cell Node - Node Support Pole	Issued
ROW23-00012		Utility Work in Right of Way	Right of Way Permit - Electric	Issued
COM23-00041		Commercial Building	Commercial Building Addition	Issued
SE23-000022		Special Event Permit		Closed
SE23-000021		Special Event Permit		Closed

3. **Application Tab:** Clicking **New Application** to create a brand-new application. You can also add a project name at this stage. Clicking on **Building Inspection Services** will reveal an expandable list of all the available application types. Find the type of application you wish to submit by expanding the department's name. Select **Next** at the bottom of the screen to continue.

**Create Application**

**Application Type** Location People Contractors Application Details Upload Files Terms & Conditions

Select an application category to expand the list and choose a listed application type. Optionally, add a Project Name to use for future reference. Click the Next button to advance to the next step.

Please verify if address is in the City Limits before submitting an application. Below is the link to our Address Checker: [Round Rock Address Verification Tool](#)

**New Application**  
This option will create a new application.

**Linked Application**  
This option will create a linked application. You will need to select a parent application.

**Add Project Name (if applicable)**

**Select Application Type:**

- Administration Permits
- Building Inspection Services
  - Commercial Building Permits
  - Commercial Trade Permits
  - Residential Building Permits
    - Single Family Homes
    - Duplex
    - Townhome
    - Accessory Structure
    - Multi-Family
    - Deck/Patio
    - Existing Car Garage Conversion to living space
    - Swimming Pool and Spa
    - Engineered Retaining and Subdivision Walls
  - Other Permits
    - Demolition
    - Foundation Repair
    - Generator
    - Moving
    - Solar Panel System

4. **Location Tab:** On the search bar, type in the project address. Once it auto-populates, click on it and scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar at the top right. The search bar contains the text "221 E MAIN ST ROUND I". A red box highlights the search bar and the "Location" tab in the top navigation bar.

Parcel Information

RCode:	R071305
Description:	ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16

Zoom to 1 of 2

Selected Addresses

Remove any address that is not part of your location selection.

Show 10 entries

Location

221 E MAIN ST ROUND ROCK TX 78664

Showing 1 to 1 of 1 entries

Remove Address

Selected Parcels

Remove any parcel that is not part of your location selection.

Show 10 entries

RCode	Legal Desc.
R071305	ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16

Showing 1 to 1 of 1 entries

Remove Parcel

**NOTE:** If the address does not auto-populate, then type the address and the suite number (if applicable) on the **"I cannot find my location using the map"** section. Once you type it out, scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar at the top right. The search bar contains the text "221 E MAIN (ADD SUITE # IF APPLICABLE)". A red box highlights the search bar and the "Location" tab in the top navigation bar.

Selected Addresses

Selected Parcels

I cannot find my location using the map.

Location

221 E MAIN (ADD SUITE # IF APPLICABLE)

Previous Cancel Next

5. **People Tab:** You can use the **Add My Info** button to auto-populate your contact information into the application. If you are also the owner, you can use this button here as well. If you aren't the owner, you can enter their contact information manually, but the **Owner** section is optional. Click **Next** to continue.

The screenshot shows the 'People' tab selected in the top navigation bar. Below the navigation bar, the 'Applicant' section is visible. The 'Add My Info' button is highlighted with a red box. The form contains the following fields:

- Name \* (Text input: CORR)
- Company Name (Text input)
- Address 1 \* (Text input: 221 E MAIN ST)
- Address 2 (Text input)
- City \* (Text input: Round Rock)
- State \* (Dropdown menu: Texas)
- Zip \* (Text input: 78664)
- Phone \* (Text input: 5122185550)
- Email \* (Text input: test@roundrocktexas.gov)
- Comments/License Number (Text area)

At the bottom of the form, there are 'Previous' and 'Cancel' buttons. A 'Next' button is located at the bottom right of the page.

6. **Contractor Tab:** Use the **Search** bar to search for **your** company name. **If you bypass this section, your application will be rejected.** Select the contractor(s) in the **Search and Add Contractors** section and click the **Add** button to add them to the application.

The screenshot shows the 'Contractors' tab selected in the top navigation bar. Below the navigation bar, the 'SEARCH AND ADD CONTRACTORS' section is visible. The 'Search' bar is highlighted with a red box. The 'Add' button is also highlighted with a red box. The 'Selected Contractors' section is empty.

