



RIDE FARES

One-Way Trip: \$4.00



Reduced Fares*: \$2.00

**Senior Citizens 65+ (ID Required),
Paratransit Eligible, Active-Duty U.S.
Military*

RIDE SERVICE HOURS

Monday-Friday, 6 a.m.-8 p.m.



Saturday, 8 a.m.-6 p.m.

Excluding Major Holidays

CONTACT US

(512) 312-2124



Call Center Hours:

Monday-Friday, 6 a.m.-8 p.m.

Saturday, 8 a.m.-6 p.m.

ROUND ROCK RIDES

ON-DEMAND RIDE-SHARING

Offers an affordable public transit option within the City of Round Rock service area, where traditional bus routes are not feasible.

Riders are able to schedule pick-ups and drop-offs at designated locations. The shared ride service enables multiple passengers heading in the same direction to efficiently share a single vehicle.



ROUND ROCK RIDES



Powered by zTrip

ROUND ROCK RIDES



HOW TO BOOK YOUR RIDE

Mobile App:



Search "Round Rock Rides" by RideCo

Phone: 512-312-2124



Call Center Hours:

Monday-Friday, 6 a.m.-8 p.m.
Saturday, 8 a.m.-6 p.m.

Website:

book.roundrock.rideco.com



PAYING FOR YOUR RIDE

Cash and Credit Card payment options are available; however, please note the following restrictions:

Pay by Cash: Must have exact fare amount only. Drivers cannot make change.

Pay by Card: Only available through the app or online booking. Reservation staff cannot accept Credit Card numbers over the phone.



SERVICE AREA

The Round Rock Rides service is provided within the initial designated zone inside city limits.

A full map of the approved service area can be viewed online at roundrocktexas.gov/transit.

ADDITIONAL DETAILS

- All riders **must create an account** in order to book a ride
- Be ready to board vehicle when it arrives
- Drivers will wait 1 minute inside your pick-up window
- Drivers do not come to the door and aren't allowed to go into the house, stores, doctor's offices, etc.
- Apartment complex/independent living center residents may be required to meet at the front entrance
- Re-occurring subscriptions may be scheduled based on availability
- Vehicles are not allowed to back up, block or impede traffic
- All wheelchair and mobility devices must be safely secured
- Riders must note if they use a wheelchair or scooter on their reservation
- Riders are expected to only bring what can safely be carried in their lap
- Drivers do not help load/unload items
- Personal items cannot be left on the vehicle
- Round Rock Rides is not responsible for personal items left on vehicle
- Cancellations can be done manually or via the Call Center
- Riders are subject to suspension and ride charge if no cancellation occurs

For additional information or to file a complaint, please contact us at www.roundrocktexas.gov/transit