

Residential TANKLESS WATER HEATER TRADE Application

If your scope of work involves an interior remodel or new construction, please do not proceed. Your application will be denied. Contact your general contractor for further instructions.

1. Login to the Portal at <https://permits.roundrocktexas.gov/> if you aren't already.
2. From My Dashboard, click **Create New Application**

The screenshot shows the 'My Dashboard' page. On the left is a navigation sidebar with sections: NAVIGATION (Home, Incomplete Applications, Create), ADMIN TOOLS (Reports, Error Log), and ACCOUNT (Modify Account, Log Out). A 'Select Language' dropdown is at the bottom of the sidebar. The main content area has a header with 'My Dashboard' and a user profile 'pladmin'. Below the header are three tabs: 'My Applications' (active), 'My Fees', and 'My Inspection Requests'. A 'Create New Application' button is highlighted with a red box in the top right corner. The 'My Applications' section contains a table with columns: App Number, Project Name, Type, Sub-Type, and Status. The table lists several applications, including 'Special Event Permit', 'New Fire Alarm Permit', 'Utility Work in Right of Way', 'Small Cell Node', 'Commercial Building', and 'Special Event Permit'.

App Number	Project Name	Type	Sub-Type	Status
SE23-000029		Special Event Permit		Closed
FA23-00012	New Fire Alarm Permit	Fire Alarm		Fees Paid
SE23-000027		Special Event Permit		Issued
ROW23-00015		Utility Work in Right of Way	Right of Way Permit - Telecom	Review
SCN23-00010		Small Cell Node	Small Cell Node - Node Support Pole	Issued
ROW23-00012		Utility Work in Right of Way	Right of Way Permit - Electric	Issued
COM23-00041		Commercial Building	Commercial Building Addition	Issued
SE23-000022		Special Event Permit		Closed
SE23-000021		Special Event Permit		Closed

3. **Application Tab:** Clicking **New Application** to create a brand-new application. You can also add a project name at this stage. Clicking on **Building Inspection Services** will reveal an expandable list of all the available application types. Find the type of application you wish to submit by expanding the department's name. Select **Next** at the bottom of the screen to continue.

The screenshot shows the 'Application Type' selection screen. At the top, there are tabs: 'Application Type' (active), 'Location', 'People', 'Contractors', 'Application Details', 'Upload Files', and 'Terms & Conditions'. Below the tabs, there is a section for 'Select an application category to expand the list and choose a listed application type. Optionally, add a Project Name to use for future reference. Click the Next button to advance to the next step.' Below this, there is a 'New Application' section with a 'Project Name (if applicable)' field. To the right, there is a 'Linked Application' section. Below these, there is a 'Select Application Type' dropdown menu. The dropdown menu is expanded, showing 'Administration Permits', 'Building Inspection Services', 'Commercial Building Permits', 'Commercial Trade Permits', 'Residential Building Permits', 'Residential Trade Permits', 'Electrical', 'Mechanical', and 'Plumbing'. The 'Plumbing' section is further expanded, showing 'New', 'Repair', 'Replace', 'Tankless Water Heater', and 'Gas Test'. A red arrow points to the 'Tankless Water Heater' option.

4. **Location Tab:** On the search bar, type in the project address. Once it auto-populates, click on it and scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar and a "Parcel Information" popup. The search bar contains "221 E MAIN ST ROUND". The "Parcel Information" popup shows:

Parcel Information

RCode: R071305
Description: ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16

Selected Addresses

Remove any address that is not part of your location selection.

Show 10 entries

Location

221 E MAIN ST ROUND ROCK TX 78664

Showing 1 to 1 of 1 entries

Remove Address

Selected Parcels

Remove any parcel that is not part of your location selection.

Show 10 entries

RCode Legal Desc.

R071305 ROUND ROCK ORIGINAL PLAT, BLOCK 10, LOT 1-5 & 13-16

Showing 1 to 1 of 1 entries

Remove Parcel

NOTE: If the address does not auto-populate, then type the address and suite number (if applicable) on the “**I cannot find my location using the map**” section. Once you type it out, scroll down the page and click **Next**.

Create Application - New Construction

Application Type **Location** People Contractors Application Details Upload Files Terms & Conditions

Map view showing a street map with a search bar and a "Search By Address" popup. The search bar contains "221 E MAIN (ADD SUITE # IF APPLICABLE)".

Selected Addresses

Selected Parcels

I cannot find my location using the map.

Location

221 E MAIN (ADD SUITE # IF APPLICABLE)

Previous Cancel Next

5. **People Tab:** In the **Applicant** section, you can use the **Add My Info** button to auto-populate your contact information into the application. If you are also the owner, you can use this button here as well. If you aren't the owner, you can enter their contact information manually, but the **Owner** section is optional. Click **Next** to continue.