**SEARCH AND ADD CONTRACTORS**

Show 10 entries

Search: TWL

Contractor Name	City	State	Contractor Type	License Num
No matching records found				

Showing 0 to 0 of 0 entries (filtered from 13,070 total entries)

Add

**SELECTED CONTRACTORS**

Show 10 entries

Contractor Name	City	State	Contractor Type	License Num
No data available in table				

Showing 0 to 0 of 0 entries

Remove

1. **Application Details Tab:** Fill out any relevant application details for the type of application you selected. On the Scope of Work, click on the drop-down arrow to choose from a menu of options. Click **Next** at the bottom of the page to continue.

Create Application - Foundation Repair

Application Type Location People Contractors **Application Details** Upload Files Terms & Conditions

RESIDENTIAL - GENERAL INFO

Describe Work

Located in a Flood Plain?

RESIDENTIAL - SCOPE OF WORK

Scope of Work

Previous Cancel Next

2. **Upload Files Tab:** Upload the required documents. You can drag and drop or click **Browse** to locate the documents on your computer. Click **Next** to continue.

Create Application - Foundation Repair

Application Type Location People Contractors Application Details **Upload Files** Terms & Conditions

Engineered Foundation Plan - stamped and signed by engineer \*

Drag & Drop your files or [Browse](#)

Optional Attachment

Drag & Drop your files or [Browse](#)

Previous Cancel Next

3. **Terms & Conditions Tab:** Review the *Terms and Conditions* for your application type and click **I agree with the terms and conditions** if you agree. The green **Submit** button will become selectable when you agree to the terms and conditions. Click **Submit** to submit the application.

The screenshot shows the 'Terms & Conditions' tab selected in the top navigation bar. Below the navigation bar, a light blue box contains the following text: "The City of Round Rock is in a one-permit system. All electrical, plumbing, heating, ventilating or air conditioning work shall be included in one permit application. Separate trade permits are not required unless standalone work will be performed. This permit application becomes null and void if permit is not issued within 6 months of permit application date. Once the permit is issued, the permit becomes null and void if work or authorized construction does not commence within 6 months. I HEREBY CERTIFY THAT I HAVE READ AND EXAMINED THIS APPLICATION AND KNOW THE SAME TO BE TRUE AND CORRECT. ALL PROVISIONS OF LAWS AND ORDINANCES GOVERNING THIS TYPE OF WORK WILL BE COMPLIED WITH WHETHER SPECIFIED HEREIN OR NOT. THE GRANTING OF A PERMIT DOES NOT PRESUME TO GIVE AUTHORITY TO VIOLATE OR CANCEL THE PROVISIONS OF ANY OTHER STATE OR LOCAL LAW REGULATING CONSTRUCTION OR THE PERFORMANCE OF CONSTRUCTION."

Below the text, there is a checkbox labeled "I agree with the terms and conditions." which is currently unchecked. To the right of the checkbox is a red asterisk. Below the checkbox is a green "Submit" button, which is highlighted with a red box. To the left of the "Submit" button is a blue "Previous" button, and to the right is a grey "Cancel" button.

4. The application was successfully created, and a reference number is given. From here, you can **View Permit Information** or **Apply for a New Permit**. (EXAMPLE BELOW)

The screenshot shows the 'Application Created' confirmation page. The top navigation bar is the same as in the previous screenshot, with the 'Terms & Conditions' tab selected. The main content area has a light blue background and features a green checkmark icon above the text "Application Created". Below this, a message states: "Thank you for submitting your permit application. Your application will be reviewed for completeness and calculation of associated fees. The reference number for your application is: COM23-00043". At the bottom of the main content area, there are two blue buttons: "View Permit Information" and "Apply for New Permit".

On the left side of the page, there is a sidebar with the following sections:

- NAVIGATION
  - Home
  - Incomplete Applications
  - Create
- ADMIN TOOLS
  - Reports
  - Error Log
- ACCOUNT
  - Modify Account
  - Log Out
- Select Language

At the bottom of the page, the footer contains the text "2023 Timmons Group" on the left and "About Contact Us" on the right.