The screenshot shows the 'People' tab selected in the top navigation bar. Below it, the 'Applicant' section is visible, containing a form with the following fields: Name, Company Name, Address 1, Address 2, City, State (a dropdown menu currently showing 'Texas'), Zip, Phone, and Email. A red rectangular box highlights the 'Add My Info' button located at the top left of the form. At the bottom of the form area, there are 'Previous' and 'Cancel' buttons on the left, and a 'Next' button on the right.

6. **Contractor Tab:** Use the **Search** bar to find for **your** company name. **If you bypass this section, your application will be rejected.** Select the contractor in the **Search and Add Contractors** section and click the **Add** button to add your company name to the application.

The screenshot shows the 'Contractors' tab selected in the top navigation bar. Below it, the 'SEARCH AND ADD CONTRACTORS' section is visible. It features a search bar with the text 'TTWL' entered. Below the search bar is a table with the following columns: Contractor Name, City, State, Contractor Type, and License Num. The table is currently empty, with the text 'No matching records found' displayed below it. A red rectangular box highlights the 'Add' button located at the bottom left of the search section. Another red rectangular box highlights the search bar. Below the search section is a 'SELECTED CONTRACTORS' section, which is also empty, with the text 'No data available in table' displayed below it. At the bottom of this section is a 'Remove' button.

7. **Application Details Tab:** Fill out any relevant application details for the type of application you selected. Click **Next** at the bottom of the page to continue.

Create Application - New

Application Type Location People Contractors **Application Details** Upload Files Terms & Conditions

ⓘ If your scope of work involves a remodel or new construction, please do not proceed. Your application will be denied. Contact your general contractor for further instructions.

RESIDENTIAL TRADE PERMIT INFO

Is your scope of work related to an interior remodel or new construction? If YES, please do not proceed. Your application will be denied. Contact your general contractor for further instructions. *

Describe Work *

Describe Work *

PLEASE READ!

Previous Cancel Next

8. **Upload Files Tab:** Upload the required documents. You can drag and drop or click **Browse** to locate the documents on your computer. Click **Next** to continue.

Create Application - Tankless Water Heater

Application Type Location People Contractors Application Details **Upload Files** Terms & Conditions

Gas Piping Sizing Chart with BTU calculations *

Drag & Drop your files or Browse

Optional Attachment

Drag & Drop your files or Browse

Previous Cancel Next

9. **Terms & Conditions Tab:** Review the *Terms and Conditions* for your application type and click **I agree with the terms and conditions** if you agree. The green **Submit** button will become selectable when you agree to the terms and conditions. Click **Submit** to submit the application.

The screenshot shows the 'Terms & Conditions' tab selected in the top navigation bar. Below the navigation bar, there is a light blue box containing the following text: "The City of Round Rock is in a one-permit system. All electrical, plumbing, heating, ventilating or air conditioning work shall be included in one permit application. Separate trade permits are not required unless standalone work will be performed. This permit application becomes null and void if permit is not issued within 6 months of permit application date. Once the permit is issued, the permit becomes null and void if work or authorized construction does not commence within 6 months. I HEREBY CERTIFY THAT I HAVE READ AND EXAMINED THIS APPLICATION AND KNOW THE SAME TO BE TRUE AND CORRECT. ALL PROVISIONS OF LAWS AND ORDINANCES GOVERNING THIS TYPE OF WORK WILL BE COMPLIED WITH WHETHER SPECIFIED HEREIN OR NOT. THE GRANTING OF A PERMIT DOES NOT PRESUME TO GIVE AUTHORITY TO VIOLATE OR CANCEL THE PROVISIONS OF ANY OTHER STATE OR LOCAL LAW REGULATING CONSTRUCTION OR THE PERFORMANCE OF CONSTRUCTION."

Below the text box, there is a checkbox labeled "I agree with the terms and conditions." which is currently unchecked. To the right of the checkbox is a red asterisk. Below the checkbox is a green "Submit" button, which is highlighted with a red box. To the left of the "Submit" button is a blue "Previous" button. To the right of the "Submit" button is a grey "Cancel" button.

10. The application was successfully created, and a reference number is given. From here, you can **View Permit Information** or **Apply for a New Permit**.

The screenshot shows the 'Application Created' confirmation page. The top navigation bar is the same as in the previous screenshot. The main content area has a light blue background and contains the following text: "Application Created" in bold, followed by "Thank you for submitting your permit application. Your application will be reviewed for completeness and calculation of associated fees. The reference number for your application is: COM23-00043". Below this text are two buttons: "View Permit Information" and "Apply for New Permit".

On the left side of the page, there is a sidebar with the following navigation links: Home, Incomplete Applications, Create, ADMIN TOOLS, Reports, Error Log, ACCOUNT, Modify Account, Log Out, and a language selector. The footer of the page contains the text "2023 Timmons Group" and links to "About" and "Contact Us".